



2018 ANNUAL REPORT

WASHINGTON STATE PATROL

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A LETTER FROM THE CHIEF

Greetings and thank you for your interest in the Washington State Patrol (WSP). The year 2018 saw exceptional service from our organization and within this document, you will find details on the work and impact of the WSP.

From the trooper making a routine stop on the side of a busy highway to the detective using hi-tech tools in an investigation, our personnel are dedicated to keeping our citizens safe. From the pilot offering guidance to officers on the ground in pursuit, to the K-9 officer inspecting our ferries, WSP professionals use every tool available to stop those who violate the law. From the honor guard welcoming a visiting head of state, to the government affairs officers testifying before the legislature, our professionals all serve with integrity, dignity, and respect. From the commercial vehicle officers stopping tragedy before it happens, to the SWAT officer addressing danger head-on, we do not shirk from responsibility. From the communications officer answering a life-critical call to the clerical support professional making sure we are organized and effective, we are all trained and ready to make a difference every day.

Our motto is 'Service with Humility' and we have operated with that spirit for 97 years. As we begin to look forward to our centennial celebration in 2021, we are also looking back at our humble beginnings in 1921. Then, six courageous young men set out on motorcycles to cover the entire state. There are a lot more paved roads now in our state than in 1921 and there are a lot more than six of us to patrol them. Our men and women serve in every county, every town, and every city across this large and diverse state. Still, we are now as we were then, and as we will be 100 years hence – we are a group of people who, with humble hearts, have solemnly pledged allegiance to service, to do what is right, the right way, and for the right reasons.

Please enjoy this annual report and thank you again for your interest and support of the Washington State Patrol.

Chief John R. Batiste

MISSION

The Washington State Patrol makes a difference every day, enhancing the safety and security of our state by providing the best in public safety services.

VISION

To be the best public safety agency in the United States.

MOTTO

Service With Humility

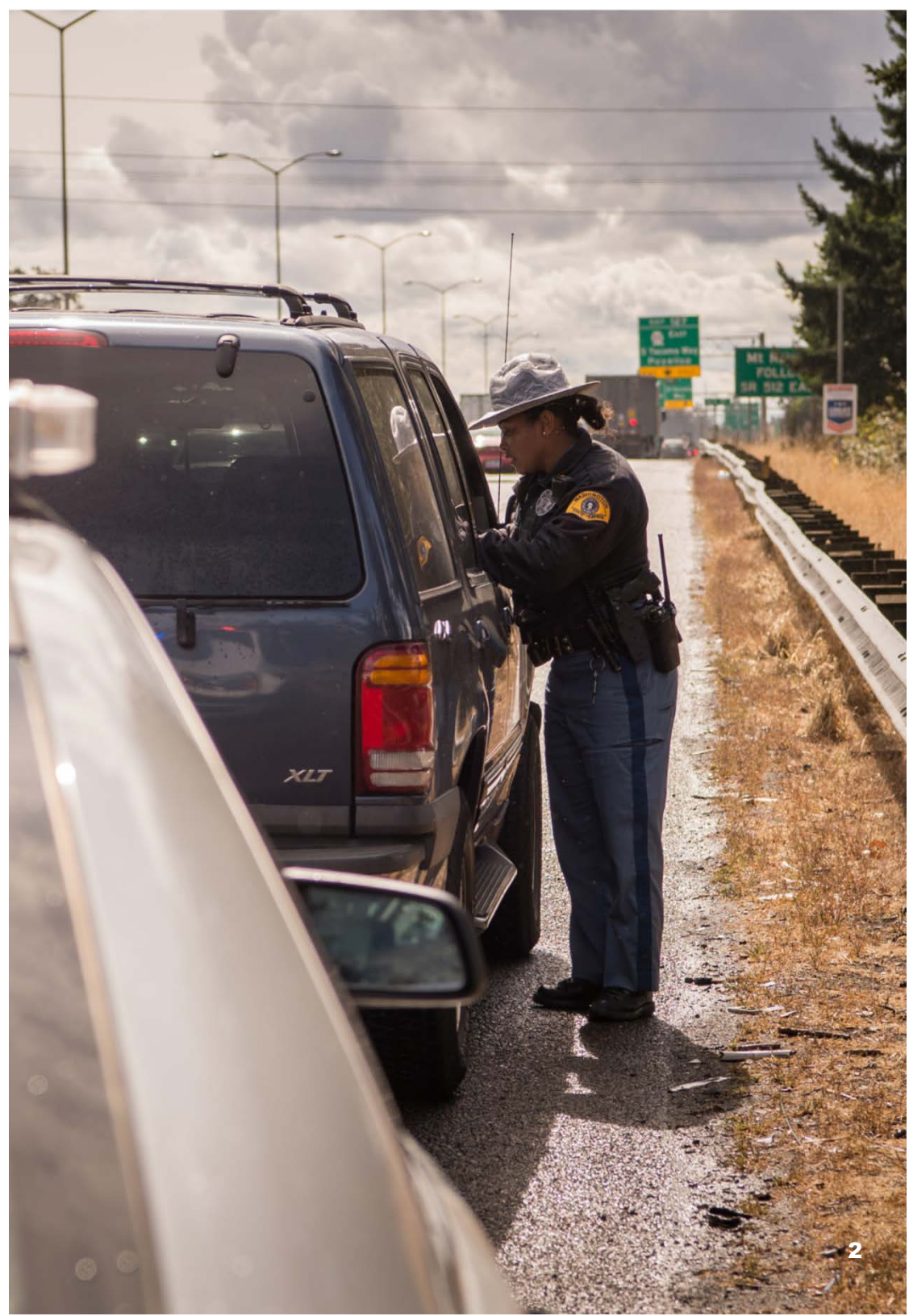
VALUES

Every employee is a critical member of a team committed to earning the trust and confidence of the public through:

- Strong **leadership**
- Effective **partnerships**
- Professional **excellence**
- Acting with **integrity** and **accountability**
- Respecting and **protecting individual rights**
- A culture of **continuous improvement**

GOALS

1. Build a culture of **trust, collaboration, diversity** and continuous **performance improvement**.
2. Make people **safe** on Washington roadways.
3. Make people **secure** by reducing the risk of crime, terrorism, fire, and other natural disasters.
4. Deliver **results-oriented, statewide** public safety services.
5. **Improve** and **sustain** agency infrastructure and business processes.



WSP AT A GLANCE

- 1,046 Commissioned Employees
- 1,049 Civil Service Employees
- 143 Commercial Vehicle Enforcement Officers
- 1,590 Vehicles
- 52 K-9s
- 18,000+ lane miles of state highways patrolled

Website: <http://www.wsp.wa.gov>

Facebook: <https://www.facebook.com/WashingtonStatePatrol>

Twitter: <https://twitter.com/wastatepatrol>

Instagram: <https://www.instagram.com/wastatepatrol>



ORGANIZATIONAL CHART



**Chief
John R. Batiste**

Office of the Chief

- Government & Media Relations
- Labor & Policy Advisor
- Department Psychologist

**Assistant Chief
Jeffrey R. Sass**



- Field Operations Bureau**
- Tacoma - District 1
 - Bellevue - District 2
 - Yakima - District 3
 - Spokane - District 4
 - Vancouver - District 5
 - Wenatchee - District 6
 - Marysville - District 7
 - Bremerton - District 8

**Assistant Chief
Jason G. Berry**



- Commercial Vehicle Enforcement Bureau**
- Budget and Fiscal Services
 - Commercial Vehicle Division
 - Motor Carrier Safety Division
 - Property Management Division

**State Fire Marshal
Charles P. LeBlanc**



- Fire Protection Bureau**
- Prevention Division
 - Fire Training Academy

**Director
Larry D. Hebert**



- Forensic Laboratory Services Bureau**
- Crime Laboratory Division
 - Toxicology Laboratory Division
 - Impaired Driving Section

**Assistant Chief
Randall F. Drake**



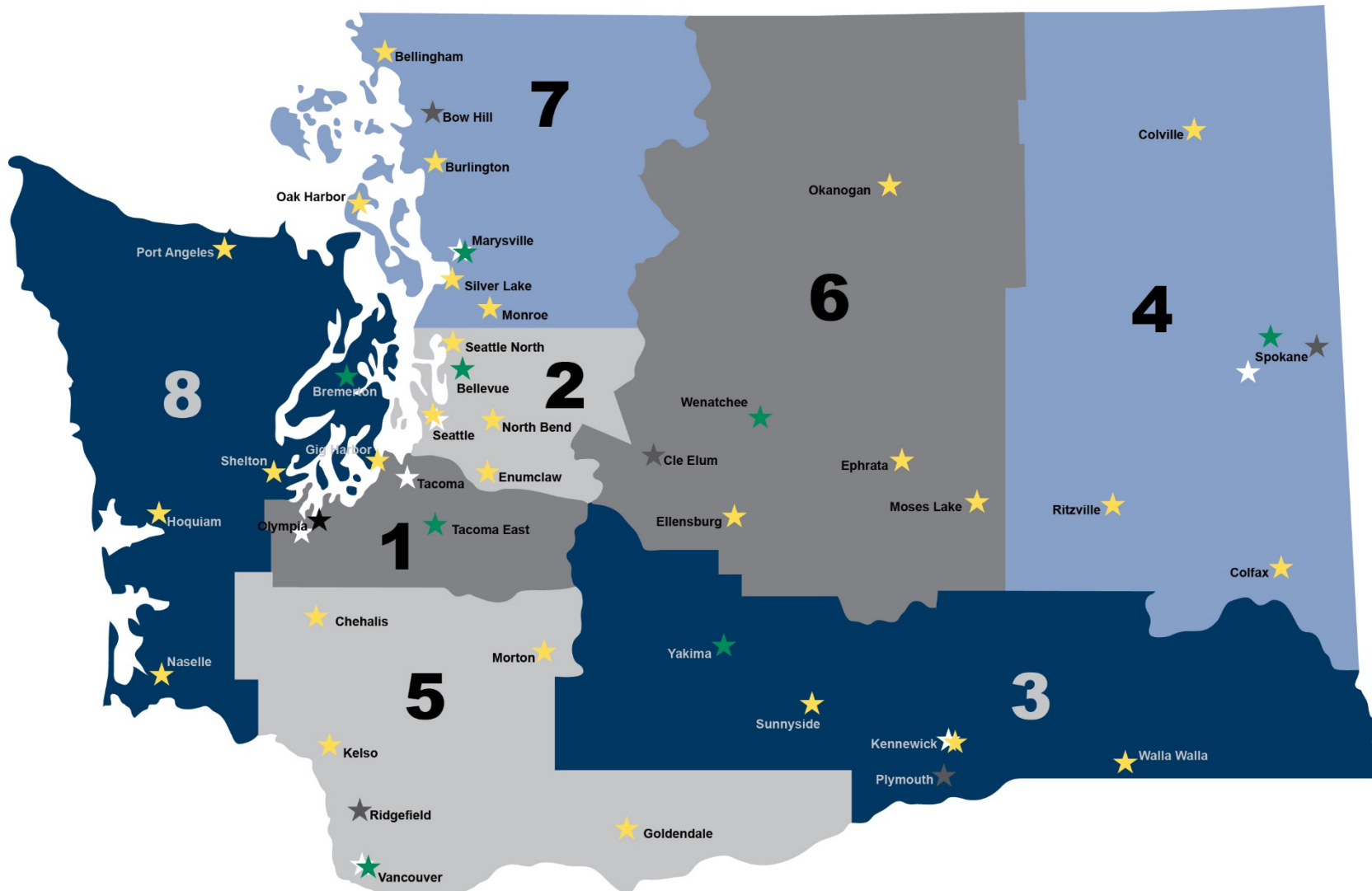
- Investigative Services Bureau**
- Criminal Investigation Division
 - Criminal Records Division
 - Homeland Security Division
 - Investigative Assistance Division
 - Office of Professional Standards
 - Special Operations Division

**Assistant Chief
Marc W. Lamoreaux**



- Technical Services Bureau**
- Communications Division
 - Electronic Services Division
 - Human Resource Division
 - Information Technology Division
 - Risk Management Division
 - Training Division

DISTRICT MAP



- ★ Headquarters
- ★ District Headquarters
- ★ Detachment Offices
- ★ Forensic and Crime Labs
- ★ Port of Entry



OFFICE OF THE CHIEF

Under the direction of Chief John R. Batiste, the Office of the Chief oversees the day-to-day operations of the agency.

GOVERNMENT AND MEDIA RELATIONS

OVERVIEW

Government and Media Relations (GMR) serves two distinctive functions for the Office of the Chief: media relations and legislative liaison relations.

GMR is responsible for coordinating agency legislation with committees, legislators, and other state agencies. GMR also reviews and seeks input from interested stakeholders on agency legislation and answers policy questions for legislative constituents.

The office handles all statewide media relations for the agency and is the lead/primary point of contact for critical and major incidents. GMR provides assistance and training to district public information officers (PIOs), monitors news coverage, and updates the agency's external website. Additional support services through GMR includes agency photo and video services, equipment and standards review, and oversight of all social media accounts.

SUCCESSSES OF 2018

During the 2018 legislative session, GMR **tracked 441 bills** to assess their potential impact to the Washington State Patrol. GMR updated 19 chapters of the Washington Administrative Code.

Over the course of the year, GMR completed 245 photo projects and 57 video projects for the agency and the Governor's office.

In 2018, the WSP social media presence grew by:

- **Facebook: 10k+ followers**
- **Twitter: 24k+ followers**

GMR won the following awards:

- American Association of Motor Vehicle Administrators (AAMVA) National Award for Best Blog (1st Place)

- AAMVA International Award for Best Overall Writing (1st Place)
- Uniformed Safety Education Officers Workshop 2nd Place for Best TV Public Service Announcement (PSA)

The GMR commander conducted a study to increase state criminal justice protective and investigative resources for reporting and identifying missing Native American women in the state.

GMR held legislative tours at the Seattle Crime Lab, and the Training Division. GMR also conducted a Federal Emergency Management Agency (FEMA)-certified Public Information Officer Course.

LOOKING AHEAD

- In 2019, GMR will establish a statewide calendar that includes all current and upcoming emphasis patrols and social media planning resources for PIOs.
- GMR will also continue to run analytics to further develop functionality to meet both agency and consumer needs for GMR websites and social media.
- GMR will host FEMA-certified PIO courses in 2019.
- The WSP centennial is occurring in June 2021. GMR is coordinating this statewide effort with research, storytelling and event preparation.

LABOR AND POLICY

OVERVIEW

The Labor and Policy Office is responsible for labor relations, master agreement negotiations for union contracts, and internal union/management decisions.

Additionally, Labor and Policy coordinates with the Office of the Attorney General regarding legal representation and advice. Labor and Policy collaborates with the Office of Financial Management State Human Resources/Labor Relations Section on collective bargaining matters such as wages, hours, working conditions, and methods used in dispute resolution.

The Labor and Policy Advisor serves as the agency ethics advisor for issue-specific questions, as well as overall government ethics training.

WSP PSYCHOLOGIST

OVERVIEW

The primary responsibility of the department's clinical psychologist is to screen commissioned applicants for fitness as a police officer and counsel employees after involvement in traumatic critical incidents.

Psychological services are also available to all WSP employees and immediate family members for counseling and assistance when their well-being is threatened by vocational, personal, or other stress-related problems.

The office works to increase the knowledge of all employees concerning improving mental health as it relates to social interactions.

The Peer Support Team is coordinated through the Department Psychologist.



FIELD OPERATIONS

The Field Operations Bureau (FOB) oversees headquarters and eight geographic districts, each facing unique characteristics and challenges.

The bureau is responsible for traffic law enforcement, collision investigation, and motorist assistance on over 18,000 lane miles patrolled.

FIELD OPERATIONS HEADQUARTERS

OVERVIEW

In 2018, FOB troopers:

- Made **1,033,554 contacts**
- Answered **206,473 calls for service**
- Investigated **47,673 collisions**
- Removed **16,306 impaired drivers**

SUCCESSSES OF 2018

In 2018, FOB Headquarters (HQ) coordinated the procurement, distribution, training, and installation of firearms flashlights to more than **2,000 department issued rifles** and **handguns** to improve officer safety in low light conditions.

Over the course of the year, eight High Visibility Enforcement (HiVE) patrols were conducted throughout the state. The agency committed additional personnel to the emphasis to include motorcycle troopers and narcotics detection K-9 teams. Combined results of the emphasis were:

- **6,026 contacts (4,675 of these contacts were for speeding motorists)**

In June, FOB HQ coordinated the selection, training, and graduation of **five new motorcycle troopers** who were deployed across the state.

In November, FOB HQ coordinated the selection, training, and graduation of **six narcotics detection K-9 teams**. Four of the teams were deployed across the state for the agency and two teams trained were for allied law enforcement agencies.

WSP MAJOR STATEWIDE VIOLATIONS		
Violation	2017	2018
Distracted Driving	17,058	24,051
DUI	14,580	16,385
Felony Warrants	1,691	1,670
Following Too Close	24,849	25,022
High Occupancy Lane Violations	14,873	19,511
Hit-and-Run	2,352	2,434
Left Lane	14,681	14,191
Misdemeanor Warrants	6,780	6,946
Move Over	3,836	4,764
Negligent Driving	4,460	4,056
Reckless Driving	978	991
Seatbelt Violations	40,114	39,670
Speed	17,822	16,311
Speed—Aircraft	2,414	2,524
Speed—Radar	361,702	391,696
Speed—Too Fast for Conditions	11,205	9,691

LOOKING AHEAD

2019 HiVE Patrols

- Districts 4 (Spokane) and 6 (Wenatchee) for Hoopfest in June
- District 6 (Wenatchee) for the Paradiso Music Festival in June
- District 3 (Yakima) for Tri-Cities Water Follies in July
- District 7 (Marysville) for Oyster Run in September



FIELD OPERATIONS DISTRICT 1

PIERCE • THURSTON



SUCCESSES OF 2018

Fewer Fatality Collisions

In 2018, District 1 experienced **four fewer fatality collisions** than in 2017 (20 compared to 24). This was significant, as traffic related deaths increased across the state. District 1 personnel also removed **141 more impaired drivers from roadways than the previous year.**

Mock Fatality Collision Event

In May, District 1 personnel conducted a mock fatality collision scene at Rainier High School in Thurston County. The event involved partners from the local fire departments, law enforcement, and Airlift Northwest.

Wire Theft Emphasis

With support from Washington State Department of Transportation (WSDOT), District 1 troopers conducted a wire theft emphasis in the area of State Route (SR) 16 in Tacoma. The emphasis resulted in one arrest, several other potential suspect interviews, and the discovery of a hidden encampment that contained copper wire, cutting tools, and drug paraphernalia. WSDOT has agreed to fund additional emphasis patrols in the future.

Chief for a Day

On August 16, 2018, District 1 hosted a Chief for a Day event at the Criminal Justice Training Center in Burien. Landon Zevenbergen, a six-year old who suffers from a rare brain tumor, was selected as our Chief for a Day. District 1 personnel donated their time, money, and gifts to make this a special day for Landon and his family.

Washington State Fair

In September, District 1 coordinated and staffed the WSPs display at the Washington State Fair in Puyallup. District 1 honored Trooper Ernest E. Eichhorn, who was killed in the line of duty while directing traffic outside of the fairgrounds in 1958. The ceremony marked the 60th year anniversary of his sacrifice and was attended by a large number of his surviving family.

WSP MAJOR DISTRICT 1 VIOLATIONS		
Violation	2017	2018
Distracted Driving	2,862	3,479
DUI	2,308	2,441
Hit-and-Run	389	409
Move Over	687	474
Reckless Driving	120	89

LOOKING AHEAD

In 2019, District 1 will continue to participate in the I-5/Joint Base Lewis McChord (JBLM) Corridor Joint Operations Group with partners from WSDOT and JBLM. The Joint Operations Group continues to discuss common concerns and improve our response to major roadway closures on I-5 and is expanding to adjoining jurisdictions which are affected by these closures to include city and county law enforcement and fire departments.

FIELD OPERATIONS DISTRICT 2

KING



SUCCESSSES OF 2018

Seattle Area Congestion Management Joint Operations Groups (SAJOG)

District 2 continues its partnerships with WSDOT, Seattle Police and Fire Departments, and King County Metro. SAJOG is working to design and implement a regional strategy for enhancing mobility and reducing impact when a major incident drastically reduces capacity along the I-5 corridor through Seattle.

Snoqualmie Pass Winter Operations

In another partnership with WSDOT, District 2 regularly reviews pass closures with the goal of reducing both the number and duration of closures. This work lead to an enhanced chain enforcement policy for commercial motor vehicles that travel the I-90 corridor over the pass. The chain enforcement increased 227 percent in 2018.

High Occupancy Vehicle (HOV) Enforcement

HOV violations increased more than 17 percent in 2018, up to 13,233 contacts. To address the ongoing and flagrant abuse of the HOV system throughout King County, District 2 continues to prioritize HOV violations.

District 2 conducted a week-long High Visibility Enforcement (HiVE) campaign where 1,758 HOV contacts were made. During this effort, 17 people were stopped twice and one person was stopped three times.

WSP MAJOR DISTRICT 2 VIOLATIONS

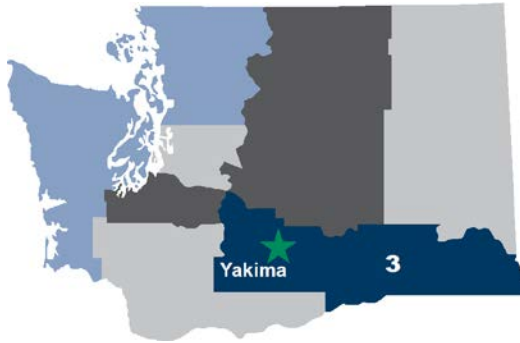
Violation	2017	2018
Distracted Driving	4,291	6,106
DUI	2,890	3,704
Hit-and-Run	927	846
Move Over	473	596
Reckless Driving	138	124

LOOKING AHEAD

District 2 will continue with its community outreach efforts at the Federal Way Rest Area as part of our ongoing Problem Oriented Public Safety (POPS) project, in order to ensure the rest area is being used for its intended purpose and deterring criminal activity.

FIELD OPERATIONS DISTRICT 3

ASOTIN • BENTON • COLUMBIA • FRANKLIN • GARFIELD • WALLA WALLA • YAKIMA



SUCCESSSES OF 2018

Decrease in Fatality Collisions

District 3 exceeded our 2018 goal with a 41.6 percent decrease in fatality collisions compared to 2017. In addition, there was an 80 percent decrease in impaired fatal collisions, and a 13 percent increase in impaired driving arrests.

Net Nanny Operations

District 3 partnered with WSP Missing and Exploited Children Task Force (MECTF) in Net Nanny, the effort that proactively targets those involved in child abuse and child exploitation through the internet.

Advanced Training

All District 3 troopers received training in Advanced Roadside Impaired Driving Enforcement (ARIDE).

Community Outreach

District 3 had a 37 percent increase in community outreach events from 2017. District troopers and sergeants coordinated various teams to provide coverage during community events such as Water Follies and the Fresh Hop Ale Festival. District 3 also participated in the National Night Out Celebration.

WSP MAJOR DISTRICT 3 VIOLATIONS		
Violation	2017	2018
Distracted Driving	1,058	1,466
DUI	940	1,062
Hit-and-Run	118	150
Move Over	394	555
Reckless Driving	65	57

LOOKING AHEAD

District 3 will continue a proactive traffic enforcement plan to further reduce fatalities on our highways in 2019.

District 3 has seen an influx in the use, transportation, and manufacturing of narcotics. The goals moving forward are to continue to stress the importance of criminal interdiction and our troopers and sergeants will continue to increase their skills in narcotics law enforcement. We have troopers signed up to attend Desert Snow, Auto Theft Investigations, and District Interdiction Criminal Enforcement Team training.

FIELD OPERATIONS DISTRICT 4

ADAMS • FERRY • LINCOLN • PEND OREILLE • SPOKANE • STEVENS • WHITMAN



SUCCESSSES OF 2018

Joint Enforcement Campaign

After several significant fatality collisions involving Washington State University (WSU) students and faculty in 2016 and 2017, emphasis patrols were conducted during major WSU events, including return to school, Thanksgiving break, Apple Cup weekend and Spring break periods.

District 4 worked closely with WSU, WSDOT and District 6 on a joint enforcement and education campaign regarding safety issues associated with WSU traffic. This effort resulted in no fatality or serious injury collisions associated with traffic on the targeted roadways.

High Visibility Enforcement (HiVE) Patrols

HiVe patrols were utilized during Spokane Hoopfest weekend to address the large crowds traveling to Spokane County. This included **21 Washington Traffic Safety Commission (WTSC) overtime shifts, two WSP traffic enforcement flights, seven additional WSP motorcycle troopers and two additional K-9 teams** that assisted with enforcement operations. These efforts resulted in zero fatality or felony collisions, a 30 percent reduction in injury collisions, and a 21 percent reduction in total collisions during the event.

Incident Management

During the summer, the district worked closely with Ferry County to assist them with law enforcement, incident management and PIO duties during wildfires.

WSP MAJOR DISTRICT 4 VIOLATIONS

Violation	2017	2018
Distracted Driving	1,501	1,850
DUI	1,536	1,486
Hit-and-Run	105	111
Move Over	574	577
Reckless Driving	117	128

LOOKING AHEAD

District 4 will continue to work closely with WSU and other stakeholders on traffic safety for the WSU community utilizing targeted education and enforcement activities. Emphasis patrols will be held for Spring Break, Mom's weekend, WSU graduation, return to school and Thanksgiving break.

Joint operations with Fairchild Air Force Base, WSDOT, local law enforcement and fire agencies will be in place for the June Air Show, and HiVE emphasis patrols for Hoopfest will continue in the future.

FIELD OPERATIONS DISTRICT 5

CLARK • COWLITZ • KLICKITAT • LEWIS • SKAMANIA



WSP MAJOR DISTRICT 5 VIOLATIONS		
Violation	2017	2018
Distracted Driving	1,250	1,696
DUI	1,494	1,603
Hit-and-Run	179	203
Move Over	307	380
Reckless Driving	194	174

SUCCESSSES OF 2018

Summertime Impaired Driving Apprehension

District 5 formed a Summertime Impaired Driving Apprehension Team that consisted of five troopers and a sergeant working in Clark County. During the month of August, **over 200 impaired drivers were removed from our roadways**. For the first time in several years, there were no fatality collisions in the district during the month of August, historically one of our deadliest months.

License Investigation Unit

District 5 has a License Investigation Unit that consists of commissioned, non-commissioned, and volunteer personnel who are primarily focused on ensuring Washington residents are compliant with vehicle licensing laws in our state. In 2018, District 5 received additional funding to add an administrative support team member to the unit. Because of their combined efforts, an estimated \$251,000 in lost revenue was recovered in 2018.

Memorial Foundation Dinner

District 5 hosted the 36th Annual Washington State Patrol Memorial Foundation Dinner, which raised \$27,000 for their Fallen Officers' Spouse and Children College Fund.

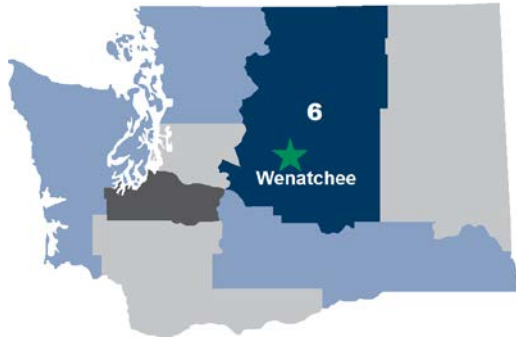
LOOKING AHEAD

The Fort Vancouver 4th of July Fireworks Show occurs annually in the district. This event draws an estimated 65,000 people to a celebration that was once referred to as the “biggest fireworks display west of the Mississippi.” District 5 will continue to ensure this is a safe event for all participants.

The Packwood Flea Market, first established in the 1970s, is one of the most popular flea markets in the northwest. This event occurs on both Memorial and Labor Day weekends and draws an estimated 40,000 attendees and 500 vendors to an area known as the “gateway to Mt. Rainier.” District 5 will continue to support this valuable community resource.

FIELD OPERATIONS DISTRICT 6

CHELAN • DOUGLAS • GRANT • KITTITAS • OKANOGAN



SUCCESSES OF 2018

District 6 and WSDOT continued partnerships in evaluating and enforcing traffic control issues in and around active construction zones on I-90 in Kittitas County. This was reinforced by the work of our PIOs through social media, educational campaigns and media advisories.

Zero Fatalities

District 6 was proactive in addressing dangerous driving behaviors around construction zones from Hyak to Easton. The goal was to decrease collisions and roadway blockages along this 15-mile stretch of I-90. As a result, a significant number of dangerous drivers were contacted with a reduction in overall collisions. Most notably, 2018 saw zero fatalities within this portion of the corridor.

Advanced Law Enforcement Rapid Response Training (ALERTT)

Federally sponsored ALERTT Level 1 training course brought 30 law enforcement officers together to focus on enhanced communications, understanding, and integrated responses to active threat situations within diverse environments.

Washington State University (WSU) Partnership

WSP, WSDOT, and WSU staff, determined to enhance all aspects of communication, educated students, friends and families on the hazards of excessive speed, driving while impaired and distracted driving. This team endeavor will continue throughout 2019, supported strongly through proactive enforcement efforts.

WSP MAJOR DISTRICT 6 VIOLATIONS		
Violation	2017	2018
Distracted Driving	646	1,292
DUI	602	906
Hit-and-Run	71	58
Move Over	325	558
Reckless Driving	38	59

LOOKING AHEAD

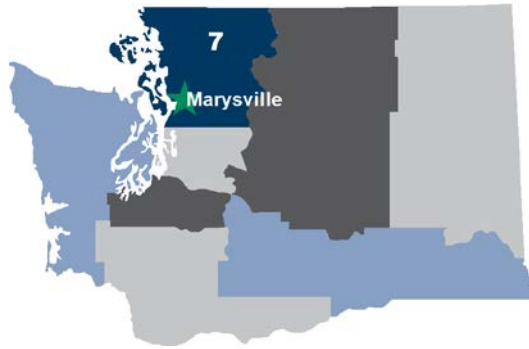
District 6 will provide wildfire related Blue Card Training to all commissioned staff and appropriate line personnel to create safer responses to wildfires.

District 6 will also work in partnership with WSDOT staff to increase work zone safety during construction and maintenance projects.

District 6 looks forward to continuing partnerships with surrounding districts and allied agencies to ensure safe travels associated with multiple large events such as the Omak Stampede, Paradise, Oktoberfest, and WSU Graduation.

FIELD OPERATIONS DISTRICT 7

ISLAND • SAN JUAN • SKAGIT • SNOHOMISH • WHATCOM



SUCCESSSES OF 2018

Seatbelt Enforcement

During National Seatbelt Month, Skagit County Detachment 11 contacted **1,429 seatbelt violators** with 83 percent enforcement. The detachment stopped more seatbelt violations in May than any other district in the state.

Missing and Exploited Children Task Force (MECTF)

Multiple members of District 7 participated in Missing and Exploited Children Task Force emphases. Because of this effort, many sex offenders were discovered and successfully apprehended with a high rate of conviction.

DUI Arrests

In District 7's Detachment 3, in Skagit County, DUI arrests were among the highest in the state.

Reducing Traffic Backup

Troopers addressed a pervasive problem of traffic during the Evergreen State Fair. They worked together to reduce large traffic backups on SR 2 and SR 522. This effort and partnership with allied

agencies allowed for safe travel within the region in spite of the substantially increased traffic volumes.

SR 2 experienced a significant mudslide blocking lanes of travel. Troopers and WSDOT employees worked diligently for 16 hours to alleviate heavy traffic backups and to ensure the safety of the public while the mudslide was addressed and the hillside repaired.

WSP MAJOR DISTRICT 7 VIOLATIONS

Violation	2017	2018
Distracted Driving	2,391	3,696
DUI	3,556	3,707
Hit-and-Run	441	530
Move Over	465	716
Reckless Driving	208	250

LOOKING AHEAD

District 7 is planning and preparing to improve traffic flow for the Tulip Festival in April and May 2019.

Pre-planning meetings are scheduled for the Oyster Run and Monkey Butt Run motorcycle rallies to minimize gang activity and collisions. May Day protests are being mitigated with Homeland Security, planning, and riot response teams.

Data has indicated that 65 percent of all collisions in autonomous patrol areas occurred between the hours of 2 p.m. and 7 p.m. Schedules for the Snohomish County freeway detachments were adjusted for greater swing shift coverage. We expect to see positive results by putting more troopers on the road during these hours.

FIELD OPERATIONS DISTRICT 8

CLALLAM • GRAYS HARBOR • JEFFERSON • KITSAP • MASON • PACIFIC • WAHKIAKUM



SUCCESSES OF 2018

Tornado Response

District 8 responded to the aftermath of an EF-2 tornado that destroyed or severely damaged 48 homes in Port Orchard. District 8 partnered with other agencies for traffic control, as well as a coordinated search for victims who were provided temporary shelter.

U.S. Navy Partnership

District 8 partnered with the United States Navy to provide anti-terrorism security details on the Hood Canal Bridge during bridge openings when Navy nuclear powered ballistic missile class submarines transit through the Hood Canal as they embark and return from sea. District 8 provided security for these details 58 times in 2018.

In another Navy partnership, District 8 conducted random land based law enforcement and intelligence patrols in support of the U.S Navy High Value Unit Security of class submarines. The effort was designed to mitigate threats from land by patrolling key terrain adjacent to the submarines transit routes and maintain situational awareness of activities in and around key terrain. District 8 conducted 157 land based patrols in 2018.

Fatality Collision Reduction

District 8 saw a 10 percent reduction in fatality collisions as well as a 12 percent reduction in injury collisions from 2017. This was

largely a result of the 8 percent increase in proactive contacts, 18 percent increase in driving under the influence arrests, and an 11 percent increase in speed involved contacts.

Traffic Control Strategies

The Sequim Lavender Festival was held July 20-22, 2018, and District 8 partnered with WSDOT and the Clallam County Commissioners to plan and implement traffic control strategies on US Hwy 101. Traffic on each of the three days of the event averaged 22,800 vehicles, a 13 percent increase from 2017. Troopers assisted 41 motorists, responded to 63 calls for service, and initiated 317 traffic stops for the three-day weekend.

WSP MAJOR DISTRICT 8 VIOLATIONS		
Violation	2017	2018
Distracted Driving	1,120	1,771
DUI	1,181	1,402
Hit-and-Run	103	118
Move Over	547	751
Reckless Driving	83	95

LOOKING AHEAD

District 8 will continue to work towards lowering fatality and injury collisions using data and targeted enforcement of collision-causing violations.

District 8 is working on partnerships with local law enforcement agencies to provide the best service to the communities we serve through unified traffic safety emphasis, collaborative investigations of complex crime scenes, and community outreach events such as county fairs and safety talks.



COMMERCIAL VEHICLE ENFORCEMENT

The Commercial Vehicle Enforcement Bureau (CVEB) is responsible for promoting and educating the safe travel of commercial vehicles, enhancing safe transportation of school children and protecting the state's infrastructure. CVEB oversees the department fleet, facilities and all equipment throughout the agency while being good stewards of public funds.

COMMERCIAL VEHICLE DIVISION

OVERVIEW

The Commercial Vehicle Division (CVD) is responsible for ensuring compliance with federal commercial vehicle regulations while sustaining the safe and efficient movement of “over the road” freight throughout Washington State. There are **53 commissioned officers, 46 Commercial Vehicle Enforcement Officers (CVEOs), and one captain** assigned to the division. CVD promotes safe travel of commercial motor vehicles (CMVs) on Washington highways through a variety of efforts including enforcement, inspections, and education.

SUCCESSSES OF 2018

In 2018, CVD enforcement personnel performed **52,876 CMV safety inspections**, an increase of nine percent from 2017. These inspections resulted in **1,700 drivers** and **5,036 CMVs** being placed out of service.

The CVD maintains responsibility for regulatory oversight of Washington’s tow industry and wrecking yard industry. During the year, CVD tow and wrecking troopers **inspected 932 companies**, ensuring compliance with laws and program requirements.

CVD SafetyNet (CVDSN) retains responsibility for in-house data collection/distribution, while reporting to WSP partners in the Federal Motor Carrier Safety Administration (FMCSA) on matters of joint concern. During the year, CVDSN analysts collected, compiled, and distributed data from collisions, enforcement activities, inspections, complaints, and community outreach education. This allowed our troopers and commercial vehicle enforcement officers to focus their efforts when and where they would have the greatest impact on CMV involved injury and fatal collisions.

The accuracy and timeliness of our data submissions to FMCSA has resulted in additional Motor Carrier Safety Assistance Program (MCSAP) funding received by the state of Washington. CVD was recognized in September by the FMCSA as having the **lowest CMV-related fatality rate in the nation**. Additionally, the SafetyNet team was recognized for having “the greatest overall data quality.”

LOOKING AHEAD

CVD continues to expand Virtual Weigh In Motion (VWIM) alongside interior scales and portable weighing operations to identify overweight CMVs. Going forward, we will implement a prioritized list of new locations around the state that will benefit from VWIM beginning with SR 9 north of Sedro-Wooley followed by SR 221 near Prosser and SR 730 near SR 12.

As part of CVD’s 2019 Operational Plan, personnel will continue to support Target Zero strategies. Fatality and serious injury collisions continue to drop in areas where our resources are deployed based on data. Personnel will focus discretionary time in problem areas identified by SafetyNet and continue to focus enforcement and inspection efforts on driver behavior.

CVD will actively participate in all federal emphasis campaigns as well as utilize the CVD Ticketing Aggressive Cars and Trucks team to conduct emphasis patrols around the state. Additionally, CVD plans to conduct criminal interdiction patrols in coordination with the WSP Investigative Assistance Division and our partners in Field Operations.

MOTOR CARRIER SAFETY DIVISION

OVERVIEW

The Motor Carrier Safety Division (MCSD) promotes the safe operation of commercial motor vehicles (CMVs) through education, partnerships and enforcement. MCSD provides oversight to the following programs:

Ports of Entry (POEs)

The POEs weigh approximately **2 million trucks annually**. In 2018, Commercial Vehicle Enforcement Officers (CVEO) assigned to the POEs conducted **43,615 commercial vehicle safety inspections** resulting in **5,728 vehicles** and **2,219 drivers** being taken out of service for safety reasons.

Compliance Review

A Compliance Review (CR) is an on-site examination of motor carrier operations, including drivers' hours of service, vehicle maintenance and inspection documentation, driver qualifications, financial responsibility, collision reporting, hazardous materials tracking and safety and transportation records. This program promotes the importance of safety with trucking companies operating commercial vehicles on Washington roadways.

New Entrant Safety Audits

New Entrant Safety Audits examine a motor carrier's operations, providing educational and technical assistance on safety and operational requirements of the Federal Motor Carrier Safety Regulations and applicable Hazardous Material Regulations. This program assists new trucking companies in operating commercial vehicles safely in Washington.

School Bus Inspections

The School Bus Inspection Program is a partnership between MCSD and the Office of Superintendent of Public Instruction (OSPI). The WSP annually inspects all school buses operating in the state during the summer months. Additionally, the WSP conducts inspections on 25 percent of school buses during the winter months, ensuring the safety of school children being transported to and from school.

In 2018, the School Bus Inspection Program was responsible for the inspection of over 10,000 school buses assigned to 295 school districts and nine educational service districts. The 17 inspectors assigned to the program completed over 14,000 inspections combined.

Commercial Motor Vehicle (CMV) Training

The Training Program is responsible for all aspects of CMV training including 13 weeks of CVEO Basic, annual in-service training and quarterly training for Commercial Vehicle Safety Alliance (CVSA) certified officers.

SUCCESSES OF 2018

MCSD sent CVEO 2 Max McGuire, 2018 Washington State Inspectors Challenge Grand Champion, to CVSA's North American Inspectors Championship (NAIC). Officer McGuire was a member of the first place team and is the first-ever WSP national award recipient.

CVSA hosts a conference and exhibition each year to provide government officials, enforcement, and industry leaders the opportunity to share information. This year, the Washington State Patrol Commercial Vehicle Enforcement Bureau received two awards: SafetyNet Data Accuracy Award and Lowest Commercial Vehicle Fatality Rate Award.

LOOKING AHEAD

MCSD is finalizing construction of a new weigh station building and installation of a second inspection pit at the Ridgefield POE.

A new software system for the inspection stations will be considered through the Request for Proposal process. The Virtual Weigh-in-Motion systems will be upgraded in the appropriate locations. This new system will assist in identifying CMVs that are bypassing fixed facilities and possibly operating illegally on our roadways.

BUDGET AND FISCAL SERVICES

OVERVIEW

Budget and Fiscal Services (BFS) is responsible for management of all agency financial activities including accounting, budgeting, contractual agreements, financial systems, grant management, and payroll. The division's activities include:

- Preparation, justification, and allotment of the department's **\$660 million** biennial operating budget
- Negotiating and executing contractual and grant agreements
- Issuing payments to vendors for goods and services received
- Billing and collection of money or debt owed to the agency
- Processing payroll for approximately 2,200 employees

Each month, BFS makes **2,300 vendor payments** totaling **\$7 million**, collects **2,000 checks** and electronic payments totaling **\$4 million**, conducts **110 contracting actions** (contract awards or amendments), issues billings for **230 grants** and reimbursable contracts, and issues **4,400 employee payroll payments**.

SUCCESSSES OF 2018

Acceptance of Credit Card Payments

During 2018, BFS gained Office of Financial Management (OFM) and State Treasurer approval to accept certain payments via credit card. BFS began processing of payments manually for selected activities (CVD penalties, Training Division, Fire Training Academy and Fire Sprinkler registrations). In 2018, **110 card transactions** totaling **\$120,000** were completed.

Published Agency Policy for Purchasing and Procurement of Goods and Services

In collaboration with Supply Section (Property Management Division), BFS developed and published an agency policy defining the small purchase limit and responsibilities of agency employees. This new policy clarified authority and responsibilities for commanders and agency employees involved in purchasing goods and services. It defined training requirements for

those who conduct small purchases. Supply Section staff has developed an agency-wide training curriculum to train employees on this new policy and procedures, which will occur in 2019.

2019-21 Operating Budget and 2019 Supplemental Budget Success

- BFS coordinated and oversaw the development and submission of the 2019-21 Operating and 2019 Supplemental budgets
- Approximately 75 percent of our decision packages was funded in the Governor's budget
- Our packages include enhancements for Crime Laboratory and Toxicology Laboratory, Criminal Investigation Division, Executive Protection Section and Information Technology projects
- These decision packages continue to receive broad support as we work through the legislative session

Implementation of Agency Internal Control Plan

- OFM published this new requirement in July 2017 in its State Administrative and Accounting Manual (SAAM), which mandated Internal Audit programs and Internal Control Plans for larger agencies
- During 2018, WSP created and hired an Internal Auditor position, reconstituted our Internal Audit Committee, designated an Internal Control Officer and Chief Audit Executive in writing, and published an agency Internal Control policy
- During 2019, we will continue to develop and refine our agency Internal Control procedures and doctrine to meet the SAAM requirements
- To elevate the importance of this program, we have added an Agency Strategic Objective – Implement an agency Internal Control Plan in late 2019

PROPERTY MANAGEMENT DIVISION

OVERVIEW

The Property Management Division (PMD) consists of Facilities Management Section, Fleet Section, and Supply Section. The Division consists of **64 funded positions**, five of which are currently vacant. The Facilities Management Section is responsible for future planning, construction, and maintenance of all agency-owned buildings. Agency properties include training academies, crime laboratories, office space, communication tower sites, and weigh stations located throughout the state. The Fleet Section acquires, equips, issues, and maintains over **1,500 vehicles and emergency related equipment** which are deployed throughout all six bureaus. The Supply Section procures critical items and provides logistical support to all districts, sections, and divisions of the agency. This includes warehousing and issuing commodities, procurement of equipment, management of agency assets, and processing surplus property.

SUCCESSSES OF 2018

Facilities Section

The Facility Section continued to support statewide commercial vehicle weight enforcement by **certifying 800 weigh stations** and portable scales throughout the state. The section also completed \$7 million in capital projects, which included:

- Completion of new kitchen and dining hall at the Fire Training Academy
- Completion of skid pan and the HVAC replacement at the Shelton Academy
- Completion of roof replacements at four locations around the state
- Construction beginning on the new Ridgefield Port of Entry

The Facilities Section was committed to reducing greenhouse gas emissions. Because of the following efforts, the agency has already met the 2020 greenhouse gas emissions reduction target:

- HVAC system upgrades at locations statewide
- Lighting improvements/upgrades

- Various energy improvements/upgrades consisting of hot water heaters, freezer compressors, and exhaust fans

Fleet Section

Fleet issued **214 vehicles to the field**. This included five small cargo vans for district property evidence custodians, which replaced large, high mileage, 4WD trucks. This also included replacing 65 high mileage vehicles throughout the agency.

Fleet remained heavily engaged in Carbon Monoxide (CO) mitigation throughout the year:

- **852 CO detectors** were purchased and deployed to Ford Interceptor custodians
- **33 Intellidox testing stations** were purchased and deployed in every district and detachment office

Fleet submitted an Exemplary Lean Project to highlight efforts to build complete plug and play wire harnesses on a wire harness table which gave Fleet the ability to make immediate changes when necessary. This saved \$217 per vehicle (\$43,440 annually), and saved 336 feet of wire per vehicle (67,200 feet annually).

Supply Section

- Completed 3,471 purchase orders for a total of \$17,988,607
- Completed 1,878 item requests for a total of \$1,219,953
- Price negotiations saved the agency \$86,264
- Supply outfitted two Cadet Arming Classes, two Trooper Basic Training Classes, and one CVEO Training Class.

Supply was able to deploy 1,422 new S&W 2.0 9mm pistols that replaced the S&W .40 caliber pistols as well as holsters and ammunition in order to meet the requirements of 1st Trimester Firearms Training.

- 2,440 tactical weapon flashlights were purchased and deployed to the field in time for the Firearms Training.
- Ammunition purchases were approximately three times more than previous calendar years.





FIRE PROTECTION

The Fire Protection Bureau is dedicated to the protection of life, property and environment from the devastation of fire. The Bureau consists of two divisions, whose services include fire incident reporting, data collection, plan review, fire inspections, fireworks and sprinkler licensing, mobilization resource coordination and firefighter training.

FIRE TRAINING ACADEMY

OVERVIEW

The Fire Training Academy (FTA) is a premiere live-fire training site that provides critical public safety training in a controlled and safe environment. The FTA protects the citizens of Washington through training, collaboration and support of the fire service and other public safety professionals. Additionally, the Basic Firefighter Training Program provides fire department and fire districts with resources and financial support to facilitate and enable the training of firefighters to minimum safety requirements.

SUCSESSES OF 2018

The FTA conducted **339 courses** to **5,602 students** and serviced **302** different departments/agencies.

A Summit, coordinated in conjunction with the Port of Seattle Fire Department was held to discuss the recent ban on the use of firefighting foams containing Perfluoroalkyl and Polyfluoroalkyl substances, the impact and issues regarding compliance with state legislation and Federal Aviation Administration (FAA) requirements for firefighting foam use.

Special Use Permit documentation for the FTA Burn Building Replacement Project was accepted by King County, marking an important milestone toward advancing construction.

A new industrial kitchen/cafeteria was constructed. This allowed the FTA to provide the required meals for firefighters and other groups that train on site.

An Assistance to Firefighters Grant was awarded to the FTA to purchase new self-contained breathing apparatus' (SCBAs) for the Academy.

The FTA took possession of two mobile ventilation props and two tow

vehicles awarded through the Assistance to Firefighters Grant. To date, the units have been delivered to **25 different fire departments** and **utilized by 72 departments** resulting in the **training of 878 firefighters**.

The FTA entered into the Puget Sound Energy Green Direct program, a voluntary program aimed at reducing planet-warming greenhouse gas emissions by adding renewable power to the FTA energy portfolio. This initiative will allow **100 percent of FTA energy** to be purchased from dedicated, local, renewable energy resources, while providing stable, cost efficient solutions for the FTA.

LOOKING AHEAD

A charter with Washington State University was created to explore the possibilities of integrating FTA and WSU programs, to meet the needs of the FTA and Washington State Fire Service. This has the potential for providing distance learning throughout the state in various formats, such as on-line and blended type classes. The State Fire Marshal's Office (SFMO) is also hoping to collaborate with WSU at the FTA for internships (dormitory and food service, water treatment, and facility maintenance and management) courses, and safety studies on a variety of topics.



PREVENTION DIVISION

OVERVIEW

The Prevention Division consists of the Inspection, Plan Review, Licensing, Hazardous Materials, All-Risk Mobilization, Basic Firefighter Training, and Certification programs. These programs serve vulnerable populations, fire service and law enforcement, as well as fireworks, fire sprinkler, and cigarette industries.

SUCCESSSES

During the 2018 fire season, mobilization was authorized **24** times for wildland fires, which helped provide personnel, equipment and other logistical resources to communities when the local jurisdiction's capability was exceeded.

Local fire agencies received **\$431,799** in reimbursement for the training of **1,338** firefighters across the state. This financial support helped offset the cost for local fire agencies to train their personnel. The Residential Fire Sprinkler Demonstration Trailer was deployed **7** times, demonstrating **112 effective individual sprinkler activations**.

The federal Hazardous Materials Emergency Preparedness Grant and Emergency Management Performance Grant helped provide training to first responders in accordance with nationally recognized standards.

During 2018, the Prevention Division issued:

- **1,017** fireworks licenses
- **1,430** fire sprinkler industry licenses/certifications
- **1,875** fire sprinkler fitter certifications
- **3,637** International Fire Service Accreditation Congress (IFSAC) Certificates of Competencies

During 2018, the Prevention Division conducted:

- **2,620** fire and life safety inspections of licensed care facilities, providing an increased level of fire and life safety awareness.

- **91 plan reviews for 50 separate school construction projects**, ensuring critical fire and life safety requirements were met for over **13,000 students**.

LOOKING AHEAD

The Certification program is preparing for the October 2019 International Fire Service Accreditation Congress (IFSAC) reaccreditation site visit. All program policies, procedures, test banks, skill sheets, and site visit documents are in the review process to ensure compliance with IFSAC criteria. IFSAC representatives will audit test banks, review policies and procedures, and observe test administration procedures.

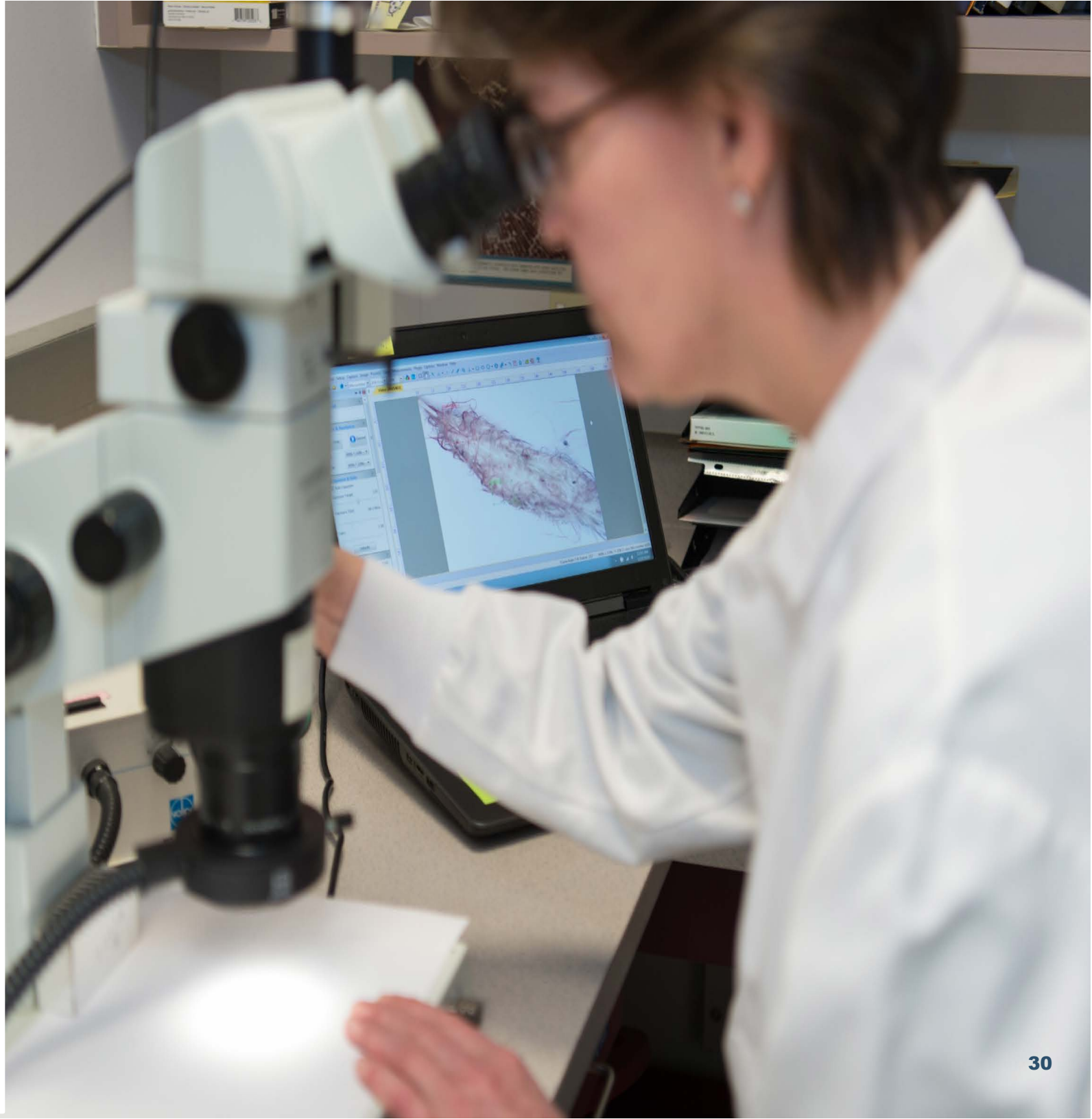
A training and education workgroup was established to develop a best practices model for all positions within the fire service based on nationally recognized standards.





FORENSIC LABORATORY SERVICES

The Forensic Laboratory Services Bureau (FLSB) provides a wide range of forensic science expertise to city, county, and state law enforcement, medical examiners and coroners, assisting agencies at crime scenes, preparing evidence for trial and providing expert testimony.



CRIME LABORATORY DIVISION

OVERVIEW

The Crime Laboratory Division (CLD) provides forensic science services to local, state and federal law enforcement agencies throughout the state of Washington. CLD functional areas provide analysis of biological and DNA evidence, controlled substances, arson and explosives evidence, impressions, fibers, paint, and other trace evidence; firearms and tool marks analysis, forensic document examination, and crime scene reconstruction (CSRT).

CLD contributes to and utilizes databases including the Combined DNA Index System (CODIS), Integrated Ballistics Information System (IBIS), and Automated Biometric Information System (ABIS).

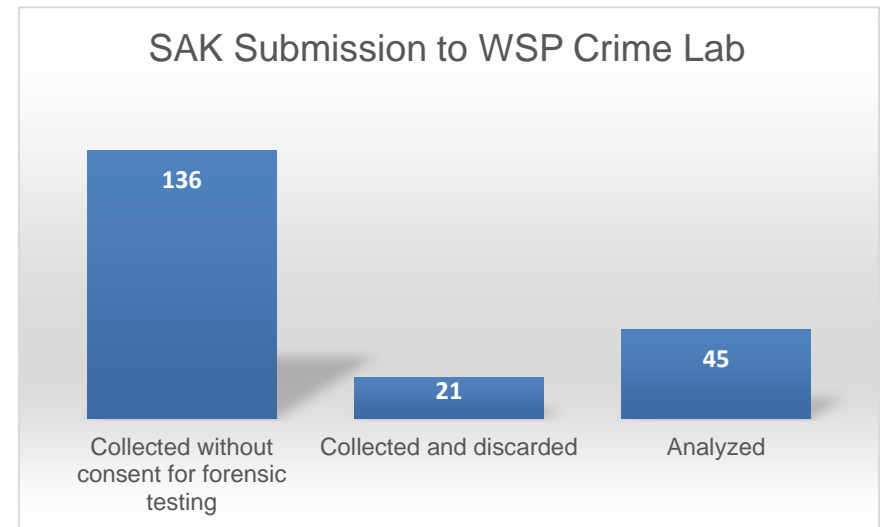
SUCCESSSES OF 2018

In 2018, our CLD functional areas completed nearly **36,000 requests** for laboratory analyses.

These requests included:

- **242 crime-scene related cases.** There were **223 actual crime scene investigations**, constituting an increase of almost 20 percent from previous years
- **4,370 cases related to biological evidence and DNA**
- **1,964 latent fingerprint cases**
- **11,636 cases related to controlled substances**
- **2,187 IBIS entry requests**
- **2,837 firearms requests**
- **11,987 offender samples** received for CODIS which yielded **643 CODIS hits**

Chapter 446-95 WAC was enacted to standardize Sexual Assault Kit (SAK) submission to the WSP.



Sexual Assault Kit (SAK) Tracking System

The rollout of the Sexual Assault Kit (SAK) Tracking System began in February, and the final phase was completed in October 2018.

- **226 first time** survivor logins and **709 total** survivor logins to the SAK tracking system
- Registered portal users: **928 medical facilities, 871 law enforcement agencies, 17 laboratories**
- Training sessions: **47 law enforcement agencies, 46 medical facilities, two crime labs, one outsource lab, and two distributor portals**

TOXICOLOGY LABORATORY DIVISION

OVERVIEW

The Toxicology Laboratory Division (TLD) staff includes forensic scientists, property and evidence custodians, and professional office staff who provide the only accredited evidential toxicology services in the state. Law enforcement, medical examiners, coroners, and prosecuting attorneys rely upon the technical expertise of the TLD staff to fully investigate suspicious deaths, natural and accidental deaths, homicides, suicides, traffic fatalities, driving under the influence of alcohol and drugs cases, suspected drug-facilitated assaults and any other forensic cases where alcohol and/or drugs may be involved.

SUCCESSSES OF 2018

In 2018, the TLD received a total of **15,676 cases**.

The caseload did not change significantly from 2017, primarily due to a decrease in death investigation case submissions.

TLD scientific staff provided expert witness testimony in over **200 cases statewide**.

TLD responded in a timely and accurate fashion to **818 complex public disclosure requests**.

The TLD successfully maintained accreditation from the

- American Board of Forensic Toxicologists in the area of alcohol and drug testing in biological fluids
- ANSI-ASQ National Accreditation Board (ANAB) in the area of alcohol and drug Testing (ISO 17025)
- ANAB in the area of Breath Alcohol Calibration (ISO 17025)

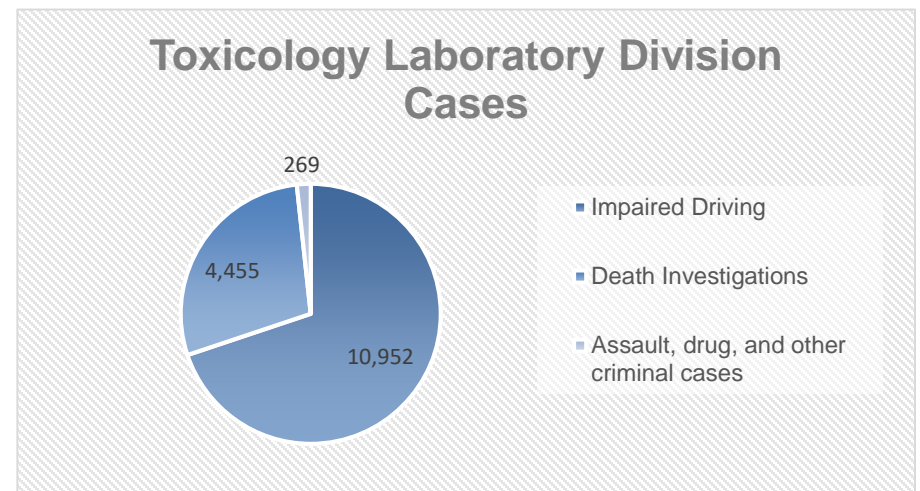
The development and validation of a new Time-of-Flight LC/MS instrumentation method, will allow the TLD to expand the range of substances that can be screened for in casework.

LOOKING AHEAD

The TLD has experienced a substantial increase (45 percent) in case submissions over the last six years. The caseload now far exceeds the capacity of its current permanent staffing to efficiently screen and confirm results. This has resulted in a backlog of cases and a significant increase in the completion turnaround for casework.

TLD continues to try to keep up-to-date with the plethora of new and emerging synthetic drugs of abuse that appear each year, such as the synthetic cannabinoids and fentanyl analogs.

The TLD continues to implement Lean initiatives in order to maintain its current scope of services while trying to maintain acceptable turnaround times.



IMPAIRED DRIVING SECTION

OVERVIEW

The Impaired Driving Section is comprised of the several programs that provide services and training to criminal justice professionals.

Breath Test Program

The Breath Test Program (BTP) provides calibration, maintenance, and repair of evidential breath test instruments. Thirteen Breath Test Technicians perform this function across the state.

Additionally, they provide expert courtroom testimony and training for operators of the instruments. In 2018, the BTP obtained ANSI-ASQ National Accreditation Board (ANAB) program international accreditation through 2022. The program ended the year with the following statistics:

Category	2017	2018
Hours of Blood Alcohol Content (BAC) Classroom Instruction	3,611	4,386
Hours of Expert Courtroom Testimony	1,662	1,646
Number of Evidential Breath Test Instruments Deployed	170	170

Ignition Interlock Program

The Ignition Interlock Program (IIP) provides regulatory oversight of interlock device approvals, and service center and technician certifications. The IIP has three troopers and one sergeant who perform these duties, as well as conducting criminal investigations on the misuse, tampering, and circumvention of the devices. Compliance checks to help educate restricted drivers are also performed throughout the year.

Over the course of the year, the IIP:

- Successfully completed certification on **seven different interlock devices**
- Filed criminal charges in **30 criminal interlock violation** investigations
- Began development of a new online interlock certification application system
- Hosted and assisted the American Association of Motor Vehicle Administrators (AAMVA) with the production of a nationwide law enforcement training video on ignition interlocks

Drug Evaluation and Classification

The Drug Evaluation and Classification (DEC) Program provides certification training for law enforcement officers to perform drug impairment evaluations of suspected impaired drivers. This program also trains officers on drug/alcohol impaired driving detection and the use of Standardized Field Sobriety Tests (SFST).

Category	2017	2018
Students Instructed on Advance Roadside Impaired Driving Enforcement	353	352
Students Provided Drug Recognition Expert In-Service Training	0	135
Standardized Field Sobriety Test Classes Conducted	23	19
Standardized Field Sobriety Test Refresher Classes Conducted	140	111
DRE Enforcement Evaluations	616	764



INVESTIGATIVE SERVICES

The Investigative Services Bureau (ISB) provides overall administrative and support services to the traffic and investigative programs of the department, as well as to many other state agencies.

CRIMINAL INVESTIGATION DIVISION

OVERVIEW

The Criminal Investigation Division (CID) is comprised of four sections:

- Criminal Investigation Units (CIU) and the Major Accident Investigation Team (MAIT)
- Vehicle Identification Number (VIN) Section
- Special Investigation Unit (SIU)
- Regional Auto Theft Units (RATU)

The SIU detectives are assigned to general investigations, identity theft investigations, and Department of Social and Health Services (DSHS) investigations.

SUCCESSSES OF 2018

CID completed the statewide expansion of its Unmanned Aerial Vehicles (UAV) program. CID **trained and certified 40 detectives** in the use and operation of UAV technology and issued a total of **56 UAV platforms** statewide.

CID detectives used the UAV technology in **91 felony** and/or fatality collision investigations and reduced road closure time associated with those investigations by 77 percent, saving **162 hours of road closure time**.

CID implemented a pilot project to train and equip FOB Certified Technical Specialist (CTS) troopers with UAV technology. In total, **15 CTS troopers were trained and equipped with UAV technology**.

During the brief pilot project, CTS troopers used the UAV technology in **35 fatality and/or serious injury collision investigations** and reduced road closure time associated with those investigations by 71 percent, **saving 38 hours of road closure time**. The pilot project was successful and the program will be implemented statewide to all CTS troopers in 2019.

CID's auto theft task force recovered **672 stolen vehicles and made 359 auto theft arrests**, an increase of 42 percent from the previous year. Statewide, instances of stolen vehicles in Washington State decreased by five percent.

CID detectives investigated **317 felony, fatality and serious injury collisions statewide**, an increase of 11 percent from the previous year.

CID detectives also investigated **165 non-traffic criminal investigations**, a reduction from the previous year.

CID detectives are important members of 13 multi-agency investigative teams statewide. These multi-agency investigative teams investigated suspicious death investigations, homicides, officer-involved uses of lethal force, and other complex crimes.

CID's 17 VIN Officers completed **32,394 VIN inspections** statewide, an increase of four percent from the previous year.



CRIMINAL RECORDS DIVISION

OVERVIEW

The Criminal Records Division (CRD) is comprised of four sections:

- Collision Records
- A Central Computerized Enforcement Service System (ACCESS)
- Identification and Background Check Section
- Criminal History Records Section

The approximately 100 employees of CRD provide information services for both criminal justice and non-criminal justice purposes.

CRD provides a telecommunications link for all law enforcement agencies in the state and is also responsible for maintaining the statewide repository for fingerprint-based criminal history record information, sex and kidnapping offender registration and collision reports.

SUCCESSSES OF 2018

In partnership with the Washington Association of Sheriffs and Police Chiefs (WASPC) and the state's 39 Sheriff Offices, CRD implemented a process improvement that increased the efficient use of the state and federal sex offender registry (SOR).

CRD met with 220 participants representing 150 criminal justice partners to collaborate on improving methods of sharing criminal history record.

CRD provided **over 300 classes** statewide to criminal justice personnel on topics such as proper fingerprinting techniques, how to read and interpret a record of arrest and prosecution (Rapsheet), administration of the statewide telecommunications system, and conducting background checks for firearm purchases.

As the central state repository for individual criminal history record information and for vehicle collision reports, CRD received and processed **236,000 fingerprint arrest submissions** (six percent increase over 2017), **430,000 court dispositions** (10 percent increase over 2017), and **138,000 police traffic collision reports** (five percent reduction from 2017).

CRD also responded to **280,000 fingerprint based criminal history record checks** for employment, licensing, and housing decisions, a four percent increase over 2017.



HOMELAND SECURITY DIVISION

OVERVIEW

The Homeland Security Division (HSD) includes Vessel and Terminal Security (VATS), comprised of troopers and explosive detection K-9s. VATS is supported by a video monitoring unit. HSD is focused on protecting the Washington State Ferries, the largest ferry system in North America.

HSD also oversees the Washington State Fusion Center, committed to exchanging critical information to prevent terrorism and crime.

The Homeland Security Section of HSD staffs the State Emergency Operation Center in times of crisis as well as managing federal grant projects for the WSP.

The Organized Crime Intelligence Unit (OCIU) and four interagency bomb squads are managed by HSD and provide statewide service.

SUCCESSSES OF 2018

Homeland Security Division troopers provided nearly **6,000 hours of security** on Washington State Ferries traveling throughout Puget Sound.

Our 39 Explosive Detection K-9 teams worked through sun, snow, smoke and rain to screen vehicles entering the 20 terminals and boarding the 23 vessels that comprise the Washington State Ferry system.

Homeland Security Division troopers **administered Naloxone three times** in 2018, effectively saving three people from opioid overdoses.

The Video Monitoring Unit continued to provide over-watch services 24 hours per day, 7 days per week, 365 days per year to support ferry security.

The Washington State Fusion Center continued its efforts to support the public safety and terrorism prevention efforts through the following activities:

- **Conducted 10 Fusion Liaison Basic** and intermediate courses, providing training to 301 local, state, and private partners about how to report suspicious activity and share actionable information and intelligence throughout the state
- **Conducted 15 Community Awareness Program (CAP)** classes to teach **1,014 personnel** such as government employees, ushers, security guards, volunteers, and special event coordinators how to identify suspicious behaviors in support of the “See Something, Say Something” campaign
- Fusion Center detectives reviewed **681 Field Information Reports** to identify and assess criminal activity trends
- Hosted the annual Cross Border Summit and the annual Crime and Safety Conference. Together, these events **brought together 100 local, state, tribal, federal, and provincial partners** to share information regarding critical infrastructure, information analysis, and best practices key

The Washington State Patrol Interagency Bomb Squad responded to **over 300 bomb calls** in 2018 including responses to improvised explosive devices, suspicious packages, ammunition disposals, and bomb threats.

HSD **managed over \$2 million** in federal grant funding, updated the agency’s Continuity of Operations Plan, and created data-driven management recommendations to increase division-wide efficiencies.

INVESTIGATIVE ASSISTANCE DIVISION

OVERVIEW

The Investigative Assistance Division (IAD) provides investigative services, training, and technical support to the WSP, allied law enforcement, government agencies, and community groups to improve the quality of life in the state of Washington. The division is comprised of the Narcotics Section, the Special Investigations Section, and the Special Weapons and Tactics (SWAT) team.

SUCCESSSES OF 2018

Special Investigations Section (SIS)

Four child exploitation operations (dubbed 'Net Nanny') were conducted, resulting in:

- **63 total arrests**
- **Two children** rescued from further/potential abuse
- **11 suspects** caught that had direct access to children

Since Net Nanny began in August 2015, over **230 arrests** have been made and **31 children were rescued**.

The division conducted **four human trafficking operations** (dubbed 'Operation Human Freight') resulting in:

- **85 arrests with 41 women identified as victims**
- **14 suspects** were charged with promoting prostitution
- **Three children** recovered who were being trafficked by pimps

IAD established a partnership with the Homeland Security Division to expand statewide resources committed to child exploitation and human trafficking investigations.

The Missing and Unidentified Persons Unit assisted with issuance of **4 Amber Alerts, 24 Endangered/Missing Person Alerts** (60 percent increase over 2017), and **82 Silver Alerts** (11 percent increase over 2017).

Special Weapons and Tactics (SWAT)

Responded to **34 calls for service** (48 percent increase over 2017).

WSP SWAT increased clandestine lab capabilities, receiving certification in response to fentanyl lab requests.

Narcotics Section

In July 2018, WSP received additional funding to create a marijuana enforcement team.

Marijuana detectives are co-housed with drug task forces around the state and focus on criminal activity, including the diversion of marijuana from the legalized market and the illicit production and distribution of marijuana and marijuana-related products in Washington.

WSP continued partnership with DEA in the Domestic Cannabis Eradication/Suppression Program (DCE/SP) resulting in:

- The single largest grow eradicated across a nine state region (23,750 plants)
- Washington ranked **3rd in the nation for 2018 plant eradication efforts** (109,239)
- Washington ranked **9th in the nation with 143 arrests**
- Washington ranked **17th in the nation with 40 weapons seized**

The narcotics section partnered with the Homeland Security Division to begin development of an OCIU.

The Criminal Proceeds Unit and Analysts assigned to OCIU will directly support marijuana enforcement team investigations, criminal seizure and forfeiture cases, and other criminal investigations statewide. Startup of the unit is anticipated in mid-2019.

OFFICE OF PROFESSIONAL STANDARDS

OVERVIEW

The Office of Professional Standards (OPS) provides oversight for the agency's complaint and disciplinary procedures. OPS is supported by the Internal Affairs (IA) Section, which investigates all allegations of serious misconduct and/or performance allegations involving WSP employees. OPS ensures investigations are timely, complete, and standardized discipline is imposed.

OPS works collaboratively with districts and divisions to provide accurate and timely counsel when allegations are identified, guidance throughout the administrative process, and follow-up to prevent future occurrences. In addition to agency internal investigations, other local, county or state agencies can contract with OPS on a case-by-case basis for IA to conduct administrative investigations.

SUCCESSSES OF 2018

OPS developed a formal mentoring/training program to assist new OPS Investigators. The current supervisor's cross training program was expanded to include mid-level managers. This training is intended to give middle managers a better understanding of their role as the liaison between the investigators and the Appointing Authority. A total of **31 supervisors (13 Commissioned and 18 Civil Service)** participated in the OPS Cross Training Program in 2018, a 47 percent increase over 2017.

In 2018, OPS provided training for the Supervisor's Basic training and the Trooper Basic Academy classes. The OPS Command staff attended supervisor's meetings in the districts and divisions to discuss the administrative process and solicit feedback for process improvements.

OPS created a "Standard Operating Procedures" manual which details the responsibilities and work processes for each position in the division.

OPS updated the iWSP Supervisors Reference page to provide additional resources to employees regarding administrative investigations and employee wellness.

The OPS Captain meets with newly promoted commanders within 30 days of their appointment to discuss their responsibilities as Appointing Authorities over administrative cases. In 2018, the OPS Lieutenant began meeting with newly promoted peers to discuss their role during the administrative investigation process.

The OPS Data Analyst revised and updated District/Division Quarterly reports, which provides commanders with an Agency and District/Division overview of complaints, pursuits, uses of force, and fleet collisions.



SPECIAL OPERATIONS DIVISION

OVERVIEW

The Special Operations Division (SOD) is comprised of two sections: The Aviation Section and the Executive Services Section.

SUCCESSSES OF 2018

Aviation Section

The Aviation Section provides aerial law enforcement support to the Field Operations Bureau through the Target Zero Aerial Patrol (TZAP) program and use of the Forward Looking Infrared (FLIR). The Aviation Section directly supports the reduction of congestion in the metropolitan areas through resource management during peak congestion. Additionally, the aviation section assists with the search for missing, stranded motorists, and collisions on our state route and interstate system. Aviation has been a critical partner in traffic law enforcement since 1959 and celebrates its 60th year in reducing risk and congestion on our roadways.

In 2017, the Aviation Section successfully implemented a new inter-agency aviation pilot training program to train experienced non-pilot troopers to achieve Federal Aviation Administration (FAA) certifications to support Private, Instrument, Commercial, Multi-engine, and Airline Transport Pilot operations. With the first new pilot in training hired in November of 2017, and the second in July of 2018, the Aviation Section has made great strides towards augmenting aerial traffic enforcement and traffic congestion management by concentrating efforts to bolster certified pilots.

The Aviation Section embarked on the task of FAA approval to modify the agency's Cessna 206 FLIR aircraft through supplemental type certificate (STC). The complex design and engineering of the project lasted over four years, resulting in the success of the first in the nation authorization to install and market the installation of FLIR 380-HDc imaging systems and laser range finders/ illuminators on Cessna 206 aircraft.

Executive Services Section (ESS)

The ESS achieved several significant accomplishments in 2018. One was the procurement of two Utility Terrain Vehicles (UTV) for deployment in the undeveloped woodlands, wetlands, and parks of the Capitol Campus. This procurement was the first of its kind in WSP.

ESS staff members attended the Recreational Off-Highway Vehicle Association (ROHVA) train-the-trainer course in California, earning their training certification enabling in house training of staff on this new patrol platform. This training certification was pioneered by the United States Forest Service, which is the largest agency utilizing UTVs in the nation.

The ESS **responded to and managed over 71 demonstrations**, rallies and protests on the Capitol Campus during the calendar year. The use of National Incident Management System (NIMS) and the Incident Command System (ICS) led to the successful management of all incidents and collaboration between stakeholders both private and public.







TECHNICAL SERVICES

The Technical Services Bureau (TSB) provides diverse support services to the entire agency, as well as other law enforcement and government agencies throughout the state, and members of the general public .

COMMUNICATIONS DIVISION

OVERVIEW

The Communications Division provides services to the public by answering business and 911 calls. Staff provides dispatch, data request services, and other support functions for troopers, commercial vehicle enforcement, and multiple contract state agencies. Located in eight communications centers throughout Washington, Communications Officers (COs) provide around-the-clock professional emergency support.

COs dispatch for major events such as Seafair, Rod Run, and Presidential visits. COs also offer dispatch services for: Driving Under the Influence (DUI), Boating Under the Influence (BUI), and Telecommunicator Emergency Response Taskforce (TERT) deployments.

SUCCESSSES OF 2018

The Communications Division accomplished the following:

- Managed **554,811 emergency 911 calls**
- Assisted the public with **890,968 business calls**
- Initiated **326,885 calls for service**
- Facilitated **763,657 field initiated incidents**
- Completed **6,994 public disclosure requests**

The division also implemented a new quality assurance program for routine review of 911 calls, business calls, and radio transmissions. The new program meets the Commission on Accreditation for Law Enforcement Agencies (CALEA) standards and will provide a more effective way of ensuring quality customer service.

Training

The Communications Division Training Team created an all new curriculum for the Communications Officer Academy. The new program offers academy training upon hire and throughout the on the job training. The curriculum was reviewed and certified by the

Association of Public-Safety Communications Officials-International (APCO). Training staff within the division completed the required APCO training to become certified instructors. These certifications recognize the quality and structure of the Communication Division's training program.

Leadership continued their commitment to increasing employee morale and engagement by offering quality-training opportunities and projects for professional growth.

Equipment Maintenance and Upgrades

The division received E911 telephone upgrades – funded through the Washington E911 Office – for District 4 Spokane and District 5 Vancouver Communications Centers. In the near future this will position the WSP to leverage advanced capabilities such as text to 911.

On the heels of that project, the State E911 office worked with WSP Electronic Services Division and the agency's phone vendor, West, to upgrade the connection for E911 routing to the new Emergency Services Internet Protocol Network in all centers. This will lead to improved geo-fencing for callers. Calls near the state routes will go to the appropriate agency without any transfers.

The maintenance contract for the WSP's Computer Aided Dispatch (CAD) system was successfully negotiated for the next two biennia.

ELECTRONIC SERVICES DIVISION

OVERVIEW

The Electronic Services Division (ESD) provides the public safety radio, microwave, data, and telephone networks for the Washington State Patrol and its partner agencies.

SUCCESSSES OF 2018

During 2018, ESD accomplished the following:

- Provided communication planning for multi-agency events
- Established standing interoperable communications plans
- Moved the agency's prime trunked radio communication site from Cougar Mountain to the Bellevue District Office. This move increased ESD's ability to maintain and support this essential communications site with no degradation to radio services
- Initiated the upgrade of the agency's microwave routing infrastructure to bringing the statewide microwave backbone up to current technology standards

Helen Sommers Building

ESD assisted with the final move to the Helen Sommers Building. This consisted of helping with the migration of the agency's data network "core" to the State Data Center, as well as the Disaster Recovery services at the Quincy Data Center (QDC).

Land Mobile Radio System

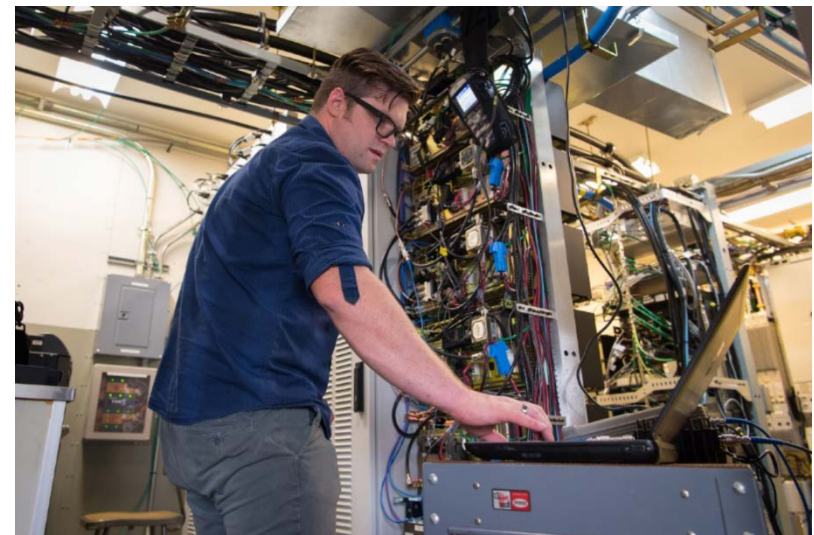
In partnership with the Department of Justice (DOJ) and Federal Bureau of Investigation, ESD began the Land Mobile Radio (LMR) System Upgrade Project. The project will:

- Update the agency's LMR "core" and dispatch consoles to the current vendor release level
- Upgrade the radio and telephone recording system
- Improve interoperability while decreasing the dependencies between the WSP and the DOJ

By moving the radio core from Yakima to the QDC, ESD was able to bring WSP into compliance with radio standards.

Data Network Infrastructure

ESD received legislative approval and funding to begin updating the agency's data network infrastructure. This project provides enhanced network bandwidth to critical sites, migrates primary network traffic off of the agency's microwave system, and simplifies the agency's infrastructure by migrating all network transport services to a single agency.



HUMAN RESOURCE DIVISION

OVERVIEW

The Human Resource Division (HRD) provides all aspects of human resources leadership and support for WSP.

SUCCESSSES OF 2018

WSP's annual **employee engagement survey participation rose by 34 percent from 2017**, with an improvement in almost every category.

HRD developed a new internal "New Employee" and "Retiree" webpages for the purpose of introducing new employees and bidding fond farewell to retirees.

BUILDING A MODERN WORKFORCE

In becoming an employer of choice, and in support of Executive Orders 16-07 – Building a Modern Work Environment and 13-06 – Improving the Health and Productivity of State Employees, the WSP implemented the following:

- Infants at Work – The WSP piloted and adopted an employee Infants at Work program. Out of 55 survey participants, 54 recommend the program to others
- Revised flexible work schedule and teleworking policies, which have resulted in enhanced participation

In support of Governor Jay Inslee's memo regarding inclusive and respectful work environments, the WSP has implemented a computer-based system to track complaints involving discrimination, workplace violence, sexual harassment, and hostile work environment. HRD's role is to ensure all employees feel safe in the workplace, are properly informed and trained, are afforded appropriate resources (including follow-up communications), and Internal Affairs notification, if necessary.

The WSP also began participating in L&I's Stay at Work program, which incentivizes employers to bring injured employees back to light-duty assignments with the goal of bringing them back to full-duty as soon as possible. The WSP was reimbursed for more than \$20,000 for participation in the Stay at Work program in 2018.

Hiring

The WSP piloted and began using a web-based vendor to gather personal and professional reference check information. This development is cheaper, faster, and provides non-filtered and objective information regarding applicants.

Over the course of the year, the WSP hired:

Category	2018
Civil Service Employees	245
Trooper Cadets	113
Commercial Vehicle Enforcement Officers	16

INFORMATION TECHNOLOGY DIVISION

OVERVIEW

The Information Technology Division (ITD) supports all information technology needs of WSP. ITD provides 24/7 technical support for the agency and external law enforcement agencies throughout the state and nation. The division also works closely with WSP partners as well as state and national groups, to deliver IT services while remaining in compliance with policies, rules, and regulations of the state of Washington, the Federal Bureau of Investigation, and other regulatory groups.

SUCSESSES OF 2018

Helen Sommers Building

In early 2018, ITD supported the agency's final move to the new Helen Sommers Building on the state capitol campus in Olympia. Technology support for this move included setting up over 400 new workstations as the agency consolidated most of the Thurston County offices into one location.

Microsoft Windows 10

With the technology industry moving away from supporting computers with Microsoft Windows 7 and older operating systems, ITD staff researched and designed images for most of the existing and new computers in an effort to support Windows 10. ITD is on track to upgrade all existing systems to Windows 10 by the fall of 2019.

Due to a change in Microsoft's operating system release process, ITD staff has begun designing an innovative method to test all Windows biannual updates prior to each deployment. This process, which includes on premise test servers and new procedures for evaluating operating system builds, will be online within the first few months of 2019.

Staffing

ITD has focused on recruitment processes and efforts to increase the level of filled positions by promoting from within the agency and by providing more training to key staff. Previous ITD vacancy rates had been 12-15 percent and have been reduced to a current low of just 3 percent. The agency's current allocated staffing continues to face significant challenges with its increased tasking. ITD continues to seek and deploy the resources necessary to ensure the right people are in the right positions doing the right work at all times.

In the coming year, ITD expects to experience ever increasing challenges as commissioned staff, crime lab personnel, and most employees become more dependent on technology to do their daily work. Rapid growth has been seen in all areas of IT including, but not limited to: cloud computing, unmanned aerial vehicles (UAVs), smart phone applications, and other innovative technology that support public safety functions.

Major Project Milestones

In 2018, ITD completed several critical IT projects. The Sexual Assault Kit Tracking System went live statewide in May 2018, allowing victims to track sexual assault kits through law enforcement and crime lab processes. ITD continued the upgrade/replacement of the existing Criminal History/Crime Information System (W2) with a modern commercial application.

ITD personnel responded to over **35,000 help desk calls**, supporting more than just customers within this agency, but also every law enforcement agency in the state who employs the Statewide Electronic Collision and Ticketing Online Record (SECTOR) software. The division also supported A Central Computerized Enforcement Service System (ACCESS) for criminal history and licensing information.

RISK MANAGEMENT DIVISION

OVERVIEW

The Risk Management Division (RMD) is responsible for the enterprise risk management efforts of the agency, internal and evidence audits, records retention, public disclosure, coordinating all video releases, Commission on Accreditation for Law Enforcement Agencies (CALEA) accreditation and compliance, strategic planning, and Lean implementation.

SUCCESSSES OF 2018

Public Records Section

In 2018, the WSP received **16,735 public records requests**, a 12 percent increase from the previous year. The Disclosure Unit implemented a cloud-based portal system for communicating with customers, allowing requests to be submitted and records produced through this portal. This program increased efficiency and allows WSP to capture the data required for annual reporting to Joint Legislative Audit and Review Committee (JLARC).

The Video Unit created a request form to incorporate audio requests for expedited response to prosecutors and other law enforcement partners. It also implemented a more efficient way to save and store video requests once completed and created a space for information sharing throughout the unit.

Torts

Both personal property claims and lane change/passing claims were down 50 percent. **Twenty four major claims and lawsuits were resolved** and closed in 2018. WSP has maintained a six-year average of **88.8 new claims filed per year**. WSP experienced a **64 percent reduction in the number of records holds**.

Audit Section

RMD's Audit Section conducted **34 evidence audits, 22 credit card audits**, and audits of all cash funds. An additional Internal Auditor was also hired. The Internal Audit Committee met in October

to create a risk-based internal audit plan for implementation in 2019.

Strategic Planning and Accountability Section

The Strategic Planning and Accountability Section worked to ensure every employee had a voice in creating the 2018 Strategic Plan. Additionally, 20 Lean projects were implemented throughout the agency that created more efficient/effective processes.

Accreditation

RMD ensured that the WSP met and exceeded CALEA standards - which confirms compliance with international law enforcement standards.

TRAINING DIVISION

OVERVIEW

The primary function of the Training Division is to provide world class recruit training to Trooper Cadets, who ultimately become fully commissioned troopers serving the citizens of Washington State.

The Division provides various annual training to fully commissioned officers. This training includes firearms, control tactics, vehicle operation, and other specialized training as it relates to the trooper job class.

The Division also provides leadership, collision investigation, and diversity training beneficial to employees of the agency.

SUCCESSSES OF 2018

The Training Division:

- Hosted two Trooper Basic Classes and two Arming Classes
- Commissioned **69 new troopers**
- Hosted **15 Traffic Week Courses**

Training and Certification

The Training Division coordinated the completion of the Annual Peace Officer Certification for all commissioned personnel, which requires 24-hours of training for each officer. Training Division developed commissioned in-service training and provided training to all agency Control Tactics Instructors to complete training in the field, and fulfilled Annual Peace Officer Certification requirements.

Throughout the year, Training Division collaborated with the Criminal Justice Training Center (CJTC) to standardize Supervisor Basic Training. Now, newly promoted supervisors will attend a CJTC sponsored and agency specific course.

A training plan was also developed to deploy a new type of pistol platform across the agency.

Events

The campus hosted the 42nd Kiwanis Youth Law Enforcement Camp in July, with a total of 17 campers. The purpose of the Kiwanis Youth camp is to provide selected high school juniors and seniors, with an interest in a career in law enforcement, an opportunity to explore the various areas of job opportunities in that field.

The Training Division also hosted the 2018 Memorial Service and agency Awards Ceremony in May. The ceremonies are to remember all of the fallen troopers who have given their lives protecting Washington State and honor those employees in the agency who go above and beyond to serve its citizens.

The Training Division's commander of the training division attended the State and Provincial Police Academy Directors (SPPADS) Conference. This group promotes collaboration amongst academy directors and provides opportunities for information sharing and identifying best practices in law enforcement training. The Training Division Commander was recently appointed to the Vice Chair of SPPADS. WSP is hosting the conference in 2020.

Campus

The Training Division partnered with the WSP's Property Management Division, as well as an outside contractor, to replace a portion of the driving skills training course with a new polished concrete surface - providing higher quality training.

Wi-Fi capabilities were also improved on the campus.

