



# Strategic Advancement Forum

The Washington State Patrol makes a difference every day by providing public safety services to everyone where they live, work, travel, and play.

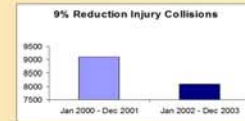
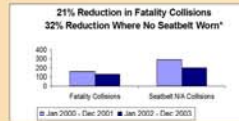
- WSP Mission

## We analyzed the problem



- ★ Leaders were "insulated"
- ★ No method to advance our Strategic Plan
- ★ Insufficient data to drive management decisions
- ★ No coordination of our public safety efforts
- ★ No system to hold managers accountable

## Roads are safer



## We all win



## We saved money by holding staff accountable

**\$481,000**

Management of overtime and supplies has allowed for the purchase of:

★ agency wide T1 communication lines and e-mail upgrades

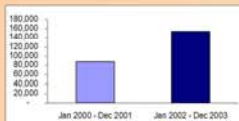
★ new firearms for every commissioned of the Patrol employee

**\$604,187**

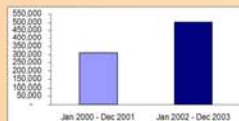
Fuel tax evasion and fraud assessments recovered by citations given to parties who transport red fuel illegally.

## What gets measured gets done

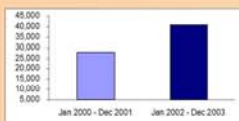
75% increase in Seat Belt Arrests/Infractions



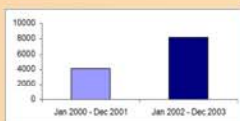
62% Increase in Speed Arrests/Infractions



48% Increase in DUI Arrests/Infractions



99% Increase in Commercial Vehicles Speed Infractions



## We share our results



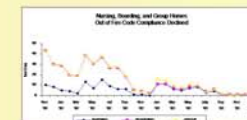
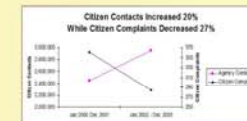
Managers provide oral and visual reports monthly

Executive staff, fellow managers, staff and the public are invited to attend

Information shared to all staff so they can see all results on:

- ★ Internet
- ★ Daily Bulletin

## Our internal processes became more efficient



Washington State Patrol