WASHINGTON STATE PATROL

## TRANSPORTATION-FUNDED RECRUITMENT AND RETENTION ACTIVITIES

 STATUS REPORT AS OF October 1, 2023
## Summary of recruitment and retention strategies

The Washington State Patrol (WSP) recruiting strategy targets quality candidates in all communities with an emphasis on underrepresented gender and ethnic groups. Our previous years' efforts involved media campaigns, community outreach, attending a diversity of job fairs and college recruiting efforts.

The WSP is establishing long term relationships with minority community based groups which assist in career placement and counseling to increase targeted recruitment of highly qualified applicants. The WSP continues to partner with the U.S. Military Department in recruitment of military veterans and their dependents.

The WSP Employee Value Proposition highlights opportunities to impact the community; a culture of respect, commitment and trust; and work/life balance options such as Infants at Work, telework, and alternate work schedules. In addition, the agency continues to use the Office of Financial Management's Classification and Compensation Proposal process to address salary inequities and recruitment/retention issues with our critically hard to fill positions. WSP also offers tuition reimbursement for employees interested in furthering their education.

| Major Category | October 1, 2017 | October 1, 2018 | October 1, 2019 | October 1, 2020 | October 1, 2021 | October 1, 2022 | October 1, 2023 | Number of Applicants Current Reporting Period |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| FIELD FORCE |  |  |  |  |  |  |  |  |
| Troopers* | 95.5 | 73.4 | 76.4 | 25.6 | 91.4 | 188.0 | 146.6 | 1,040 |
| Other Commissioned Officers | 1.0 | 2.0 | 2.0 | 0.0 | 2.9 | 0.0 | 2.0 | N/A |


| NON FIELD FORCE** |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commissioned Officers |  |  |  |  |  |  |  | N/A |
| Aviation | 4.0 | 2.0 | 2.0 | 2.0 | 1.0 | 3.0 | 3.0 | N/A |
| Breath Test | 1.0 | 1.0 | 0.0 | 0.0 | 2.0 | 3.0 | 2.0 | N/A |
| Commercial Vehicle | 13.2 | 8.2 | 7.2 | 4.3 | 7.6 | 18.0 | 20.0 | N/A |
| Homeland Security | 2.0 | 2.0 | 3.0 | 3.0 | 3.9 | 14.7 | 17.8 | N/A |
| Investigation | 5.8 | 3.4 | 6.7 | 5.1 | 7.1 | 9.7 | 11.0 | N/A |
| Other | 0.8 | 3.1 | 0.8 | 1.8 | 1.3 | 3.3 | 1.7 | N/A |
| Office/Administrative Support^ | 11.2 | 8.5 | 8.7 | 13.4 | 16.7 | 15.3 | 13.0 | 1,970 |
| Communications Officer | 20.4 | 10.7 | 16.5 | 19.4 | 18.4 | 44.6 | 29.1 | 4,191 |
| Information Technology / Electronic Services | 11.0 | 9.5 | 11.9 | 13.5 | 11.7 | 13.8 | 11.8 | 1,428 |
| Property Management^^ | 4.1 | 4.9 | 4.4 | 9.3 | 13.2 | 14.9 | 7.9 | 163 |
| Commercial Vehicle Enforcement Officers | 18.5 | 18.8 | 17.4 | 17.2 | 19.4 | 23.4 | 25.3 | 346 |
| Forensics Scientists | 0.6 | 1.1 | 0.3 | 0.3 | 1.0 | 3.1 | 3.2 | 749 |
| Fire | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 107 |
| Other^^^ | 1.3 | 3.0 | 2.2 | 5.9 | 7.8 | 12.1 | 13.3 | 2,952 |


| Other relevant outcome measures with comparative information with recent comparable months in prior yearsTransportation Funded Positions of three largest categories of vacancies: |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |
| Major Category | October 1, 2017 | October 1, 2018 | October 1, 2019 | October 1, 2020 | October 1, 2021 | October 1, 2022 | October 1, 2023 |
| Communications Officer | 147.4 | 146.6 | 146.6 | 146.3 | 140.3 | 140.3 | 140.0 |
| Vacancy Percentage | 13.8\% | 7.3\% | 11.2\% | 13.2\% | 13.1\% | 31.8\% | 20.8\% |
| Information Technology / Electronic Services | 103.2 | 102.5 | 101.7 | 98.9 | 98.9 | 98.9 | 101.7 |
| Vacancy Percentage | 10.7\% | 9.3\% | 11.7\% | 13.6\% | 11.9\% | 14.0\% | 11.6\% |
| Commercial Vehicle Enforcement Officers | 128.1 | 125.3 | 125.3 | 125.7 | 125.7 | 122.0 | 122.0 |
| Vacancy Percentage | 14.4\% | 15.0\% | 13.9\% | 13.7\% | 15.4\% | 19.2\% | 20.8\% |

[^0][^1]
[^0]:    Workforce Composition
    October 1, 2019 will serve as the base-level for historical data. Future quarterly data will be compared to 2019 base data
    Vacant positions pro-rated per percent of transportation funding for the budgets that support them
    Vacant positions paid for by sources outside WSP only show ratio of WSP support (e.g., $5 \%$ state match for federal Motor Carrier Safety-funded positions)
    See Attachment 2 - Affirmative Action Utilization Report.

[^1]:    Notes:
    *Field Force includes : 683 authorized troopers and 123 other commissioned officers assigned to the Field Operations Bureau (FOB). Applicant number reported captures Trooper Cadet classification.
    ${ }^{* *}$ Non Field Force includes: Agency-wide commissioned officers, exempt, and all civil service positions (including FOB).
    $\wedge$ Job class examples include: Office Assistant, Secretary Senior and Lead, Administrative Assistant, Human Resource, Fiscal Tech and Analyst, Forms \& Records Analyst
    $\wedge \wedge$ Job class examples include: Maintenance Mechanic, Law Enforcement Equipment Technician
    $\wedge \wedge \wedge$ Job class examples include: Data Consultants, Security Guards, Transportation Planning Techs, Criminal ID Coordination Specialists

