Greetings and thank you for your interest and support in the service provided by the Washington State Patrol (WSP) in 2020. It will undoubtedly be one of the most studied years in American and Washington state history. It was the year of the pandemic, but also a year of protests and of political conflict and change that will have reverberations for generations to come. It was a year that sadly saw untold millions of our fellow citizens impacted by medical and subsequent economic challenges and when millions on both the left and right side of our political system protested for changes they thought were needed in our country, state, and our systems.

It was also a year, the 100th year in fact, of service and sacrifice by the men and women of the Washington State Patrol.

In unprecedented times of personal medical vulnerability, historic civil strife, and epic changes in how we each had to perform our duties and meet our responsibilities, WSP personnel, both commissioned and our civil service personnel, equally rose to the occasion. Our personnel helped keep roadways safe and the economy moving. They met criminal behavior with resolve and an iron clad commitment to equal justice for all. They protected the rights of protestors and the lives and property of those who watched history unfold. Our personnel showed compassion, courage, and grace. They also showed their humanity and sorrow when on March 24th, our state and agency lost a hero and friend when Trooper Justin Schaffer was struck and killed by a fleeing robbery suspect.

Because of necessary pandemic gathering restrictions, it was many months before we were able to appropriately honor Justin’s sacrifice and show our unyielding support to his family during their time of loss. Through the most irregular year, our 2,400 plus workforce did what was needed to support and protect their fellow citizens while supporting one another through all manner of service and sacrifice. I could not be prouder and am eternally humbled by the scope of service both needed from and provided by this great organization.

As you read through this Annual Report, please know that as we complete our first 100 years of service in 2021, we will continue to build upon the lessons of our past and the evolving needs of these unprecedented times in order to meet both the challenges and opportunities of providing statewide law enforcement services well into the future.

Sincerely,
Chief John R. Batiste
ABOUT WSP

MISSION

The Washington State Patrol (WSP) makes a difference every day, enhancing the safety and security of our state by providing the best in public safety services.

VISION

To be the best public safety agency in the United States.

MOTTO

Service with Humility.

VALUES

Every employee is a critical member of a team committed to earning the trust and confidence of the public through:

- Strong leadership
- Effective partnerships
- Professional excellence
- Acting with integrity and accountability
- Respecting and protecting individual rights
- A culture of continuous improvement
WSP AT A GLANCE

1,067  Commissioned Employees
1,144  Civil Service Employees
43    Canines and Handlers
6     Commercial Vehicle Enforcement Officers Graduated
91    Troopers Graduated/Commissioned
1,611 Vehicles Deployed
18,000+ Miles of state highway patrolled

Website: www.wsp.wa.gov
Facebook: www.facebook.com/WashingtonStatePatrol
Twitter: www.twitter.com/wastatepatrol
Instagram: www.instagram.com/wastatepatrol
Blog: www.wspinsideout.wordpress.com/

WSP manages a budget of $751,368,291

$535,560,000 Transportation Fund
$207,901,000 Omnibus Fund
$7,907,291 Capital Fund
The Washington State Patrol’s thirty-first line of duty death occurred on March 24, 2020. Trooper Justin R. Schaffer was a friend to all who had the privilege of knowing him. Many of the first responders called to the aftermath of a multi-county high speed chase on I-5 near Chehalis were crestfallen to learn that the trooper intentionally struck by the fleeing robbery suspect was their own Justin Schaffer. Additional heartbreak occurred as the recently imposed gathering restrictions necessary to combat the Covid pandemic delayed services and honors for the seven-year veteran for almost five months.

Coming from a strong and supportive law enforcement family, Justin began his career in the Washington State Patrol in November 2013. He was assigned to the WSP Property Management Division in Tumwater before joining the 27th Arming Class in January of 2014. Trooper Schaffer graduated with the 103rd Trooper Basic Training Class and was commissioned on September 16, 2014, assigned to Morton. After just two years working the road, he took on additional responsibilities as a Drug Recognition Expert. This training lead to gaining a partner in the form of narcotics K9 Frankie in November of 2018. Justin and Frankie transferred back home to Chehalis on December 13, 2018.

Justin is survived by his loving wife, Sandra; adoring parents, Glenn and Sheila; devoted brother and sister-in-law, Brandon and Samantha; and many other family members, friends, and colleagues. His K9 partner, Frankie, was retired and lives with Sandra and their other dog, Katie. We will forever hold both his memory and family dear and share with them the pride in this courageous public servant, husband, son, brother, and friend. As Chief Batiste said with simple eloquence at Justin’s memorial, “Justin Schaffer was a fine young man.”

We will remember...
Commercial Vehicle Enforcement Officers and Troopers:
Contacted 89,182 violators
CVD Troopers contacted 31,417 passenger vehicles
Performed 79,140 Commercial Motor Vehicle (CMV) Safety Inspections
Performed 22,658 CMV Safety Inspections at the Ports of Entry
Placed 9,579 commercial vehicles out of service
Performed 14,416 School Bus Inspections

Troopers
Made 847,286 contacts
Answered 215,695 calls for service
Investigated 35,505 collisions
Arrested 12,582 impaired drivers

Major Statewide Violations

<table>
<thead>
<tr>
<th>Violation</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Distracted Driving</td>
<td>17,535</td>
</tr>
<tr>
<td>Following too Close</td>
<td>14,842</td>
</tr>
<tr>
<td>Left Lane</td>
<td>9,346</td>
</tr>
<tr>
<td>Negligent Driving</td>
<td>3,361</td>
</tr>
<tr>
<td>DUI</td>
<td>12,582</td>
</tr>
<tr>
<td>HOV</td>
<td>8,243</td>
</tr>
<tr>
<td>Misdemeanor Warrants</td>
<td>5,005</td>
</tr>
<tr>
<td>Felony Warrants</td>
<td>1,622</td>
</tr>
<tr>
<td>Hit and Run</td>
<td>2,083</td>
</tr>
<tr>
<td>Seatbelt</td>
<td>21,268</td>
</tr>
<tr>
<td>Misdemeanor Warrants</td>
<td>2,156</td>
</tr>
<tr>
<td>Speed</td>
<td>313,393</td>
</tr>
</tbody>
</table>
KEY MEASUREMENTS

Crime Laboratory Division - completed 39,745 requests:
- 177 crime scene related cases
- 2,984 DNA cases completed, which includes 1,794 sexual assault kits.
- 4,435 backlogged SAKs were outsourced
- 1,907 latent fingerprint cases
- 10,544 seized drug cases
- 7,408 Integrated Ballistic Identification System (IBIS) entry requests
- 382 firearms requests
- 15,984 offender samples received

Toxicology Laboratory Division - received a total of 15,750 cases:
- 10,566 Impaired Driving
- 4,934 Death Investigations
- 250 Assault, drug, and other

Sexual Assault Kits

Significant progress has been made on the backlog of statewide untested Sexual Assault Kits estimated to be as high as 9,232 just a few years ago.

By hiring and training new staff, improving processes, increasing lab capacities, using new technology and Lean techniques, and outsourcing some of the backlogs to other labs for greater efficiency, 5,018 additional evidence kits have been tested, reducing the backlog by 54 percent by the end of 2020. The focus on reducing the backlogs and creating greater capacity for continuing and growing caseloads has led to invaluable investigative process improvement.
**KEY MEASUREMENTS**

**Auto Theft Task Force**
- recovered **547** stolen vehicles
- made **219** auto theft arrests

**Interagency Bomb Squad**
- responded to **306** bomb calls

**Missing and Unidentified Persons Unit**
- issued:
  - **4** Amber Alerts
  - **10** Endangered/Missing Person Alerts
  - **54** Silver Alerts

**VIN Inspectors**
- completed **28,629** VIN Inspections Statewide

**Special Investigations Sections**
- conducted:
  - **1** child exploitation operation in Marysville, resulting in:
    - **7** total arrests
  - **1** human trafficking operation in Spokane, resulting in:
    - **2** total arrests

**Detectives**
- investigated:
  - **230** felony, fatality and serious injury collisions
  - **372** non-traffic criminal investigations
  - **1,149** criminal investigations initiated
## OUR SUCCESSES

<table>
<thead>
<tr>
<th>Fire Training Division</th>
<th>Prevention Division</th>
</tr>
</thead>
<tbody>
<tr>
<td>3,766</td>
<td>4,234</td>
</tr>
<tr>
<td>students taught</td>
<td>licenses/certifications issued</td>
</tr>
<tr>
<td>209</td>
<td>1,371</td>
</tr>
<tr>
<td>courses conducted</td>
<td>fire and life safety inspections</td>
</tr>
<tr>
<td>167</td>
<td>24</td>
</tr>
<tr>
<td>departments/agencies serviced</td>
<td>mobilizations authorized</td>
</tr>
</tbody>
</table>
OUR SUCCESSES

Emphasis Patrols

Throughout the year, WSP conducted focused efforts and patrol emphases funded by the Washington Traffic Safety Commission (WTSC). These emphases continuously support our agency's goal of making people safe on Washington roadways.

Due to Covid-19, many scheduled emphases had to be canceled.

For specific emphases as detailed below, extra personnel supplements the efforts of those that are on regular duty.

- DUI
- Distracted Driving
- WSU Spring Break
- Street Racing

Western States Traffic Safety Coalition

In December, the WSP partnered with 10 other western states for a holiday DUI emphasis. This partnership was with the Western States Traffic Safety Coalition (WSTSC).

Four graphics for the emphasis were created by WSP personnel. Government and Media Relations staff worked with California Highway Patrol, creating a logo that would be used by the other western states and WSTSC.

The logo and graphics were shared on multiple social media platforms.
**OUR SUCCESSES**

### Instagram Accounts for the PIOs

In mid-May, our eight public information officers (PIOs) acquired their own Instagram accounts.

Creating the district Instagram accounts expanded our reach on social media and increased our brand message on a platform used by many potential future employees. Additionally, we have used the visual aspects of the platform to highlight the great work our employees do every day for the citizens of Washington.

Our PIOs posted over 360 times on Instagram in 2020!

### 112th Trooper Basic Training Class

On March 13, 2020, 42 new Troopers graduated from the 112th Trooper Basic Training Class and received their commission. They were sworn in by Associate Chief Justice Debra L. Stephens and handed their commission cards by Chief John R. Batiste, marking the beginning of their new careers.

Due to Covid-19 restrictions, a venue change was required. While not everyone was able to attend in person, the event was livestreamed on our WSP Facebook account.

WSP is proud of each and every one of our new Troopers for their hard work, dedication, and perseverance toward embarking on a career of Service with Humility.
OUR SUCCESSES

113th Trooper Basic Training Class
Sworn in by Justice Susan Owens of the Washington State Supreme Court, and handed their commission cards by Assistant Chief Jeff R. Sass, 49 new Troopers graduated from the 113th Trooper Basic Training Class on September 30, 2020.

Due to Covid-19 restrictions, the graduation was held on the WSP driving course, where the Troopers could social distance while receiving their commission.

WSP is proud of each and every one of our new Troopers for their hard work, dedication, and perseverance toward embarking on a career of Service with Humility.

Wearing Pink and Growing Mustaches
In 2018, Chief John R. Batiste approved the use of pink badges in the month of October, which is breast cancer awareness month. Every October our Troopers proudly wear them. We showcased three WSP employees on our blog and social media accounts: Assistant Chief Sass, Detective Brooke Bova and Trooper Katie LeCount. All three shared personal stories of how breast cancer has affected their lives.

In November, WSP employees participated in "Movember," a growing movement that brings awareness to men's health, specifically mental health and prostate and testicular cancers. Civil service employees, along with Troopers, provided photos that were shared on our social media platforms.
In December 2020, the agency hired its second full time Tribal Liaison position within the office of Government and Media Relations.

Dawn Pullin, the Eastern Washington Tribal Liaison, joins Patti Gosch, the Western Washington Liaison. They are responsible for developing best practices protocol for law enforcement response to missing person’s reports for indigenous women and other indigenous persons. The liaisons are also tasked with providing guidance on the inclusion of tribal issues in the development of agency plans, programs, and policies.
MEET OUR EXECUTIVE TEAM

CHIEF JOHN R. BATISTE

ASSISTANT CHIEF
JEFFREY R. SASS
FIELD OPERATIONS
BUREAU

ASSISTANT CHIEF
SCOTT A. MCCOY
COMMERCIAL VEHICLE
ENFORCEMENT BUREAU

STATE FIRE MARSHAL
CHARLES P. LEBLANC
FIRE PROTECTION
BUREAU

DIRECTOR
LARRY D. HEBERT
FORENSIC LABORATORY
SERVICES BUREAU

ASSISTANT CHIEF
ROBERT E. HUSS
INVESTIGATIVE SERVICES
BUREAU

ASSISTANT CHIEF
MARC W. LAMOREAUX
TECHNICAL SERVICES
BUREAU
MEET OUR BUREAUS

OFFICE OF THE CHIEF
Under the direction of Chief John R. Batiste, the Office of the Chief oversees the day-to-day operations of the agency.

- Budget and Fiscal Services
- Department Psychologist
- Government and Media Relations
- Labor and Policy

FIELD OPERATIONS BUREAU
The Field Operations Bureau (FOB) oversees headquarters and eight geographic districts, each facing unique characteristics and challenges. The bureau is responsible for traffic law enforcement, collision investigation, and motorist assistance on over 18,000 lane miles patrolled.

- FOB Headquarters
- District 1
- District 2
- District 3
- District 4
- District 5
- District 6
- District 7
- District 8
- Chaplaincy Program

COMMERCIAL VEHICLE ENFORCEMENT BUREAU
The Commercial Vehicle Enforcement Bureau (CVEB) is responsible for promoting and educating the safe travel of commercial vehicles, enhancing safe transportation of school children and protecting the state's infrastructure. CVEB oversees the department fleet, facilities and all equipment throughout the agency while being good stewards of public funds.

- Commercial Vehicle Division
- Motor Carrier Safety Division
- Property Management Division
MEET OUR BUREAUS

FIRE PROTECTION BUREAU
The Fire Protection Bureau (FPB) is dedicated to the protection of life, property and environment from the devastation of fire. FPB consists of two divisions, whose services include fire incident reporting, data collection, plan review, fire inspections, fireworks and sprinkler licensing, mobilization resource coordination and firefighter training.

- Fire Training Division
- Prevention Division

FORENSIC LABORATORY SERVICES BUREAU
The Forensic Laboratory Services Bureau (FLSB) provides a wide range of forensic science expertise to city, county, and state law enforcement, medical examiners and coroners; assisting agencies at crime scenes; preparing evidence for trial and providing expert testimony.

- Crime Laboratory Division
- Impaired Driving Section
- Toxicology Laboratory Division

INVESTIGATIVE SERVICES BUREAU
The Investigative Services Bureau (ISB) provides overall administrative and support services to the traffic and investigative programs of the department, as well as to many other state agencies.

- Criminal Investigation Division
- Criminal Records Division
- Homeland Security Division
- Investigative Assistance Division
- Office of Professional Standards
- Special Operations Division

TECHNICAL SERVICES BUREAU
The Technical Services Bureau (TSB) provides diverse support services to the entire agency, as well as other law enforcement and government agencies throughout the state, and members of the general public.

- Communications Division
- Electronic Services Division
- Human Resource Division
- Information Technology Division
- Risk Management Division
- Training Division