



Washington State Patrol
STATE FIRE MARSHAL'S OFFICE
Serving Washington Since 1901

Strategic Advancement Forum

October 5, 2016

Prevention Division

Assistant State Fire Marshal Chuck LeBlanc

Inspections - Chief Deputy State Fire Marshal Dermott Murphy

Licensing - Chief Deputy State Fire Marshal Dan Johnson

Plan Review - Chief Deputy State Fire Marshal Barbara McMullen

Professional Development/Response - Chief Deputy State Fire Marshal Bill Slosson





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Follow-up Questions / Items:

No follow up questions from previous SAF.



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Fire Prevention Division

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.1: Recruit, train, and retain a qualified and diverse workforce committed to the Washington State Patrol's, mission and values.

Goal 3: Make people secure by reducing the risk of crime, terrorism, fire, and other natural disasters.

Priority 3.6: Reduce fire deaths through licensing, education, inspections, and plan review.

Area of Interest: Newly adopted Life Safety Code (LSC) and Health Care Facilities Code (HCFC) have added training requirements that impact current personnel assigned to inspect licensed care facilities.

- On July 5, 2016, the Centers for Medicare and Medicaid (CMS) adopted the 2012 editions of the Life Safety Code (LSC) and the 2012 edition of the Health Care Facilities Code (HCFC).
- This adoption requires existing DSFM's to inspect licensed care facilities to the newly adopted National Fire Protection Association, Life Safety Code, and Health Care Code by November 1, 2016.



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Target: Ten DSFMs and two CDSFMs are assigned to inspect a variety of state licensed facilities that receive federal Medicare and Medicaid funding will need this training.

Facilities that will be inspected to the new standards included:

- Hospitals
- Long-term Care Facilities
- Ambulatory Surgery Centers (ASCs)
- Programs of All-inclusive Care for the Elderly (PACE)
- Critical Access Hospitals (CAHs)
- Intermediate care (ICF-IID)
- Hospices
- Dialysis Facilities



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Analysis: CMS has been working on adopting the 2012 standards for several years. CMS expects that our existing inspection personnel will complete a 20-hour on-line course and pass a post test to maintain their qualifications to inspect these facilities beginning November 1, 2016.

This on-line training will consist of seven modules:

- CMS Policy and Regulations
- Health Care Occupancies
- Ambulatory Health Care Occupancies (AHCOs)
- Building Rehabilitation
- National Fire Protection Association (NFPA) 99
- Updated K-tag numbering system association with CMS-2786 forms



Analysis: (continued)

New certification requirements will increase the time it takes an inspector to obtain qualifications:

- Current – LSC Surveyor Qualified :
 - 3 month on-the-job training and 47 hours of LSC training
 - 9 months on-the-job training and 36 hours of additional LSC training

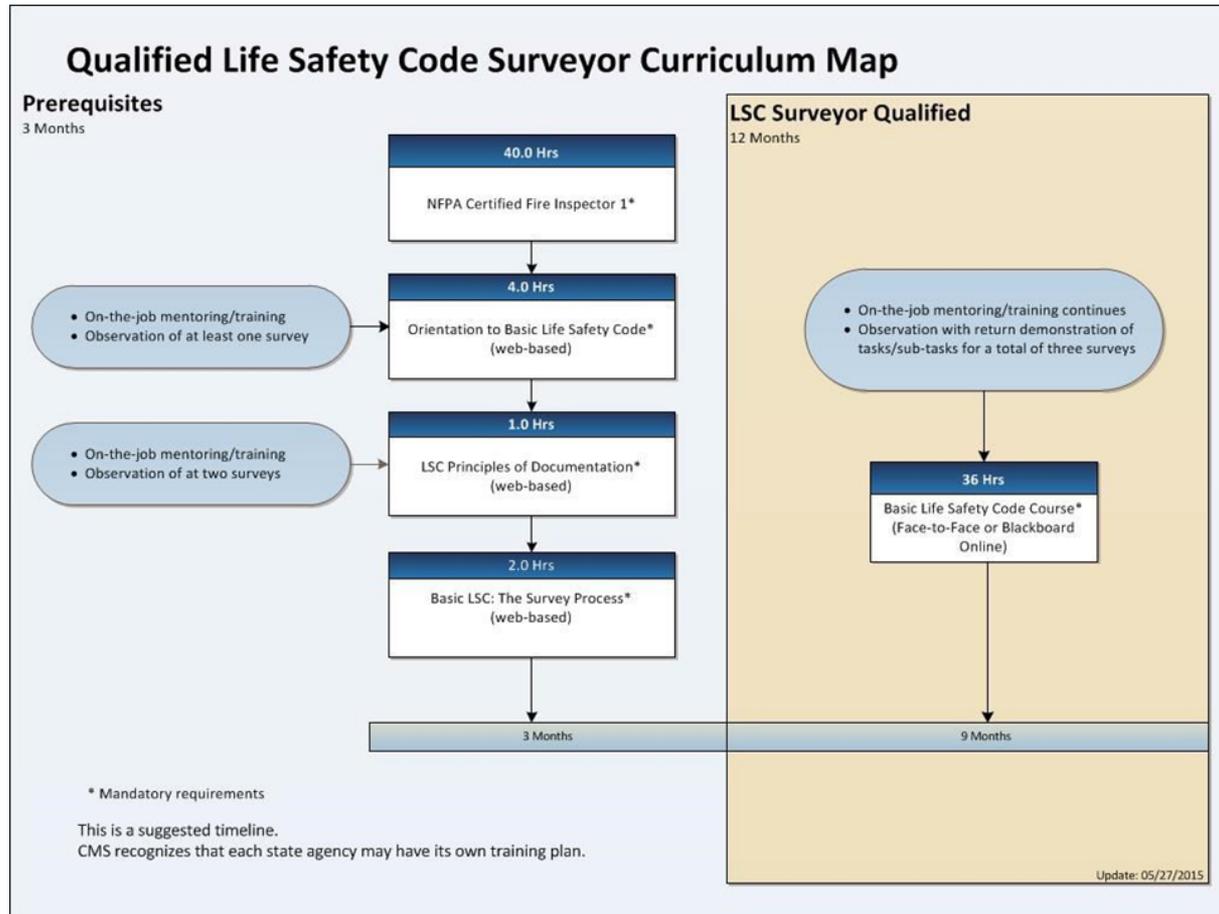
- New – LSC Surveyor Qualified Advanced:
 - Obtain LSC Surveyor Qualification (current practice);
 - 15 months on-the-job training and 168 hours of additional training

Those currently qualified only take the on-line transition training. Future new hires will require the extended training as part of a CMS certification process.



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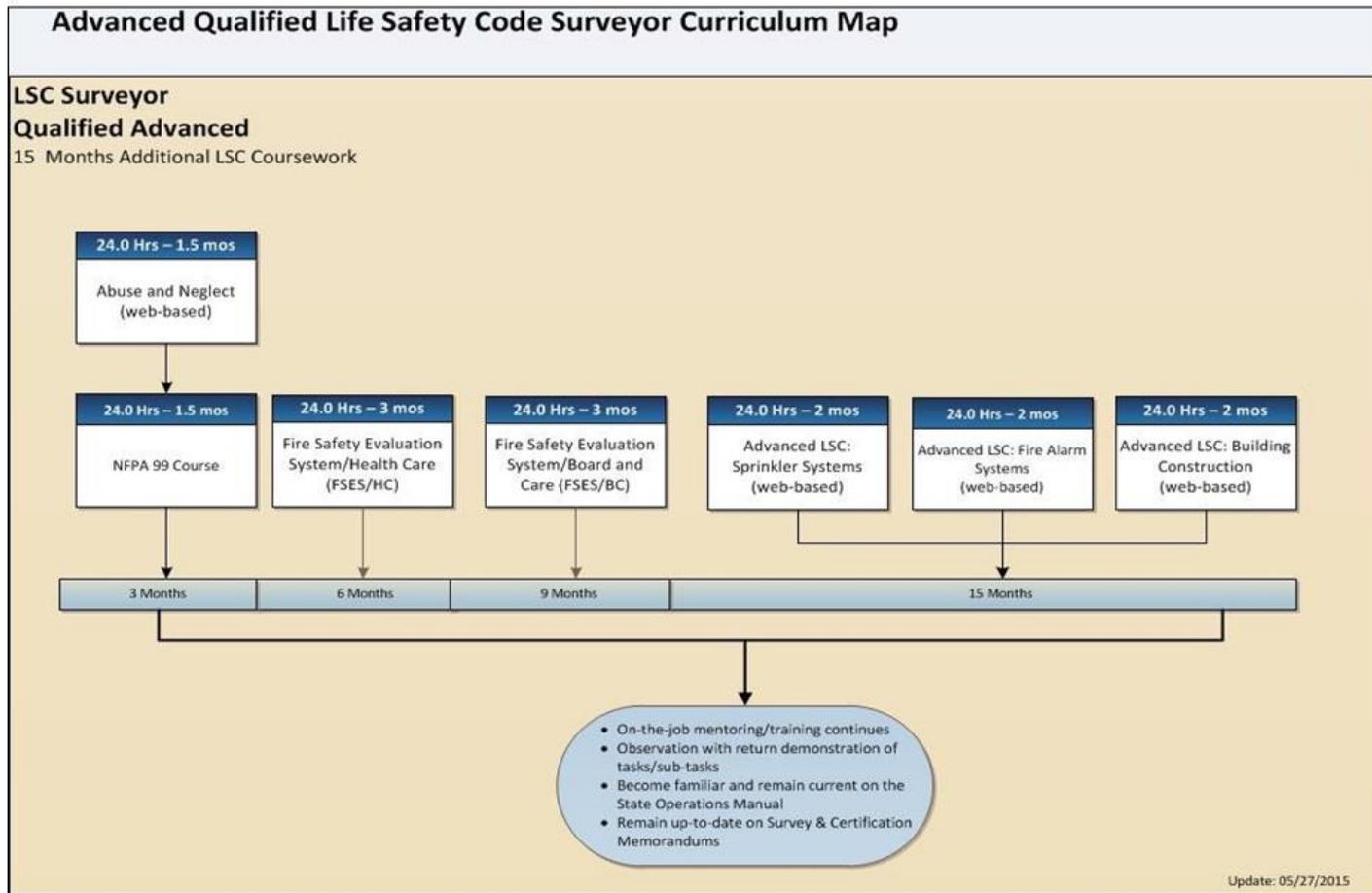
Analysis: (continued)





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Analysis: (continued)





Action Plan:

A. Review existing training program:

- Determine which parts can be retained and what needs to be developed
- Schedule personnel to attend the CMS certifications classes as they become available
 - CMS classes are only offered one to two times each year
 - Competing for space with inspectors from every state
- Develop a two day training course to complement the on-line training (January 2017)
- Develop metrics to track the additional cost these certifications place on our training program for a future White Paper to fund the training program



Action Plan:

- B. Work with our stakeholders (DOH and DSHS):
 - Implement and complete the new training requirements
 - Coordinate inspection schedules to prevent a backlog of inspections

- C. Evaluation:
 - Additional certifications will make our personnel the most qualified in the State to conduct these types of inspections
 - Will make personnel highly competitive in the outside job market



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Successes:

- Inspection Staff is maintaining the current inspection workload with continued staffing shortages and training challenges



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Challenges:

- Inspection Section vacancies:
 - One in Marysville; to be filed October 24 –David Ridley
 - One in Bellevue (starting the hiring process)
 - Secretary Lead; to be filled October 3 – Mary Bovela
- Professional Development and Response Section has one DSFM vacancy:
 - IFSAC program (scheduling interviews)
- Workload impacts to Inspection Section due to the vacancies and two DSFM's in training.



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Questions?



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Strategic Advancement Forum

October 2016

Fire Training Academy

FTA Commander - Captain Dan Atchison

Instruction – Acting Chief Deputy State Fire Marshal Kelly Merz

Regional Direct Delivery – Chief Deputy State Fire Marshal Howard Scartozzi

Maintenance – Maintenance Supervisor Mika Elo

Safety – Chief Deputy State Fire Marshal Chad Cross

Administration – Secretary Supervisor Jackie Duby

Fire Training Academy Operations

Firefighter Training

Aircraft Rescue Firefighter Training

Marine Firefighter Training

Specialty/Technical Training

Regional Direct Delivery Program



Training

Resources

Facilities

Memorial





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Fire Training Academy

Follow-up Questions / Items:

No follow up questions from previous SAF.



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Fire Training Academy: AOI

Goal 5 Improve and sustain agency infrastructure and business processes.

Priority 5.3 *Evaluate and assess the functionality and safety of agency uniforms, vehicles, and equipment.*

Priority 5.5 *Manage and evaluate internal processes and work products to minimize risk and obtain legal compliance, accuracy, completeness, timeliness, and efficiency.*

Area of Interest: Fire Training Academy (FTA) Cancer Awareness

- The FTA recognizes the importance of cancer awareness among the fire service. In order to continue to influence and change the culture of the fire service, the FTA will begin establishing contamination control. The control methods are established by research organizations such as National Institute of Standards and Technology (NIST) and Illinois Fire Service Institute (IFSI).

Target: To integrate industry best practices at the Fire Training Academy for Staff, Contract Instructors and Recruits.



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Fire Training Academy: AOI

Analysis:

- Cancer awareness in the fire service is of growing concern.
- A report to the legislature concerning mandatory reporting of hazardous exposure by firefighters.
 - Labor and Industries is engaging the fire service and working toward a reporting process and potential regulatory changes affecting the fire service.
- The FTA is taking a proactive approach and instituting best management practices to shift the awareness of the fire service by implementing these practices into basic firefighter training.





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Analysis:

- No established process to control contamination from gear to cafeteria, dorm and personal vehicles at the FTA.
- Lack of formal gross decontamination procedure.
- Currently no onsite gear laundry for recruit use.
 - Shut-down due to Department of Ecology concern.
 - Purchase of new equipment in progress.
- Fire service culture as a whole has not fully embraced cancer awareness or instituted best practices.





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Fire Training Academy: AOI

Action Plan:

- What best management practices look like:
 - Gross decontamination after live-fire training events.
 - Work flow path for donning and doffing to prevent dirty gear from entering clean areas such as locker rooms, cafeteria and dorms.
 - Drying systems to ensure wet gear gets dry (after gross decon) before the next live fire event.
 - Monitoring and sampling of various environments around the FTA where respirable hazards may be present. This will establish a baseline and help dictate controls necessary to reduce exposures to training hazards.
- Take an active role in the Labor and Industries committee tasked with reporting to the legislature, and be an advocate for the Fire Training Academy and it's' recruits.
- Be in a position to provide input into the language of potential regulations being developed that will affect the FTA.





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Fire Training Academy: AOI

Action Plan:

- There is an opportunity for the Fire Protection Bureau to re-engage in the WA NFIRS reporting process.
- If funding were available as recommended by the report to the legislature, and the FPB were the administrator of this system, then the following are potential benefits:
 - Use data to communicate to the Washington State fire service community.
 - Utilize as a lessons learned database.
 - Elevate FPB position among the fire service community.
 - Partnering with National Near Miss Network.
- Involvement from RMD and AG to identify any risks to the agency.





Washington State Patrol STATE FIRE MARSHAL'S OFFICE

FIRE TRAINING ACADEMY DIVISION

**Budget Status
August 31, 2016**

FY 2016

Total Budget	FY 2016 Ending Balance	FM1 - JUL	FM2 - AUG	FM3 - SEP	FM4 - OCT	FM5 - NOV	FM6 - DEC	FM7 - JAN	FM8 - FEB	FM9 - MAR	FM10 - APR	FM11 - MAY	FM12 - JUN
Allotment	3,420,467	262,955	258,955	288,955	270,455	262,955	379,674	266,955	267,755	299,255	267,755	267,055	327,743
Expenditures	3,177,909	171,259	196,350	251,671	257,108	279,442	309,456	218,690	220,162	272,755	262,571	215,014	523,431
Variance	242,558	91,696	62,605	37,284	13,347	(16,487)	70,218	48,265	47,593	26,500	5,184	52,041	(195,688)

FY 2017 Expenditures

Total Budget	Biennium to Date	FM13 - JUL	FM14 - AUG	FM15 - SEP	FM16 - OCT	FM17 - NOV	FM18 - DEC	FM19 - JAN	FM20 - FEB	FM21 - MAR	FM22 - APR	FM23 - MAY	FM24 - JUN	Total Biennium
Allotment	3,958,515	271,024	267,024	297,024	278,524	271,024	391,712	275,024	271,024	321,325	271,024	267,024	276,514	6,878,734
Expenditures	3,599,813	132,368	289,536											3,599,813
Variance	358,702	138,656	(22,512)	297,024	278,524	271,024	391,712	275,024	271,024	321,325	271,024	267,024	276,514	3,278,921

Travel	Biennium to Date	FM13 - JUL	FM14 - AUG	FM15 - SEP	FM16 - OCT	FM17 - NOV	FM18 - DEC	FM19 - JAN	FM20 - FEB	FM21 - MAR	FM22 - APR	FM23 - MAY	FM24 - JUN	Total Biennium
Allotment	20,020	1,430	1,430	1,430	1,430	1,430	1,430	1,430	1,430	1,430	1,430	1,430	1,430	34,320
Expenditures	13,702	-	297											13,702
Variance	6,318	1,430	1,133	1,430	1,430	1,430	1,430	1,430	1,430	1,430	1,430	1,430	1,430	20,618

FTEs	Biennium to Date	FM13 - JUL	FM14 - AUG	FM15 - SEP	FM16 - OCT	FM17 - NOV	FM18 - DEC	FM19 - JAN	FM20 - FEB	FM21 - MAR	FM22 - APR	FM23 - MAY	FM24 - JUN	Total Biennium
Allotment	172.20	12.30	12.30	12.30	12.30	12.30	12.30	12.30	12.30	12.30	12.30	12.30	12.30	295.20
Expenditures	161.71	9.99	10.78											161.71
Variance	10.49	2.31	1.52	12.30	12.30	12.30	12.30	12.30	12.30	12.30	12.30	12.30	12.30	133.49

Overtime	Biennium to Date	FM13 - JUL	FM14 - AUG	FM15 - SEP	FM16 - OCT	FM17 - NOV	FM18 - DEC	FM19 - JAN	FM20 - FEB	FM21 - MAR	FM22 - APR	FM23 - MAY	FM24 - JUN	Total Biennium
Allotment	28,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	48,000
Expenditures	44,700	5,224	1,936											44,700
Variance	(16,700)	(3,224)	64	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	3,300

Budget Notes:

- The FM14 - August negative variance is primarily the result of a disbursement to the JATC program that exceeded the monthly allotment of \$30,000.



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Fire Training Academy (Fire Service Training Account)

Budget Status

August 31, 2016

FY 2016 Expenditures - Fire Service Training Account Only (Actuals)

Total Budget	FM1 - JUL	FM2 - AUG	FM3 - SEP	FM4 - OCT	FM5 - NOV	FM6 - DEC	FM7 - JAN	FM8 - FEB	FM9 - MAR	FM10 - APR	FM11 - MAY	FM12 - JUN	Biennium to Date
Allotment	210,872	206,872	236,872	218,372	210,872	327,591	214,872	215,672	247,171	215,671	214,971	275,659	2,795,467
Expenditures	160,983	183,353	239,690	243,285	209,431	271,966	165,111	208,453	202,097	239,627	202,727	406,535	2,733,258
Variance	49,889	23,519	(2,818)	(24,913)	1,441	55,625	49,761	7,219	45,074	(23,956)	12,244	(130,876)	62,209

FY 2016 Revenue - Fire Service Training Account Only

Total Budget	FM1 - JUL	FM2 - AUG	FM3 - SEP	FM4 - OCT	FM5 - NOV	FM6 - DEC	FM7 - JAN	FM8 - FEB	FM9 - MAR	FM10 - APR	FM11 - MAY	FM12 - JUN	Biennium to Date
Allotment	83,333	83,333	83,333	83,333	83,333	83,333	83,333	83,333	83,333	83,333	83,333	83,337	1,000,000
Revenue Receipts	3,670	61,257	75,891	14,375	212,383	18,158	45,787	67,053	48,090	80,902	222,929	106,086	956,581
Variance	(79,663)	(22,076)	(7,442)	(68,958)	129,050	(65,175)	(37,546)	(16,280)	(35,243)	(2,431)	139,596	22,749	(43,419)

FY 2017 Expenditures - Fire Service Training Account Only

Total Budget	FM13 - JUL	FM14 - AUG	FM15 - SEP	FM16 - OCT	FM17 - NOV	FM18 - DEC	FM19 - JAN	FM20 - FEB	FM21 - MAR	FM22 - APR	FM23 - MAY	FM24 - JUN	Biennium to Date	Total Biennium
Allotment	218,680	214,680	244,680	226,180	218,680	339,368	222,680	218,680	268,981	218,680	214,680	244,168	3,228,827	5,645,604
Expenditures	119,408	215,068											3,067,734	3,067,734
Variance	99,272	(388)	244,680	226,180	218,680	339,368	222,680	218,680	268,981	218,680	214,680	244,168	161,093	2,577,870

FY 2017 Revenue - Fire Service Training Account Only

Total Budget	FM13 - JUL	FM14 - AUG	FM15 - SEP	FM16 - OCT	FM17 - NOV	FM18 - DEC	FM19 - JAN	FM20 - FEB	FM21 - MAR	FM22 - APR	FM23 - MAY	FM24 - JUN	Biennium to Date	Total Biennium
Allotment	83,333	83,333	83,333	83,333	83,333	83,333	83,333	83,333	83,333	83,333	83,333	83,337	1,166,666	2,000,000
Revenue Receipts	6,544	323,661											1,286,787	1,286,787
Variance	(76,789)	240,328	(83,333)	(83,333)	(83,333)	(83,333)	(83,333)	(83,333)	(83,333)	(83,333)	(83,333)	(83,337)	120,121	(713,213)

Budget Notes:

- Expenditure information excludes allotments and expenditures related to the Firefighter Joint Apprenticeship Program contract.



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Questions?





STRATEGIC ADVANCEMENT FORUM

Government and Media Relations

**Captain
Monica Alexander**

**Sergeant
James Prouty**

**PIO Manager
Kyle Moore**

**Policy Analyst
Melissa Van Gorkom**



GOVERNMENT AND MEDIA RELATIONS

Goal 5: Improve and sustain agency infrastructure and business processes.

Objective 5.1: Develop, improve, secure, and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Area of Interest

Blackberry's not adequately equipping PIO's and Recruiters for success.

Target

Deploy first phase of iPhones to GMR by October 4, 2016.

Analysis

- PIO's, Recruiters, and Executive Staff are visible brand ambassadors of the agency and are the face and image many of our potential WSP candidate's first encounter.
- Need a secure network to protect emails, contacts, and calendars.
- iPhones not only meet business needs but project competitive and forward thinking image to our prime candidates.





GOVERNMENT AND MEDIA RELATIONS

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Objective 1.8: Collaborate with those closest to the work being done in order to sustain successes, encourage innovation, and identify emerging problems.

Area of Interest

Create consistency in media messaging across districts and divisions.

Target

To create a regular and consistent system of feedback and communications between GMR and PIO's.

Analysis

- Current District and Division PIOs create own messages.
- PIOs refer media to GMR when it involves policy and statewide issues.
- GMR initiated daily “6 Minute Stand-Up” meetings.

Action Plan

- Creating “Style Guide” for all employees using social media on behalf of the Washington State Patrol (next page).
- Create one-page weekly PIO internal newsletter that shares best practices and positive examples by PIO's.
- Rebrand social media sites to look uniform (in process).
- PIO Basic scheduled for October 18-20, 2016.
- Planning PIO Summit for October 25, 2016.
- New website being developed.



GOVERNMENT AND MEDIA RELATIONS

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Objective 1.8: Collaborate with those closest to the work being done in order to sustain successes, encourage innovation, and identify emerging problems.

																																																																					
<p data-bbox="305 739 710 802"> Washington State Patrol Social Media Style Guide </p> <p data-bbox="537 1178 879 1225" style="text-align: right;"> <small>Created by Natasha Keer Last Edit: Natasha Keer (August 2016) Washington State Patrol, Government and Media Relations</small> </p>	<p data-bbox="1070 449 1236 471">Table of Contents</p> <table data-bbox="1070 496 1632 1139"> <tr><td>Purpose</td><td>3</td></tr> <tr><td>Active Accounts</td><td>3</td></tr> <tr><td>Voice</td><td>3</td></tr> <tr><td>Messages</td><td>3-4</td></tr> <tr><td>ADA Compliance</td><td>4</td></tr> <tr><td> Accessible Twitter Images</td><td>4</td></tr> <tr><td> Accessible Facebook Videos</td><td>4-5</td></tr> <tr><td>General Style Guidelines</td><td>5</td></tr> <tr><td> Abbreviations</td><td>5</td></tr> <tr><td> Attaching Links</td><td>5</td></tr> <tr><td> Dates and Times</td><td>5</td></tr> <tr><td> Numerals</td><td>6</td></tr> <tr><td> Punctuation</td><td>6</td></tr> <tr><td> Tagging</td><td>6</td></tr> <tr><td> Titles</td><td>6</td></tr> <tr><td> Words We Don't Use</td><td>6</td></tr> <tr><td>Picking the Right Platforms</td><td>6</td></tr> <tr><td> Facebook</td><td>6-7</td></tr> <tr><td> Twitter</td><td>7</td></tr> <tr><td> Instagram</td><td>7</td></tr> <tr><td> Snapchat</td><td>7</td></tr> <tr><td>Network Specific Guidelines</td><td>7</td></tr> <tr><td> Facebook</td><td>7-8</td></tr> <tr><td> Twitter (General)</td><td>8</td></tr> <tr><td> Twitter (Main)</td><td>8-9</td></tr> <tr><td> Twitter (PIOs)</td><td>9</td></tr> <tr><td> Twitter (Recruitment)</td><td>9</td></tr> <tr><td> Instagram</td><td>9-10</td></tr> <tr><td> Snapchat</td><td>10</td></tr> <tr><td>Don't Feed the Trolls</td><td>10-11</td></tr> <tr><td>Crisis Communication</td><td>11</td></tr> <tr><td>Cadence</td><td>11-12</td></tr> <tr><td>Engagement Style</td><td>12</td></tr> <tr><td>Regularly Used Hashtags</td><td>12</td></tr> </table> <p data-bbox="1342 1285 1362 1299" style="text-align: center;">2</p>	Purpose	3	Active Accounts	3	Voice	3	Messages	3-4	ADA Compliance	4	Accessible Twitter Images	4	Accessible Facebook Videos	4-5	General Style Guidelines	5	Abbreviations	5	Attaching Links	5	Dates and Times	5	Numerals	6	Punctuation	6	Tagging	6	Titles	6	Words We Don't Use	6	Picking the Right Platforms	6	Facebook	6-7	Twitter	7	Instagram	7	Snapchat	7	Network Specific Guidelines	7	Facebook	7-8	Twitter (General)	8	Twitter (Main)	8-9	Twitter (PIOs)	9	Twitter (Recruitment)	9	Instagram	9-10	Snapchat	10	Don't Feed the Trolls	10-11	Crisis Communication	11	Cadence	11-12	Engagement Style	12	Regularly Used Hashtags	12
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GOVERNMENT AND MEDIA RELATIONS

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Objective 1.8: Collaborate with those closest to the work being done in order to sustain successes, encourage innovation, and identify emerging problems.





GOVERNMENT AND MEDIA RELATIONS

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

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Area of Interest

Utilize social media to better reach our public.

Target

Leverage social media tools and platforms to showcase programs, divisions, events, and employees of the WSP.

Analysis

- Since being active on social media, the Washington State Patrol has (as of 09/01/2016):
 - Main accounts have been “verified”
 - Gained 16,104 fans
 - Earned 168,798 engagements

Action Plan

- Continue to feature events, milestones, and highlight different divisions of the WSP on social media.
- Implement new technology into social media strategy:
 - Tested “live-streaming” at graduation.
 - More than 1,300 people watched the entire graduation online through Twitter.
- Launch new social media accounts.



GOVERNMENT AND MEDIA RELATIONS

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Objective 1.8: Collaborate with those closest to the work being done in order to sustain successes, encourage innovation, and identify emerging problems.

Washington State Patrol added 3 new photos.
Published by Kyle Moore [?] · August 3 at 5:05pm

Welcome to the Washington State Patrol family!



21,064 people reached

Boost Post

Like Comment Share

Dina Laviola Haase, Brigham Hymas and 1.1K others

Chronological

129 shares

Washington State Patrol
Published by Kyle Moore [?] · June 22

The Washington State Patrol's iconic look is about to change...sort of. Check out the new prototype uniforms rolling out to some Troopers next month!

To learn more, visit: <http://bit.ly/28PTLM9>



675,773 people reached

Boost Post

385K Views

Like Comment Share

Bill Hagerty, Nathan Coe and 3.1K others

Chronological

WA State Patrol @wastatepatrol · Aug 25
Happy #NPS100! Trooper Todd Bartolac found his park at Mt. Rainer! Please drive safely as you #FindYourPark today.

NationalParkService



22 87

Washington State Patrol
Published by Kyle Moore [?] · August 20 at 9:00am

The Washington State Patrol's newest (and largest) arming class says they're "more committed than ever" to a career in law enforcement.



WSP Begins Largest Arming Class Ever

The Washington State Patrol (WSP) kicked off a new Arming class Monday August 15, 2016 with a total of 60 recruits— making it the largest arming class the WSP has ever seen. Over the next seven wee...

WSPINSIDEOUT.WORDPRESS.COM

31,311 people reached

Boost Post

Like Comment Share

Gwen Potasky, Kyle Joseph and 764 others

Chronological

108 shares

View 25 more comments

Social Media Case Study

- Blog post on InsideOut.
- Released numbers from the first day of recent HiVE emphasis in Tacoma.
- Within 24hrs, the post harnessed:
 - 3,300+ views on blog
 - 4,000 impressions on Twitter
 - Reached 21K people on Facebook
 - 90 shares
 - Only earned one negative comment
- Was covered by:
 - KIRO
 - KOMO
 - Q13
 - Tacoma News Tribune
 - Tacoma Weekly



 **Shaun Snyder** Without even reading this, based off of the photo of where it is, we get at least 5 WSP calls a day from this stretch of freeway in Tacoma for accident cars to be towed.

This stretch is the worst for accidents..... [See More](#)

Like · Reply · Message · 11 · 20 hrs

 **Mark Burgard** Thank you Washington State Patrol!!

Like · Reply · Message · 6 · 20 hrs

 **Nick Ruark** How about doing the same thing here in Clark County on SR500, SR14, and I-5 sometime soon? You'll not be disappointed!

Like · Reply · Message · 2 · 20 hrs

 **Rich LaGrande** Thank you WSP for keeping the rest of us safe...

Like · Reply · Message · 4 · 20 hrs

 **Mike Huffman** Can you do a left lane impeding traffic enforcement all along hwy 16 and five also?

Like · Reply · Message · 4 · 20 hrs

 **Georgia Forshey** Thank you brother's and sister's in uniform! Stay safe

Like · Reply · Message · 2 · 20 hrs

High Visibility Enforcement Effort Makes Big Impact on First Day

SEPTEMBER 21, 2016

Did you drive along I-5 today? Say, sometime between 10:00 am and 2:00 pm? Notice a lot more Troopers out on the road? Nope, it wasn't your imagination.

The Washington State Patrol (WSP) conducted a "High Visibility Enforcement Effort," or HiVE for





GOVERNMENT AND MEDIA RELATIONS

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.2: Uphold ethical, nonbiased workforce that operate with integrity and accountability.

Area of Interest

Agency compliance with legislative polices and processes.

Target

Ensure all personnel involved in department legislative issues are trained annually in the agency legislative process.

Analysis

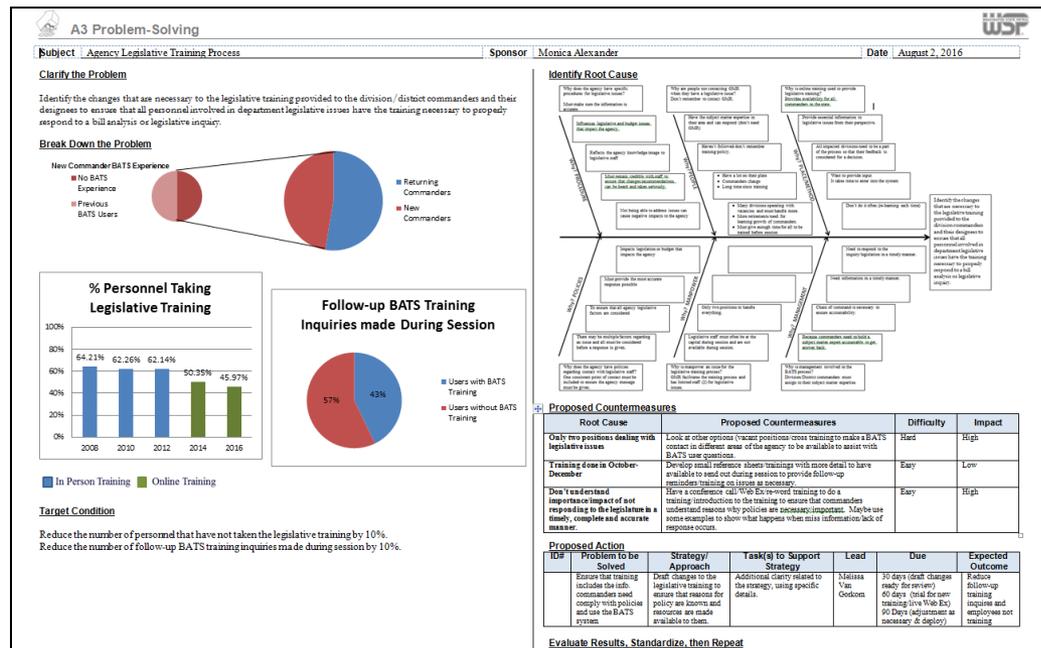
- Opened a lean project regarding the agency legislative training process which identified a number of potential root causes including:
 - There are only two positions in GMR that deal with legislative issues.
 - Training is done in October-December.
 - Commanders may not understand the importance/impact of not responding to the legislature in a timely, complete, and accurate manner.
- Proposed countermeasures were identified.
 - Reference sheets/refresher training available during session.
 - Revamp training to have an in person component via Web Ex or an Introduction.

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.2: Uphold ethical, nonbiased workforce that operate with integrity and accountability.

Action Plan

- 30 days (September) – Draft changes for the online training for review.
- 60 days (October) – Test new training/live Web Ex with some agency personnel.
- 90 days (November) – Make any necessary adjustments and deploy training statewide to all commanders and their designees.



Legislative Updates

- The following Agency Request Legislation packets were submitted to the Governor's office:
 - CRD Fingerprint Clean-Up
 - Fire Protection Clean-Up
 - Academy Hold Harmless
 - Firearms Destruction
- September 12 – Presented to the Joint House Committee on Information Technology in Transportation Committee.



Upcoming Legislative Dates

- November/December –Legislative Committee Assembly Days; Mandatory Legislative Training for all Division and District commanders. This training will include training on the Bill Analysis Tracking System (BATS). Once it is finalized we will send out a Daily Bulletin with the details.
- January 9, 2017 – First day of regular session.



K9 Graduation Video



ADAT Video





Pokemon worse than texting, police say, asking players: 'Please don't catch and drive'

The Washington State Patrol points to a report in a medical journal that says at least 11,000 people a day play while they drive or walk in traffic.

SEATTLETIMES.COM



Detectives bust 21 sex-predator suspects in Thurston County sting operation

Washington State Patrol program set up online sex sting at a Tumwater apartment complex.

THEOLYMPIAN.COM



Nine dogs graduate to become K9 officers

Nine new dogs graduated to become bomb-sniffing K9 officers for the Washington State Patrol in a ceremony.

KINGS.COM | BY TEGNA



WSP adds enforcement for deadly Labor Day weekend

BELLEVUE, Wash. — Labor Day is the deadliest weekend on Washington roadways reports Washington State Patrol. The holiday has troopers on high alert, looking for impaired and distracted drivers to k...

Q13FOX.COM | BY Q13 FOX



More WSP motorcycles coming to I-5, and troopers want you to know

Washington State Patrol will have 10 motorcycle troopers stationed along Interstate 5 in Tacoma on Wednesday and Thursday to promote safer driving...

THENEWSTRIEBUNE.COM



Suspected DUI driver hits 'Please Don't Drink and Drive' sign in Bremerton

BREMERTON, Wash. — The Washington State Patrol arrested a suspected...

Q13FOX.COM | BY Q13 FOX



STRATEGIC ADVANCEMENT FORUM

Impaired Driving Section

Lieutenant Rob Sharpe



Follow up

- Chief Batiste asked to look at other states that presently have officer phlebotomy programs.

GOAL 4: Deliver results-oriented, statewide public safety services.

Priority 4.4: Enhance criminal and forensic investigative capability and capacity.

Area of Interest: Deployment of the Draeger Alcotest 9510 evidential breath testing instrument.



Scope	Schedule	Budget
-------	----------	--------

Milestones	Target	Status
Complete District 6 deployment	April 16, 2016	
Complete District 5 deployment	May 16, 2016	
Complete District 8 deployment	June 16, 2016	
Complete District 1-Thurston deployment	July 16, 2016	
Complete District 1-Pierce deployment	August 16, 2016	
Complete District 2 deployment	September 16, 2016	
Provide transition training to all permitted officers	To coincide with deployment schedule	
Provide training to prosecutors, judges, and defense	To coincide with deployment schedule	

Accomplishments and Comments

- Deployment completed in District 3, 4, 6(Kittitas County), and 7
- Funding obtained for instrument purchase
- Source code legal challenge
- Fuel cell performance issue
- Communications software being developed



IMPAIRED DRIVING SECTION

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Goal 2: Make people safe on Washington roadways.

Priority 1.5: Provide robust employee recognition and celebration programs.

Priority 2.1: Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.

Area of Interest: Implementing DRE Specialty Pay MOU

Target: Immediate notification of certification status and assistance with performance feedback.

Analysis:

- September 1, 2016 implementation of a 2% specialty pay for certified and authorized Drug Recognition Experts
- One-time payment to any employee that was certified as a DRE between November 1, 2015 and October 31, 2016
- IDS determines acceptable program performance related to certification
- Commanders determine resource needs and work performance

Action Plan:

- Provide a list of all WSPTA members who were certified between November 1, 2015 and October 31, 2016
- Provide a current certification status list
- Provide any change of certification status to the commander, HRD, and BFS
- Make DRE performance activity summaries available to commanders



IMPAIRED DRIVING SECTION

Goal 2: Make people safe on Washington roadways.

Priority 2.1: Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.

Area of Interest: Use of the Mobile Impaired Driving Unit by officers has been decreasing.

Target: Increase officer use of Mobile Impaired Driving Unit.

Analysis:

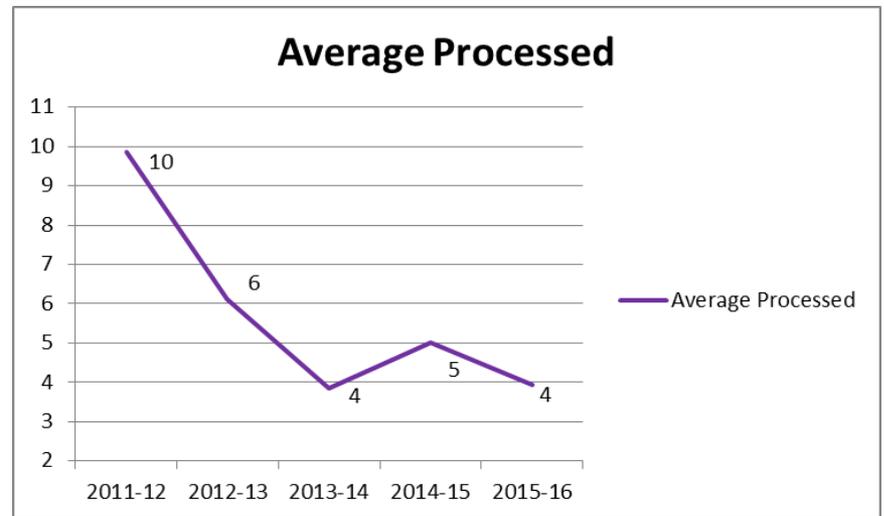
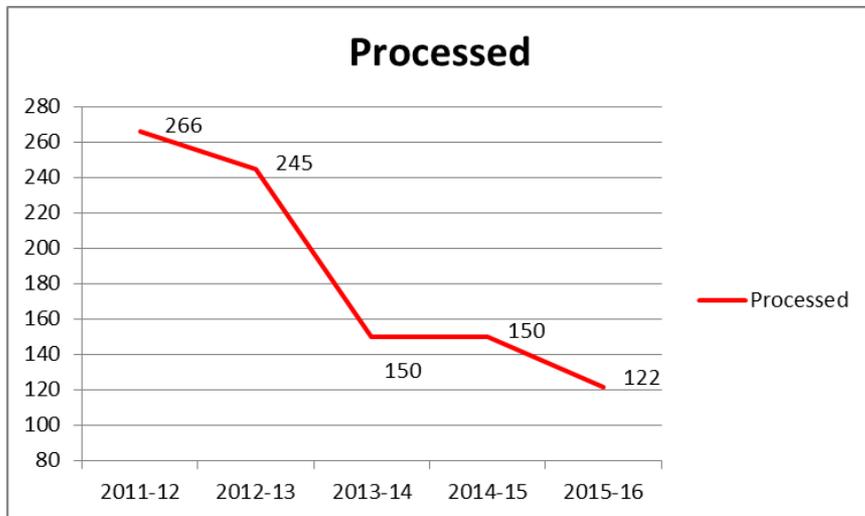
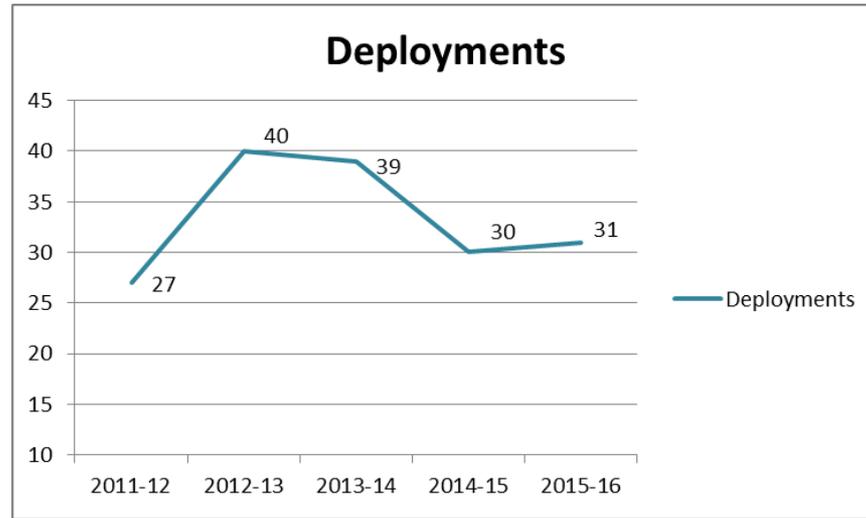
- Deployment of the MIDU has remained consistently on target related to funding.
- Officers are using other breath test instruments in the area of the MIDU.
- Booking requirements may cause officers to go elsewhere.
- Paperwork distribution had been a problem in the past.

Action Plan:

- Actively market the MIDU at supervisor meetings.
- Use the WTSC Law Enforcement Liaison to help communicate to allied agencies.
- Deployment notifications are made to the host agency, the local Target Zero Manager, and Communications.
- Invest in new technology to scan all documents and upload directly into CITE or email to arresting officer prior to the end of the shift.
- Invest in better camera and application technology that will provide quality photos used to prove identity.
- Provide booking transportation.
- Provide a phlebotomist for every deployment.
- Integrate CRD Fingerprint Unit staff into deployments.
- Survey users to determine areas needing attention.



Mobile Impaired Driving Unit





IMPAIRED DRIVING SECTION

Goal 2: Make people safe on Washington roadways.

Priority 2.1: Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.

Area of Interest: Five of the six ignition interlock manufacturers had not complied with 2015 GPS requirement.

Target: Achieve 100% compliance as soon as possible.

Analysis:

- 2015 Legislative Session passed 2ESSHB 1276 requiring GPS technology installed on all ignition interlock devices.
- The bill's effective date was September 26, 2015.
- Manufacturers did not believe they could meet this date but could have all devices changed over by April 1, 2016.
- A review in April showed that only one manufacturer was compliant.

Action Plan:

- Administrative action was started with the AAG and notifications sent out in May stating a six month suspension.
- The five manufacturers have all requested formal hearings through AOH.
- The five manufacturers subsequently requested settlement agreements which are currently being negotiated.
- Further review and revision of the program's administrative rules will occur after the cases are resolved. This process may take approximately 18 months.



STRATEGIC ADVANCEMENT FORUM

CRIME LABORATORY DIVISION

**Ms. JEAN JOHNSTON
CODIS LABORATORY MANAGER**



Follow-up From Previous SAF

NONE



CRIME LABORATORY DIVISION

Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

AREA OF INTEREST: CLD Budget 2016 Fiscal Year

Total Budget	FM1 - JUL	FM2 - AUG	FM3 - SEP	FM4 - OCT	FM5 - NOV	FM6 - DEC	FM7 - JAN	FM8 - FEB	FM9 - MAR	FM10 - APR	FM11 - MAY	FM12 - JUN	Biennium to Date	Total Biennium
Allotment	1,685,725	1,535,725	1,535,725	1,730,085	1,555,085	1,760,134	1,589,075	1,589,075	1,789,075	1,587,075	1,587,075	1,790,743	19,734,597	41,410,278
Expenditures	2,970,072	603,512	2,603,178	1,329,244	1,352,416	1,614,507	1,443,370	1,452,789	221,801	1,485,741	1,630,887	1,708,718	18,416,235	18,416,235
Variance	(1,284,347)	932,213	(1,067,453)	400,841	202,669	145,627	145,705	136,286	1,567,274	101,334	(43,812)	82,025	1,318,362	22,994,043

Travel	FM1 - JUL	FM2 - AUG	FM3 - SEP	FM4 - OCT	FM5 - NOV	FM6 - DEC	FM7 - JAN	FM8 - FEB	FM9 - MAR	FM10 - APR	FM11 - MAY	FM12 - JUN	Biennium to Date	Total Biennium
Allotment	15,170	15,170	15,170	15,170	15,170	15,170	15,170	15,170	15,170	15,170	15,170	15,170	182,040	364,080
Expenditures	4,175	8,831	19,754	24,093	25,085	9,798	9,121	12,629	20,867	19,854	15,519	56,833	226,559	226,559
Variance	10,995	6,339	(4,584)	(8,923)	(9,915)	5,372	6,049	2,541	(5,697)	(4,684)	(349)	(41,663)	(44,519)	137,521

FTEs	FM1 - JUL	FM2 - AUG	FM3 - SEP	FM4 - OCT	FM5 - NOV	FM6 - DEC	FM7 - JAN	FM8 - FEB	FM9 - MAR	FM10 - APR	FM11 - MAY	FM12 - JUN	Biennium to Date	Total Biennium
Allotment	157.50	157.50	157.50	157.50	157.50	157.50	157.50	157.50	157.50	157.50	157.50	157.50	1,890.00	3,780.00
Expenditures	136.99	136.67	136.78	136.59	138.37	137.84	139.35	142.06	137.89	141.27	143.08	142.87	1,669.76	1,669.76
Variance	20.51	20.83	20.72	20.91	19.13	19.66	18.15	15.44	19.61	16.23	14.42	14.63	220.24	2,110.24

Overtime	FM1 - JUL	FM2 - AUG	FM3 - SEP	FM4 - OCT	FM5 - NOV	FM6 - DEC	FM7 - JAN	FM8 - FEB	FM9 - MAR	FM10 - APR	FM11 - MAY	FM12 - JUN	Biennium to Date	Total Biennium
Allotment	15,000	15,000	15,000	15,000	15,000	15,000	15,000	15,000	15,000	15,000	15,000	15,000	180,000	360,000
Expenditures	10,298	19,762	6,333	13,287	15,990	10,943	12,754	18,521	10,652	15,873	18,462	21,423	174,298	174,298
Variance	4,702	(4,762)	8,667	1,713	(990)	4,057	2,246	(3,521)	4,348	(873)	(3,462)	(6,423)	5,702	185,702

Budget Notes:

The July 2015 negative variance includes \$1,697,797 in funds encumbered for future expenditures.

The Total Budget Allotments reflect reductions for the Legislatively Mandated Efficiency Savings of \$30,000 in FM12 and \$29,000 in FM24.

Total Expenditures include \$0 in funds that have been encumbered for future expenditures. Future Standing Orders will no longer be encumbered.

The June 2016/Fiscal Month 12 expenditures will not be final until the close of the fiscal year adjusting period in September 2016.



Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 1.1: *Recruit, train, and retain a qualified and diverse workforce committed to the Washington State Patrol's mission and values.*

AREA OF INTEREST: CLD Staffing

Target: Fill open positions and achieve journey-level status for all personnel.

Analysis:

- There are 14 open positions across several functional areas.

Action Plan Progress:

- Hiring procedures underway for positions that are supported by current funding.



AREA OF INTEREST: STAFFING

AUTHORIZED FTEs	152
VACANCIES	14

DNA Casework
5 FS3 (1 SAK) // 2FS4

CODIS
1 FS4

Materials Analysis
1 FS5 // 1 FS4

Questioned Documents
1 FS3

Latent Prints
1FS3

Firearms
1FS5

Standards and Accountability
1 Grant/Contract Assistant



Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

Area of Interest: CODIS Eligibility of DNA Samples.

Analysis: RCW prevents CODIS entry of samples collected and submitted to the CODIS Lab pursuant to *Seattle Municipal Code* (SMC) violations. In-depth media coverage of the issue.

Target: Achieve CODIS eligibility of SMC convicted offender samples.

Action Plan:

- CLD consulted with AAG and confirmed that samples did not qualify for CODIS entry.

Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

Action Plan (Continued) :

- Lengthy communications with Seattle Municipal Courts personnel.
- Discussion re *Auburn vs. Gauntt* decision.
- Legislative fix attempted by Seattle by adding “municipal code equivalencies” to current database RCW
- All pending samples returned to Seattle 6/7/16. Seattle continuing to collect samples and store at SPD.
- Letter sent to President of WASAMA to distribute to members.



Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

AREA OF INTEREST: DNA Casework Performance Measures

Target:

- Maintain high-quality casework with the lowest possible backlogs.

Analysis:

- There are currently 7 open positions (11%) in casework DNA.
- There are currently 5 scientists in training (13%) in DNA casework.
- Recent legislation yields a 96% increase in total SAK submissions.

Action Plan Progress:

- Hiring procedures underway for positions that are supported by current funding.
- Training efforts for new scientists are proceeding as anticipated.



CRIME LABORATORY DIVISION

Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

AREA OF INTEREST: DNA Casework Performance Measures

Target: Maintain high-quality casework with the lowest possible backlogs.

STR CASEWORK

	2016 YTD	2015 YTD	Change	Change from Previous YTD (%)	Last 12 months	Prior 12 months	Change	Change from Prior Year (%)
Requests Received	1,913	1,908	5	0.3	3,189	3,028	161	5.3
Requests Completed	1,589	1,581	8	0.5	2,703	2,646	57	2.2
Mean Age in Days	76	62	14	22.6	73	67	6	9.0

	July 2016	July 2015	Change	Change from Previous Year %
Pending Requests	689	567	122	21.5
Mean Age in Days	67	43	24	56.0



CRIME LABORATORY DIVISION

Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

AREA OF INTEREST: DNA Casework Performance Measures

Target: Maintain high-quality casework with the lowest possible backlogs.

SAK-2	2016 YTD	2015 YTD	Change	Change from Previous YTD (%)	Last 12 months	Prior 12 months	Change	Change from Prior Year (%)
Requests Received	421	66	355	537.9	593	66	527	798.5
Requests Completed	0	0	0	0.0	0	0	0	0.0

SAK-3	2016 YTD	2015 YTD	Change	Change from Previous YTD (%)	Last 12 months	Prior 12 months	Change	Change from Prior Year (%)
Requests Received	863	350	513	147.0	879	349	530	152.0
Requests Completed	8	31	-23	-74	8	31	-23	-74



Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

AREA OF INTEREST: FIREARMS Casework Performance Measures

Target:

- Maintain high-quality casework with the lowest possible backlogs.

Analysis:

- Two Firearms scientists (22% of total FTEs) in training.
- Recent upsurge in IBIS activity yields more correlations.

Action Plan Progress:

- Training efforts for new scientists are proceeding as anticipated.



CRIME LABORATORY DIVISION

Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

AREA OF INTEREST: FIREARMS Casework Performance Measures

Target:

- Maintain high-quality casework with the lowest possible backlogs.

	2016 YTD	2015 YTD	Change	Change from Previous YTD (%)	Last 12 months	Prior 12 months	Change	Change from Prior Year (%)
Requests Received	489	436	53	12.0	838	723	115	16.0
Requests Completed	329	432	-103	-24	591	742	-151	-20
Mean Age in Days	156	151	5	3.3	149	160	-11	-7

	July 2016	July 2015	Change	Change from Previous Year %
Pending Requests	464	276	188	68.0
Mean Age in Days	177	141	36	25.5



Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

AREA OF INTEREST: IBIS Performance Measures

Target:

- Maintain high-quality casework with the lowest possible backlogs.

Analysis:

- Recent and anticipated future increases in IBIS submissions.
 - CLD collaboration with ATF and local agencies.
 - Goal for 72-hour IBIS entry for evidence from shooting scenes.
 - Nation-wide interest in crimes related to firearm use.

Action Plan Progress:

- Foster additional collaborations with local law enforcement.
- Provide availability of IBIS resources for direct-entry by local agency personnel.



CRIME LABORATORY DIVISION

Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

AREA OF INTEREST: IBIS Performance Measures

IBIS Databank (Cartridge Cases Only)									
Tacoma CL	2016 YTD	2015 YTD	<i>Change</i>	Change from Previous YTD (%)		Last 12 months	Prior 12 months	<i>Change</i>	Change from Prior Year (%)
Cartridge Cases Entered	2,096	1,398	698	50.0		3,269	2,287	982	43.0
Confirmed Hits	22	2	20	1,000.0		28	13	15	115.0
Seattle CL	2016 YTD	2015 YTD	<i>Change</i>	Change from Previous YTD (%)		Last 12 months	Prior 12 months	<i>Change</i>	Change from Prior Year (%)
Cartridge Cases Entered	2,767	1,560	1,207	77.0		4,624	3,878	746	19.0
Confirmed Hits	20	20	0	0.0		32	38	-6	-15.8

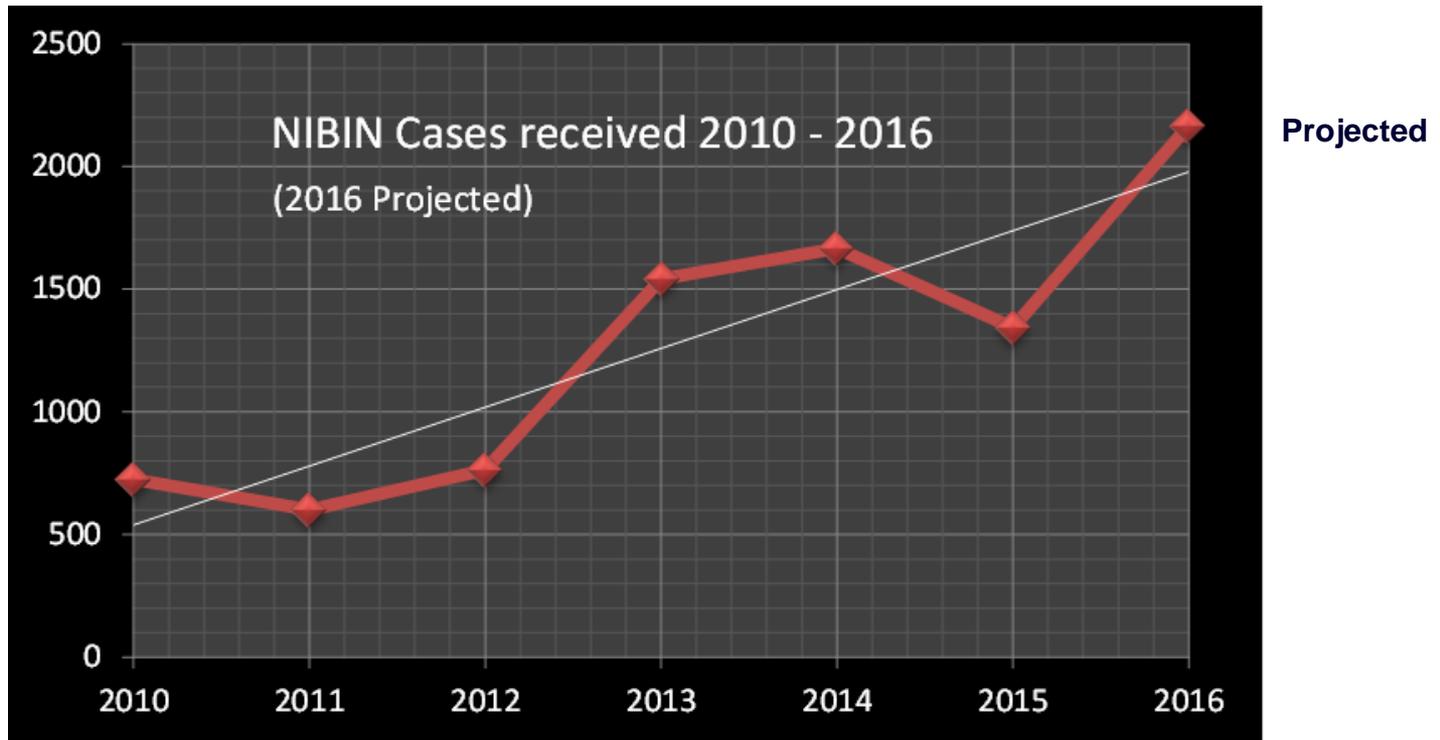
	July 2016	July 2015	Change	Change %
Hits Running Total	799	744	55	7.0



Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

AREA OF INTEREST: IBIS Performance Measures





Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

AREA OF INTEREST: CSRT Casework Performance Measures

Target:

- Maintain high-quality casework with the lowest possible backlogs.
- Maintain staffing to cover 24/7 callout services for major crimes*.

Analysis:

- Steady increases in number and complexity of CSRT requests.
- Addition of 7 full-time CSRT staffing over the past six years.
- Decrease in part-time CSRT staffing over the past 6 years.
 - Decrease from 26 in 2009 to 16 in 2016*.

Action Plan Progress:

- Add a full-time CSRT scientist to the functional area.
- Increase the numbers of part-time CSRT scientists.



Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

AREA OF INTEREST: CSRT Casework Performance Measures

Target:

- Maintain high-quality casework with the lowest possible backlogs.
- Maintain staffing to cover 24/7 callout services for major crimes.

	2016 YTD	2015 YTD	<i>Change</i>	Change from Previous YTD (%)	Last 12 months	Prior 12 months	Change	Change from Prior Year (%)
Callouts	79	86	-7	-8.1%	148	138	10	7.2
Hours	2,572	2,319	253	11.0	3,053	3,042	11	0.4



Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

AREA OF INTEREST: Latent Fingerprints Casework Performance Measures

Target:

- Maintain high-quality casework with the lowest possible backlogs.

Analysis:

- Incoming casework volume remains relatively constant.
- Casework completion down 12%
 - One open position in the Latent Print Lab.
 - Latent print scientists also on CSRT.

Action Plan Progress:

- Potential new latent print scientist failed background. New recruitment underway.



Goal 4: *Deliver results-oriented, statewide public safety services.*

Priority 4.4: *Enhance criminal and forensic investigative capability and capacity.*

AREA OF INTEREST: Latent Fingerprints Casework Performance Measures

Target:

- Maintain high-quality casework with the lowest possible backlogs.

	2016 YTD	2015 YTD	<i>Change</i>	Change from Previous YTD (%)	Last 12 months	Prior 12 months	<i>Change</i>	Change from Prior Year (%)
Requests Received	1,391	1,453	-62	-4	2,444	2,448	-4	-0.2
Requests Completed	1,549	1,628	-79	-5	2,910	2,586	324	-12.5
Mean Age in Days	156	244	-88	-36	183	248	-65	-26

AUTHENTICATION OF THE MISSING 9-11 FLAG BY FORENSIC SCIENTIST BILL SCHNECK OF THE CHENEY CRIME LAB.



THE FLAG LOST AND FOUND

This flag became a symbol of resilience when three FDNY firefighters raised it at Ground Zero on the afternoon of September 11, 2001. The flag was taken down that evening, and the following day, a different flag was hoisted in its place. The whereabouts of the original flag remained a mystery for nearly 15 years.

In 2014, the History Channel aired an episode about the missing flag on *Brad Meltzer's Lost History*. Soon after, the flag was turned in to authorities in Everett, Washington, by a man identifying himself as a U.S. Marine. He claimed to be acting on behalf of the widow of a Ground Zero rescue and recovery worker. He indicated that she had been unaware that the flag in her possession had been the subject of a national search before watching the televised documentary.

At the request of the Everett Police Department, the Washington State Crime Lab analyzed the flag's fabric, nautical roping, metal hardware, attached electrical tape, and embedded dust particles to confirm its authenticity. Independent researchers from John Jay College in New York City supported the crime lab's conclusions. Shirley Dreifus, a co-owner of the yacht that originally flew the flag, and a crew member provided additional visual confirmation. The History Channel conducted a parallel investigation, including eyewitness testimony and photographic analysis. Experts conclude that there is certainty up to 99 percent that this is the flag depicted in the photographs from 9/11.



STRATEGIC ADVANCEMENT FORUM

Budget and Fiscal Services Division

Mr. Robert Maki



Follow up

Budget defense – Do we need instruction/forum for guidance to division/district commanders (Chief and AC Berry)? *Addressed in this presentation.*

Procurement/purchasing violations - develop agency specific training program (Chief and AC Berry). *Under development.*



Goal 4: Deliver results-oriented, statewide public safety services.

Priority 4.1: Enhance analytic capability and capacity.

Area of Interest: 2015-17 Operating Budget Submission

Analysis & Timeline & *Action Plan* items:

- Operating Budget submitted to OFM - September 16, 2016
Chief's priorities – recruitment/retention/staffing and critical technology needs
- Budget document posted on BFS Intranet under Budget Section at:
<http://iwsp/sites/OOC/BFS/Shared%20Documents/Budget/2017-19%20Operating%20Budget%20Request.pdf>
- September 17 through mid-December:
 - Respond to OFM and legislative questions on WSP Decision Packages
Beware: Legislative queries to subject matter experts, program managers, or division staff – Notify GMR and Budget Manager of any contacts
 - ***Prepare for potential General Fund cuts ??***
- September 21, 2016 - State General Fund (GF) revenue forecast
 - 2015-17 biennium increased by \$334 million
 - 2017-19 biennium increased by \$125 million



Goal 4: Deliver results-oriented, statewide public safety services.

Priority 4.1: Enhance analytic capability and capacity.

Area of Interest: 2015-17 Operating Budget Submission - Continued

Analysis & Timeline & Action Plan items (cont.):

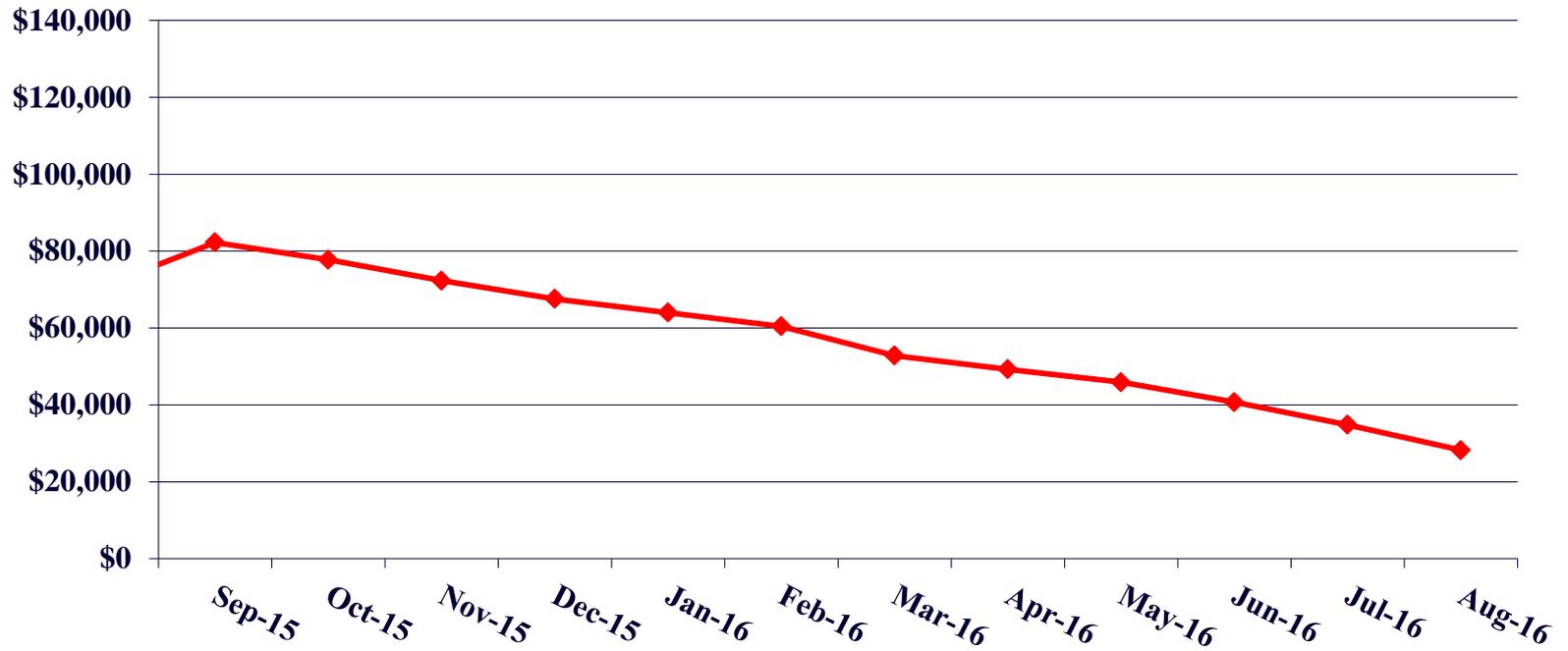
- **October 24, 2016 – FY 2017 Supplemental Budget due**
 - License Fraud Account balance
 - King Air propeller
- November 17, 2016 (est) - State GF revenue forecast
- December 10, 2016 (est) – Governor announces proposed 2017-19 Budget

Policy Level Decision Packages:

- Additional Cadet Classes plus Vehicles - \$7.43 million
- E911 Statewide Phone System Upgrade - \$ 1 million
- P25 land Mobile Radio Engineering Study - \$757K
- Land Mobile Radio Support and Maintenance - \$990K
- Toxicology Lab Caseload Increase - \$1.7 million
- Technology Security Program - \$1.2 million
- Fire Training Academy Regional Direct Delivery Program - \$977K
- Digital Microwave Test Equipment - \$507K
- WSP Data Center Disaster Recovery - \$1.22 million



Vehicle License Fraud Account Fund Balance Through August 31, 2016



Expenditure Authority was reduced by \$226,000 in the 2015-17 Biennium to accommodate the declining fund balance.



Goal 4: Deliver results-oriented, statewide public safety services.

Priority 4.1: Enhance analytic capability and capacity.

Area of Interest: 2015-17 Operating Budget Submission - Continued

Maintenance Level Decision Packages:

- Fuel, Lease and Utility Rate Adjustments - \$978K
- Software Licenses/Equipment Maintenance (Cisco/Smartnet) - \$1.1 million
- Increased Vehicle Replacement Costs - \$454K
- Re-Appropriation W2 Upgrade - \$3.4 million
- Re-Appropriation Breath Test Equipment - \$1.97 million
- Sexual Assault Kit Tracking Database - \$1.0 million

Decision Packages being addressed through other means or funded internally:

- King Air Mid-Life Maintenance
- Executive Services Travel/Overtime
- Dedicated Data Network (Bandwidth)
- 1063 Building Technology Infrastructure Needs - \$2.4 million
- Recruitment Outreach and Marketing
- Construction Project Coordinator



Goal 4: Deliver results –oriented, statewide public safety services.

Priority 4.2: Improve inter-agency and intra-agency information-sharing.

Area of Interest: Federal Grant Reform Initiative, aka “Super Circular” or “Omni Circular”

Analysis:

- Driven by Executive Order on regulatory review. Grant Reform was intended to:
 - Increase efficiency, strengthen oversight and accountability over federal grants
 - Provide simplicity and consistency in rules and regulations
- Combined administrative grant requirements from six Office of Management and Budget (OMB) Circulars into one (2 CFR 200)
 - OMB Circ A-102 Administrative Rules for State and Local Governments
 - OMB Circ A-87 Cost Principles for State and Local Governments
 - OMB Circ A-133 Audit Requirements
- 2 CFR 200 became effective on December 26, 2014, for all grants awarded after that date
- New rules are simple and clear, but place greater responsibilities on recipient agencies for the grant funds they “pass-through” to sub recipients (e.g. Sub Recipient Monitoring)



Goal 4: Deliver results –oriented, statewide public safety services.

Priority 4.2: Improve inter-agency and intra-agency information-sharing.

Area of Interest: Federal Grant Reform, aka “Super Circular” or “Omni Circular” - continued

Analysis:

- Concurrently, recent Inspector General audits indicate many federal agencies have not been compliant with their own rules regarding management of grant funds
- Federal agencies are facing increasing, aggressive oversight on grant mgmt. from:
 - Government Accountability Office (GAO)
 - Department Inspector General
 - Office of Management and Budget (OMB)
- As a result, some federal agencies have:
 - Expanded their grants offices and hired additional, new (e.g. inexperienced) staff
 - Begun asking for more detailed documentation to demonstrate compliance
 - Become more picky on details in grant documents, asking that they be reworked or revised over petty, immaterial discrepancies



Goal 4: Deliver results –oriented, statewide public safety services.

Priority 4.2: Improve inter-agency and intra-agency information-sharing.

Area of Interest: Federal Grant Reform, aka “Super Circular” or “Omni Circular” - continued

Action Plan:

- Programs receiving federal grants should anticipate this trend to continue
- Sub Recipient Monitoring requirements:
 - Pre-award Risk Assessment of Sub Recipient
 - Post-award monitoring (program reports, financial reports, other contract requirements)
 - Verification that Sub Recipient was audited and there were no audit exceptions
 - Published policy and procedures on Sub Recipient Monitoring (**Being revised**)
- WSP Grants which have Pass Through components:
 - National Criminal History Program (NCHIP)
 - Paul Coverdell Forensic Science Improvement Grant
 - Marijuana Eradication Grant
 - HIDTA grants
 - Motor Carrier Safety Assistance Program grants



BUDGET AND FISCAL SERVICES DIVISION

Goal 4: Deliver results-oriented, statewide public safety services.

Priority 4.2: Improve inter-agency and intra-agency information sharing.

Initiatives/Projects	Scope	Schedule	Budget
State Fiscal Year 2016 ends June 30, 2016. All General Fund activities are impacted. Phase II close September 2, 2016.		Ongoing	
Submitted annual Contract Transparency Report to DES two weeks ahead of deadline.		Complete	
Fire Mobilization payments for Volunteer Firefighters - Payroll staff.		Ongoing	
Worked with OFM to streamline Performance Measure reporting. Reduced the number of measures from 20 to 6 and from quarterly to annually. Well done Mary Thygesen!		Complete	



STRATEGIC ADVANCEMENT FORUM

Property Management Division

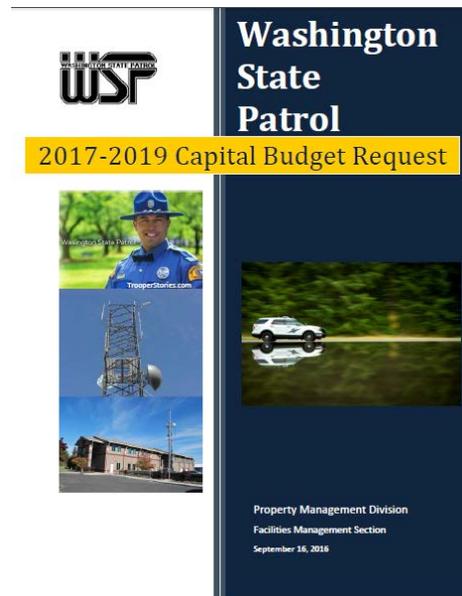
Captain Shane Nelson, Division Commander
Mr. Brian Bottoms, Facilities Section Manager
Mr. Steve Smeland, Fleet and Supply Sections Manager



Follow up

None

- 15 binders were created as opposed to the 20 created in the 2015-2017 request.
- An electronic version was developed, identical to the paper copy.
- The Maintenance Backlog list was included for the first time.
 - 8 page document
 - 183 projects with locations identified (including roof replacements, building expansions, new weigh stations, security upgrades, master plans, etc.)
 - Estimated backlog cost: \$110 million

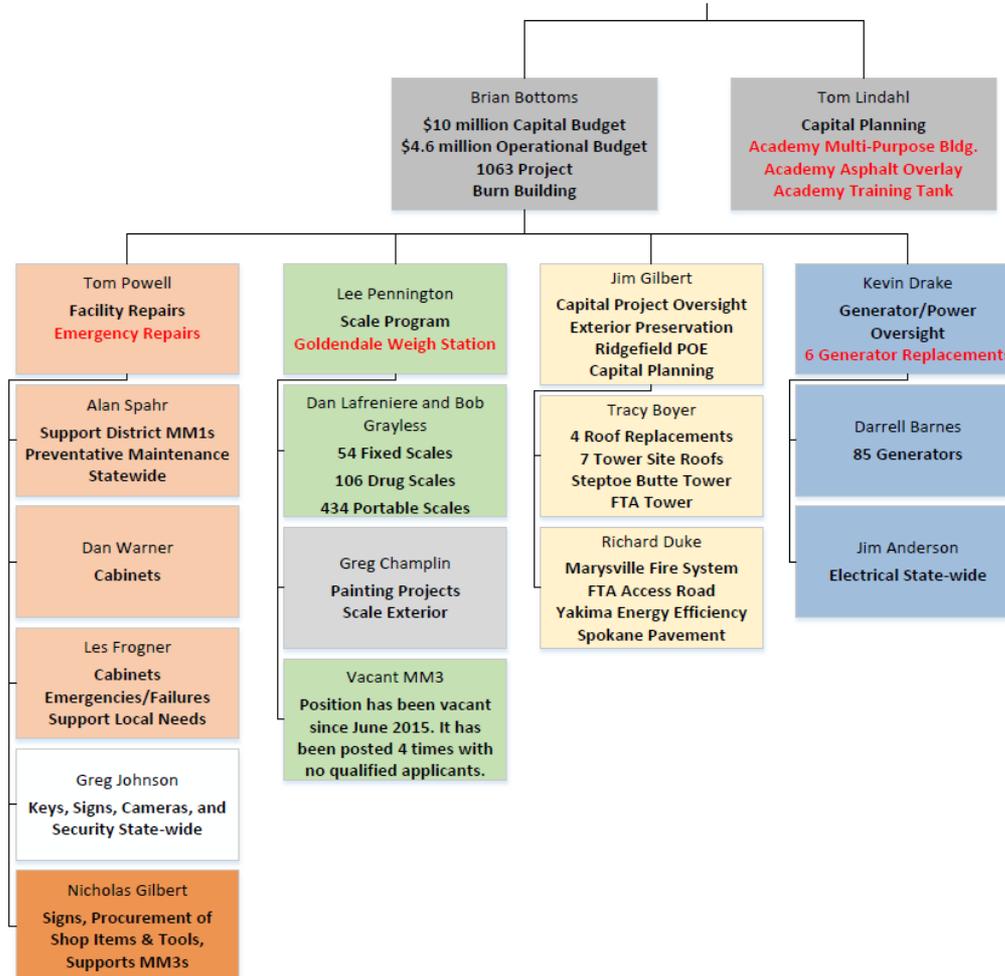




PROPERTY MANAGEMENT DIVISION

End of Biennium Requests

Due to staffing levels, increased project load, and stricter project requirements, PMD **will not** be able to accommodate end of biennium project requests. This includes contracting out projects.



Goldendale Weigh Station Preservation





STRATEGIC ADVANCEMENT FORUM

Investigative Assistance Division

**Captain Roger Wilbur
Lieutenant Chris Sweet
Lieutenant Mike Eggleston**

AUGUST 2016



Follow up



MISSING AND EXPLOITED CHILDREN TASK FORCE

Goal 3: Make people secure by reducing the risk of crime, terrorism, fire and other natural hazards.

Priority 3.2: Reduce crime through specialized investigative services and criminal interdiction.

Area of Interest:

- Upgrade MECTF donation mechanism to an electronic option
- Conduct proactive multi-agency investigations

Target:

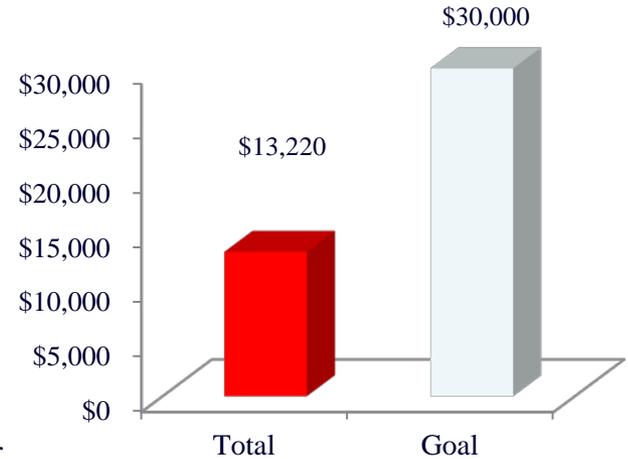
-  Electronic MECTF donation capability on the WSP website to increase donations to \$30,000
-  Complete 4 Net Nanny operations in 2016
 - NN1 and NN2 completed in 2015; NN3 and NN4 completed in 2016

Analysis:

- Existing mechanism only allowed for donations through a check or money order
- Electronic link will be shared at the conclusion of each Net Nanny
- NN4 completed in June 2016

Action Plan:

- Launch a marketing campaign encouraging public donations to the MECTF
- Each Net Nanny Operation will include media involvement and/or media releases including electronic link





[Click here to view Amber Alerts](#)



[Click here to view Silver Alerts](#)



[Click here to view EMP Alerts](#)



[Click here to donate to the MECTF](#)





Goal 4 : Deliver results-oriented, statewide public safety services.

Priority 4.4 : Enhance criminal and forensic investigative capability and capacity.

Area of Interest:

- IAD's budget was reliant upon state and federal seizure accounts

Target:

- Eliminate IAD's reliance on seizure accounts (complete April 2016)

Analysis:

- Without seizure accounts, a positive variance is anticipated at the end of each fiscal year at current funding levels (positive variance is slim= \$30k)
- 5 vacancies must be maintained + the allied agency reimbursed MECTF position can't be filled
- Reductions in future Bryne/JAG awards or GF will negatively impact IAD operations

Action Plan:

- Evaluate budget and begin cessation of seizure account allotments asap
- If shortages occur throughout the biennium, adjustments may be necessary
- Equal allotments in each fiscal year of the biennium are planned in order to accurately evaluate what variances may be at the end of each fiscal year...FY2017 will give a clearer picture
- Budget is 100% General Fund-only spans from FY to FY. Variances must be monitored closely so spending positive variances can occur prior to June 30th each year
- Seizure accounts can be used as intended; i.e. larger purchases or items that can't be received before cutoff



Goal 3 : Make people secure by reducing the risk of crime, terrorism, fire, and other natural disasters.

Priority 3.2 : Identify, disrupt, and dismantle organized criminal groups.

Area of Interest:

- Reduction of DCE/SP funding results in changes to program management

Target:

- Efficient management of DCE/SP program resulting in zero overages

Analysis:

- DCE/SP program has sustained significant funding reduction nationwide
- Overspending of DCE/SP results in those costs being covered by IAD budget
- Delays in participating agency reporting resulted in inaccurate calculation of remaining funds

Action Plan:

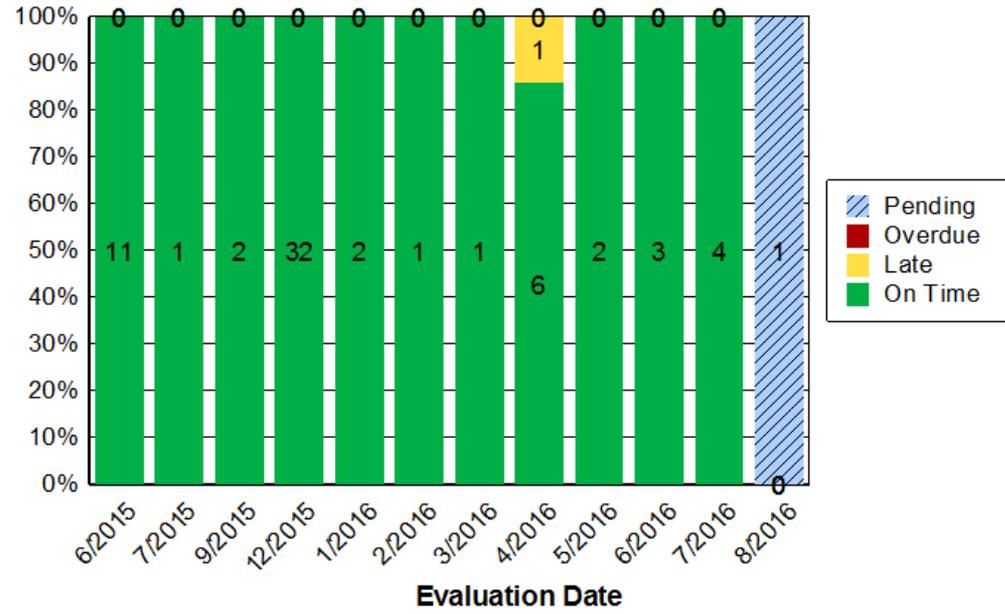
- Monthly reporting requirements for contracted DCE/SP agencies (Skagit, Grant, Co.'s & Yakama nation-spotters; Spokane PD- K9)
- Will only use DCE/SP-contracted spotters for aerial activities
- Reduction in short haul recertification training - will only recertify personnel on an "as-needed basis"
- Reimbursements for participating agencies for only pre-specified amounts



DIVISION OVERVIEW

Evaluation Completion Percentage

For IAD



NW HIDTA		Assigned FTE's	Vacant FTE's
MANAGER	Luci Stewart	4	
SUPERVISOR	Will Snyder	7	1
SUPERVISOR	Jo Ray	4	

INVESTIGATIVE ASSISTANCE DIVISION	
AUTHORIZED FTE'S	61
VACANCIES	8
REASSIGNED/TDL/ADMIN/MILITARY	2
ACTUAL TOTAL	51

Narcotics		Assigned FTE's	Vacant FTE's
LIEUTENANT	Chris Sweet	9	
SERGEANT (SCIDEU)	Chris Coglizer	4	1
SERGEANT (SRSTF)	Dan McDonald	4	1
SERGEANT (TNT)	John Didion	3	
SERGEANT (LEAD)	Orest Wilson	3	1
SERGEANT (QCDF)	Brad Hudson	0	
SERGEANT (HISI BEST)	Bryan Ducommun	4	1
SERGEANT (WEST)	Vacant	0	1

Special Investigations		Assigned FTE's	Vacant FTE's
LIEUTENANT	Michael Eggleston	4	
SERGEANT (MECTF)	Carlos Rodriguez	3	1*
SERGEANT (HTCU)	Jason Hicks	3	
SERGEANT (SWAT)	William Steen	0	
SUPERVISOR (MUPU)	Carri Gordon	4	



BUDGET STATUS

August 30, 2016

Investigative Assistance Division			
Total Budget	Aug 2016	Jul 2016	Biennium to Date
Allotment	130,171	130,421	1,696,806
Expenditures	135,903	102,100	1,713,940
Variance	(5,732)	28,321	(17,134)
Overtime			
Total Budget	Aug 2016	Jul 2016	Biennium to Date
Allotment	1,903	1,903	26,642
Expenditures	2,900	737	25,917
Variance	(997)	1,166	725
Travel			
Total Budget	Aug 2016	Jul 2016	Biennium to Date
Allotment	2,905	2,905	40,580
Expenditures	1,614	109	56,723
Variance	1,291	2,796	(16,143)
FTEs			
Total Budget	Aug 2016	Jul 2016	Biennium to Date
Allotment	14.00	14.00	193.00
Expenditures	11.36	12.63	177.39
Variance	2.64	1.37	15.61

SWAT and Meth Response			
Total Budget	Aug 2016	Jul 2016	Biennium to Date
Allotment	48,728	48,728	647,936
Expenditures	44,531	38,418	536,384
Variance	4,197	10,310	111,552
Overtime			
Total Budget	Aug 2016	Jul 2016	Biennium to Date
Allotment	10,400	10,400	145,800
Expenditures	7,991	7,469	120,998
Variance	2,409	2,931	24,802
Travel			
Total Budget	Aug 2016	Jul 2016	Biennium to Date
Allotment	3,130	3,130	43,760
Expenditures	2,685	1,210	32,359
Variance	445	1,920	11,401
FTEs			
Total Budget	Aug 2016	Jul 2016	Biennium to Date
Allotment	3.00	3.00	82.00
Expenditures	2.73	2.71	39.01
Variance	0.27	0.29	42.99

Missing Children's Task Force			
Total Budget	Aug 2016	Jul 2016	Biennium to Date
Allotment	100,665	100,595	1,472,068
Expenditures	84,751	106,756	1,293,610
Variance	15,914	(6,161)	178,458
Overtime			
Total Budget	Aug 2016	Jul 2016	Biennium to Date
Allotment	1,595	1,595	80,804
Expenditures	2,745	18,330	90,172
Variance	(1,150)	(16,735)	(9,368)
Travel			
Total Budget	Aug 2016	Jul 2016	Biennium to Date
Allotment	1,220	1,220	24,346
Expenditures	1,026	2,809	40,052
Variance	194	(1,589)	(15,706)
FTEs			
Total Budget	Aug 2016	Jul 2016	Biennium to Date
Allotment	11.00	11.00	154.00
Expenditures	10.36	12.03	145.99
Variance	0.64	(1.03)	8.01



NARCOTICS

Goal 3 : Make people secure by reducing the risk of crime, terrorism, fire, and other natural disasters.

Priority 3.1 : Identify, disrupt, and dismantle organized criminal groups

IAD Strategies	Target
Focus on drug trafficking organizations (DTO's) that include five or more defendants.	10% of cases investigated will included five or more defendants
Participate in Regional narcotic task forces statewide	Regional: 11 of 14
Participate in Federal narcotic task forces.	Federal: 10 of 11
Efficient management of the DCE/SP program	Requests for reimbursement due before September 30, 2016
Institute monthly reporting requirement for contracted DCE/SP agencies (Skagit CO SO, Grant CO SO, Yakima Nation- certified MJ spotters; Spokane PD- K9 support for season) to ensure agencies remain within DCE/SP allotment.	Reports due: August 10, 2016, and September 10, 2016
Other DCE/SP participating agencies will receive reimbursement for only pre-specified amounts.	Requests for reimbursement due before September 30, 2016

Narcotics DTO Arrest Data													
	Aug 2016	July 2016	Chg	Chg	Aug 2016	Aug 2015	Chg	Chg	2016 YTD	2015 YTD	Chg	Chg	2015 CY
Cases Initiated	112	93	19	20 %	112	119	(7)	(6)%	926	967	(41)	(4)%	1407
Cases Closed	65	83	(18)	(22)%	65	73	(8)	(11)%	660	621	39	6 %	874
DTO's Initiated	8	12	(4)	(33)%	8	8	0	0 %	99	60	39	65 %	82
DTO Cases Closed	8	12	(4)	(33)%	8	90	(82)	(91)%	75	58	17	29 %	70
Total Arrests	94	91	3	3 %	94	86	8	9 %	634	754	(120)	(16)%	1038
DTO Arrests	9	6	3	50 %	9	40	(31)	(78)%	115	211	(96)	(45)%	267



NARCOTICS SECTION

Goal 3 : Make people secure by reducing the risk of crime, terrorism, fire, and other natural disasters.

Priority 3.1 : Identify, disrupt, and dismantle organized criminal groups

Narcotics													
	Aug 2016	July 2016	Chg	Chg	Aug 2016	Aug 2015	Chg	Chg	2016 YTD	2015 YTD	Chg	Chg	2015 CY
Cases Initiated	112	93	19	20 %	112	119	(7)	(6)%	926	967	(41)	(4)%	1407
Current Cases Open	463	593	(130)	(22)%	463	532	(69)	(13)%	463	Not applicable			
Cases Closed	65	83	(18)	(22)%	65	73	(8)	(11)%	660	621	39	6 %	874
DTO's Initiated	8	12	(4)	(33)%	8	8	0	0 %	99	60	39	65 %	82
Current DTO's Open	61	64	(3)	(5)%	61	90	(29)	(32)%	268	Not applicable			
DTO Cases Closed	8	6	2	33 %	8	7	1	14 %	75	58	17	29 %	70
Total number of Arrests													
Total number of Arrests	60	64	(4)	(6)%	60	130	(70)	(54)%	634	754	(120)	(16)%	1038
Number of Felony Arrests	48	55	(7)	(13)%	48	129	(81)	(63)%	574	842	(268)	(32)%	1113
Number of Misdemeanor Arrests	1	2	(1)	(50)%	1	2	(1)	(50)%	34	28	6	21 %	35
Other Arrests	1	4	(3)	(75)%	1	0	1	0 %	11	3	8	267 %	5
Cases with 1 Arrest	28	27	1	4 %	28	23	5	22 %	277	267	10	4 %	377
Cases with 2 - 4 Arrests	8	14	(6)	(43)%	8	19	(11)	(58)%	115	154	(39)	(25)%	215
Cases with 5 - 7 Arrests	0	0	0	0 %	0	5	(5)	(100)%	14	25	(11)	(44)%	31
8 or more Arrests	1	1	0	0 %	1	3	(2)	(67)%	7	8	(1)	(13)%	14
Arrests from DTO's	9	6	3	50 %	9	44	(35)	(80)%	115	211	(96)	(45)%	267
Weapons Seized	67	26	41	158 %	67	50	17	34 %	338	485	(147)	(30)%	625
Total WSIN Cards Submitted	67	67	0	0 %	67	111	(44)	(40)%	553	775	(222)	(29)%	1109
WARRANTS & PROSECUTIONS													
No. of Prosecution Dispositions Rec'd	18	40	(22)	(55)%	18	46	(28)	(61)%	302	309	(7)	(2)%	421
No. of Successful Prosecutions	13	36	(23)	(64)%	13	42	(29)	(69)%	255	307	(52)	(17)%	404
No. of Forfeiture Dispositions Rec'd	5	20	(15)	(75)%	5	19	(14)	(74)%	170	204	(34)	(17)%	308
No. of Successful Forfeitures	5	18	(13)	(72)%	5	21	(16)	(76)%	197	238	(41)	(17)%	358
Warrants Served	40	63	(23)	(37)%	40	81	(41)	(51)%	404	566	(162)	(29)%	771



CRIMINAL PROCEEDS UNIT

Goal 3 : Make people secure by reducing the risk of crime, terrorism, fire, and other natural disasters.

Priority 3.1 : Identify, disrupt, and dismantle organized criminal groups

IAD Strategy	Target
Achieve successful outcomes in Asset Forfeiture Actions	95% success in CPU actions

Criminal Proceeds Currency Seizures											
Currency	D1	D2	D3	D4	D5	D6	D7	D8	Other Divisions	Outside Agency	Total
Seized 2016	\$3,723	\$34,994	\$4,474	\$1,525	\$2,357	\$14,313	\$17,444	\$255	\$1,738	\$0	\$80,822
Seized 2015	\$17,569	\$13,901	\$7,662	\$0	\$0	\$1,553	\$21,554	\$2,326	\$23,602	\$0	\$88,167
Forfeited 2016	\$15,690	\$14,121	\$0	\$930	\$1,303	\$1,330	\$7,332	\$0	\$40	\$0	\$40,746
Forfeited 2015	\$4,532	\$8,628	\$2,534	\$0	\$0	\$0	\$1,427	\$3,499	\$8,172	\$0	\$28,792

Case Outcome											
	4	1	0	1	2	1	4	0	1	0	14
Successful	4	1	0	1	2	1	4	0	1	0	14
Unsuccessful	0	0	0	0	0	0	0	0	0	0	0

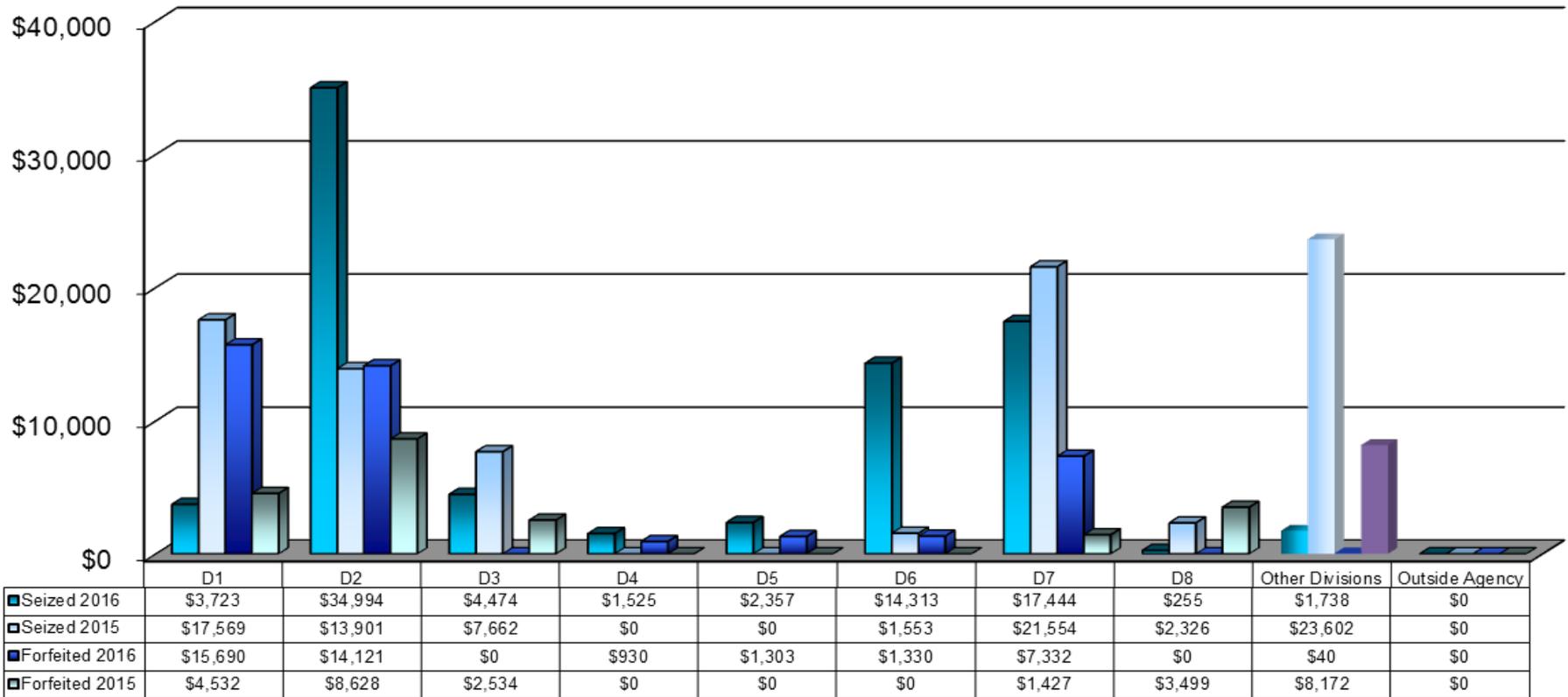


CRIMINAL PROCEEDS UNIT

Goal 3 : Make people secure by reducing the risk of crime, terrorism, fire, and other natural disasters.

Priority 3.1 : Identify, disrupt, and dismantle organized criminal groups

Currency Seizures





SWAT

Goal 3 : Make people secure by reducing the risk of crime, terrorism, fire, and other natural disasters.

Priority 3.4 : Enhance agency-wide emergency response capabilities to all hazards in the state of Washington

IAD Strategies	Target
Maintain highly skilled emergency high-risk tactical/methamphetamine lab team ready to respond tactically, when appropriate, supporting Agency mission as well as partner law enforcement agency requests.	Conduct monthly/annual training sessions for all SWAT and Crisis Negotiation Team personnel
Incorporate joint training agendas with other tactical teams/instructors during monthly training sessions.	30% of training sessions

Special Weapons and Tactics													
	Aug 2016	Jul 2016	Chg	Chg %	Jul 2016	Jul 2015	Chg	Chg %	2016 YTD	2015 YTD	Chg	Chg %	2015 CY
Total Calls for Service	6	1	5	500 %	6	3	3	100 %	0	27	(27)	(100)%	49
Lab Consults	1	0	1	0 %	1	0	1	0 %	5	3	2	67 %	3
Lab Assists/Responses	0	0	0	0 %	0	0	0	0 %	1	1	0	0 %	1
Lab Tactical	0	0	0	0 %	0	0	0	0 %	2	0	2	0 %	2
Tactical Consults	1	0	1	0 %	1	0	1	0 %	6	3	3	100 %	3
Tactical Assists	2	1	1	100 %	2	0	2	0 %	7	0	7	0 %	0
Total Tactical Responses	0	0	0	0 %	0	1	(1)	(100)%	0	5	(5)	(100)%	11
WMD Responses	0	0	0	0 %	0	0	0	0 %	3	0	3	0 %	0
Training Provided (days)	0	0	0	0 %	0	0	0	0 %	4	8	(4)	(50)%	14
Training Received (days)	0	0	0	0 %	0	0	0	0 %	1	0	1	0 %	5
Community Outreach	1	0	1	0 %	1	1	0	0 %	0	0	0	0 %	4



MISSING & EXPLOITED CHILDREN TASK FORCE

Goal 3: Make people secure by reducing the risk of crime, terrorism, fire, and other natural disasters.

Priority 3.2: Reduce crime through specialized investigative services and criminal interdiction

IAD Strategies	Target
Conduct proactive multi-agency investigations.	Operations completed by: March 31, 2106 June 30, 2016 September 30, 2016 December 31, 2016
Develop electronic MECTF donation capability on the WSP website.	Complete by February 29, 2016
Launch a marketing campaign encouraging public donations to the MECTF. Each Net Nanny operation will include media involvement and/or media releases.	Increase donations from \$0 to \$30,000 by December 31, 2016.
Seek outside peer review of completed MECTF cases.	Two external peer reviews of completed MECTF cases by an ICAC affiliated agency.

Missing and Exploited Children Task Force

	Aug 2016	Jul 2016	Chg	Chg %	Aug 2016	Aug 2015	Chg	Chg %	2016 YTD	2015 YTD	Chg	Chg %	2015 CY
Case Activity													
Total Arrests	1	13	(12)	(92)%	1	4	(3)	(75)%	53	33	20	61 %	59
Total Victims identified	0	0	0	0 %	0	0	0	0 %	13	13	0	0 %	21
Open Cases	1	17	(16)	(94)%	1	9	(8)	(89)%	44	43	1	2%	72
Closed Cases	2	1	1	100 %	2	9	(7)	(78)%	37	34	3	9 %	50
Cycle Time (days)	170	8	162	2025 %	170	104	66	63 %	78	106	(27)	(26)%	117
Search Warrants													
Total Warrants (excludes knock & talk)	8	26	(18)	(69)%	8	1	7	700 %	52	1	51	5100 %	74



MISSING & EXPLOITED CHILDREN TASK FORCE

Goal 3 : Make people secure by reducing the risk of crime, terrorism, fire, and other natural disasters.

Priority 3.2 : Reduce crime through specialized investigative services and criminal interdiction

Missing and Exploited Children Task Force

	Aug 2016	Jul 2016	Chg	Chg %	Aug 2016	Aug 2015	Chg	Chg %	2016 YTD	2015 YTD	Chg	Chg %	2015 CY
New Cases	1	16	(15)	(94)%	1	10	(9)	(90)%	44	41	3	7%	80
Pending Cases	2	2	0	0 %	2	1	1	100 %	6	6	0	5%	6
Pending Cases Backlog (in days)	181	150	31	21 %	181	9	172	1911 %	17	22	(5)	(23)%	15
Current Cases	46	47	(1)	(2)%	46	32	14	44%	83	65	18	28%	94
Case Priority													
Priority 1	23	25	(2)	(8)%	23	9	14	156%	54	16	38	238%	31
Priority 2	7	6	1	17 %	7	7	0	0 %	7	16	(9)	(56)%	16
Priority 3	16	16	0	0 %	16	16	0	0%	22	33	(11)	(33)%	47
Case Type													
Sexual Exploitation/Human Trafficking	46	47	(1)	(2)%	46	32	14	44%	83	65	18	28%	93
Custodial Interference	0	0	0	0%	0	0	0	0%	0	0	0	0%	0
MUPU Nexus	0	0	0	0%	0	1	(1)	(100)%	1	11	(10)	(91)%	11



MISSING & UNIDENTIFIED PERSONS UNIT

Goal 3: Make people secure by reducing the risk of crime, terrorism, fire, and other natural disasters.

Priority 3.3: Maintain quality and enhance the agency's forensic and investigative services.

IAD Strategies	Target
Expand LEA understanding and use of the dental forensics available through MUPU forensic odontology, which includes identification of human remains and/or examination of bite marks or dental evidence from crime scenes	Provide at least 2 training sessions to LEA staff responsible for the collection of dental information of missing and/or unidentified person cases

MISSING AND UNIDENTIFIED PERSONS UNIT													
Dental	Aug 2016	Jul 2016	Chg	Chg %	Aug 2016	Aug 2015	Chg	Chg %	2016 YTD	2015 YTD	Chg	Chg %	2015 CY
Records Received	9	9	0	0 %	9	8	1	13 %	64	90	(26)	(29)%	130
Records Scanned	7	7	0	0 %	7	9	(2)	(22)%	54	77	(23)	(30)%	115
FO Agency Assists	6	1	5	500 %	6	0	6	0 %	20	11	9	82 %	18
FO Identifications	1	0	1	0 %	1	0	1	0 %	4	4	0	0 %	7
Other	Aug 2016	Jul 2016	Chg	Chg %	Aug 2016	Aug 2015	Chg	Chg %	2016 YTD	2015 YTD	Chg	Chg %	2015 CY
NCMEC Leads	73	62	11	18 %	73	47	26	55 %	384	319	65	20 %	515
Training/Presentations (T/P)	2	1	1	100 %	2	0	2	0 %	9	6	3	50 %	7
T/P Attendees	50	20	30	150 %	50	0	50	0 %	220	155	65	42 %	180
Outreach Events	0	0	0	0 %	0	1	(1)	(100)%	2	4	(2)	(50)%	5
Outreach Attendees	0	0	0	0 %	0	200	(200)	(100)%	300	425	(125)	(29)%	500
MECTF Assists	5	50	(45)	(90)%	5	1	4	400 %	109	11	98	891 %	12
AMBER Alerts	0	0	0	0%	0	0	0	0 %	2	2	0	0 %	8
EMPA Activations	1	1	0	0 %	1	3	(2)	(67)%	8	14	(6)	(43)%	21
Silver Alerts	6	6	0	0 %	6	N/A	N/A	N/A	29	N/A	N/A	N/A	6



MISSING & UNIDENTIFIED PERSONS UNIT

Goal 3 : Make people secure by reducing the risk of crime, terrorism, fire, and other natural disasters.

Priority 4.5 : Provide services, training, and support to assist in the recovery of missing adults and children.

IAD Strategies	Target
MUPU to identify alternative technology to replace the LEAP portal to increase efficiency in dissemination of EMPA/Amber/Silver Alerts.	Complete by April 30, 2016
Divide and assign “cold” NCIC cases to MUPU personnel who will verify all possible biometric comparisons (DNA, Family reference sample DNA, dental, fingerprints) are complete.	Baseline: 87 (2015) Target: 90 (2016)
Include additional Missing Person presentations during quarterly Amber Alert refresher training and during annual Amber Alert conference.	Baseline: 8 Target: 9 (10% increase)

MISSING AND UNIDENTIFIED PERSONS UNIT													
Missing Persons	Aug 2016	Jul 2016	Chg	Chg %	Aug 2016	Aug 2015	Chg	Chg %	2016 YTD	2015 YTD	Chg	Chg %	2015 CY
Cases Opened-Children	28	57	(29)	(104)%	28	200	(172)	(86)%	1233	1711	(478)	(28)%	2578
Cases Closed-Children	36	61	(25)	(69)%	36	142	(106)	(75)%	863	1258	(395)	(31)%	1832
Cases Opened-Adults	1	1	0	0 %	1	4	(3)	(75)%	14	28	(14)	(50)%	39
Cases Closed-Adults	0	2	(2)	--	0	3	(3)	(100)%	24	34	(10)	(29)%	41
AMBER Alerts	0	0	0	0%	0	0	0	0 %	2	2	0	0 %	8
EMPA Activations	1	1	0	0 %	1	3	(2)	(67)%	8	14	(6)	(43)%	21
Silver Alerts	6	6	0	0 %	6	N/A	N/A	N/A	29	N/A	N/A	N/A	6



HIGH TECH CRIMES UNIT

Goal 4 : Deliver results-oriented, statewide public safety services..

Priority 4.4 : Enhance criminal and forensic investigative capability and capacity.

IAD Strategies	Target
Newly selected HTCUC sergeant and detective to complete required forensic training courses that will enable case monitoring, process improvement possibilities, and HTCUC support/contribution.	Complete by July 31, 2016
Seek outside peer review of completed HTCUC cases.	One external peer review of a completed HTCUC forensic case by an IACIS certified examiner

High Tech Crimes Unit

	Aug 2016	Jul 2016	Chg	Chg (%)	Aug 2016	Aug 2015	Chg	Chg (%)	2016 YTD	2015 YTD	Chg	Chg (%)	2015 CY
Backlog (Average)	154	135	19	14%	112	73	39	53%	115	38	78	206%	56
Open Cases (Active)	14	14	0	0%	14	10	4	40%	76	99	(23)	(23%)	143
Closed Cases	14	10	4	40%	14	9	5	56%	71	97	(26)	(27%)	140
Overall Cycle Days (Average)	13	8	6	73%	13	20	(6)	(32%)	18	14	4	29%	15
Cases Released Not Analyzed	3	5	(2)	(40%)	3	1	2	200%	19	8	11	138%	10
New Cases	7	21	(14)	(67%)	7	9	(2)	(22%)	113	109	4	4%	172
Cases Pending to Open	68	78	(10)	(13%)	74	25	49	196%	20	17	3	19%	16
Current Cases	7	7	0	0%	7	6	1	17%	84	103	(19)	(18%)	149

Cases By Agency

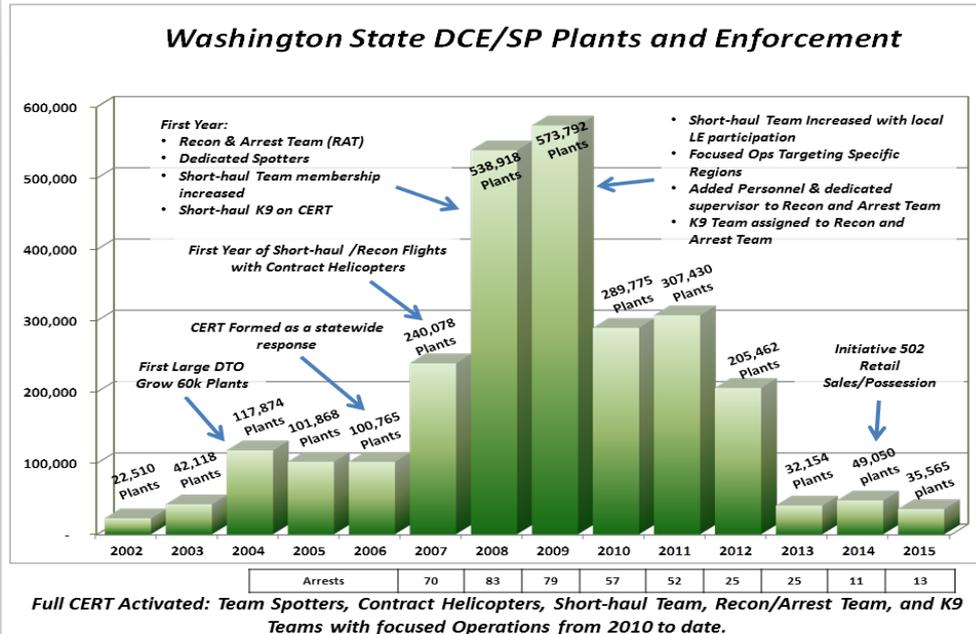
	Aug 2016	Jul 2016	Chg	Chg (%)	Aug 2016	Aug 2015	Chg	Chg (%)	2016 YTD	2015 YTD	Chg	Chg (%)	2015 CY
WSP	6	10	(4)	(40%)	6	3	3	100%	33	34	(1)	(3%)	57
City	7	2	5	250%	7	3	4	133%	21	31	(10)	(32%)	39
County	1	2	(1)	(50%)	1	3	(2)	(67%)	15	21	(6)	(29%)	29
Federal			0	0%		0	0	0%		7	(7)	(100%)	8
Task Force	0	0	0	0%	0	0	0	0%	2	3	(1)	(33%)	4
Other State Agency	0	0	0	0%	0	1	(1)	(100%)	5	3	2	67%	6
Total	14	14	0	0%	14	10	4	40%	76	99	(23)	(23%)	143

Net Nanny Operation #5:



- September 19, 2016, MECTF in Thurston County - 21 arrests
- Attempted 1st and 2nd degree rape of a child, Commercial Sexual Abuse of a Minor, and Possession of depictions of minors engaged in sexually explicit conduct
- One registered sex offender was arrested and is facing a second strike and life in prison
- Female who was exploiting her own adopted daughter
- Male out on bail from King County from Child Pornography charges
- Active duty soldier from JBLM
- Six children have been identified and recovered from abusive environments

2016 CERT Activity Update:



- 57,187 plants eradicated (61% increase from 2015)
- 41 Tips (24% increase from 2015)
- 18 short-haul missions (6 in 2015)
- Department of Ecology MOU
- 20,100 Plant Grow with Furadan
- Two federal indictments
- Search warrant served on Lunchman's residence (MJ, AK-47, handgun, Lincoln Navigator, BMW, cash)
- NO INCIDENTS or INJURIES

Washington State Patrol Criminal Records Division



Strategic Advancement Forum

October 2016

*Jim Anderson, Administrator
Deborah Collinsworth, Section Manager
Kateri Candee, Section Manager*

Follow Up From Previous SAF



- Chief Batiste requested a follow-up assessment with Tom Wallace regarding how the potential “ownership” of JINDEX may impact the collision data repository recently implemented within WSP’s IT domain.
 - ✓ JINDEX ownership, whether at WaTech or WSP, has no direct impact on collision record or collision data processing.

- AC Sass suggested that cadets may be able to assist with the Collision Records Section project to add X,Y coordinates to collision reports.
 - ✓ As of September 20th, there were about 369,000 collisions in collision data repository. Of those collisions, 225,000 have an X,Y coordinate associated with them.
 - ✓ About 3,000 new reports are received each week – existing staff on regular and overtime are adding X,Y coordinates to about 2,100 reports per week.
 - ✓ Based on anticipated turnover with cadets and longer-term need for assistance, better to explore adding project employees – as budget allows.



2016 CRD Operational Plan Update



Agency Priority 1.4

Leverage POPS and LEAN philosophies to build effective partnerships, solve problems, and improve processes.

CRD Objective 3:

Maintain the integrity of and enhance systems used to collect and disseminate information.

Strategies

Implement electronic Housing and Urban Development (HUD) background checks within WATCH.

1. Replace the WSP maintained Washington Access to Criminal History (WATCH) website with a new vendor supported system.
 - ✓ **Complete – November 2015**
2. Replace the high volume WATCH interface to DSHS.
 - ✓ **Complete – June 2016**
3. Add new WATCH functionality that eliminates faxing and paper handling for “providing information to public housing agencies regarding the criminal conviction records of adult applicants for, or tenants of, public housing for purposes of applicant screening, lease enforcement and eviction.”
 - ✓ **Bremerton HUD became first pilot agency in August 2016 to use the new WATCH HUD application; Pierce County HUD has been added. Rollout to all 16 submitting agencies will be phased in over the next several months.**



WSP Priority 5.5: *Manage and evaluate internal processes and work products to minimize risk and obtain legal compliance, accuracy completeness, timeliness, and efficiency.*



CRD Objective 1: *Provide accurate and complete information.*

Area of Interest: Refresh WRECR (Washington Request for Electronic Collision Reports) online collision report ordering system.

Target: Refresh the WRECR system to increase performance, functionality, efficiencies, and customer accessibility.

Analysis:

- The current WRECR system uses 2010 infrastructure, programming, and technology.
- The amount of collision reports produced by the WRECR system has increased exponentially since its inception. This represents both reports purchased, and reports processed for onsite viewing public disclosure purposes.
 - 2011 – 17,414
 - 2012 – 64,958
 - 2013 – 101,389
 - 2014 – 121,534
 - 2015 – 168,603
 - 2016 – 210,000 (estimate)
- Collision Reports are \$10.50 per report - revenue generated by WRECR now exceeds \$1,000,000 annually.
- Staff process, redact, and provide over 5,000 reports a month through WRECR to agents of attorneys who view records onsite at Collision Records and copy the PII (Personal Identifying Information) from the reports for commercial purposes.
- The functionality in WRECR is out of date and was only designed to accept one form of internet browser IE (Internet Explorer) and does not allow for payment or download from other commonly used internet browsers.
- Staff field numerous calls each day from citizens, attorneys, insurance companies, and employers and must diagnose system browser information and computer compatibility issues in order to provide solutions to customers to purchase or download collision reports.

Action Plans and Status:

- Collision Records Staff identify system requirements and enhancements for WRECR system refresh. **Complete**
- Meet with vendor, Intellineics, to draft system requirement proposal and solutions – finalize change order. **In Process**
- Work with vendor to design and test WRECR refresh look and functionality. **December 2016**
- User testing and acceptance of new WRECR system. **March 2017**
- Deploy new WRECR system. **April 2017**



Touchdown! Indexing Project Status



Month	Microfilm Rolls Indexed	Microfilm Rolls Remaining
January 2016	9	403
February 2016	9	394
March 2016	12	382
April 2016	12	370
May 2016	14	356
June 2016	17	339
July 2016	27	312
August 2016	36	276





Goals and Objectives



Agency Priority 5.5
Manage and evaluate internal processes and work products to minimize risk, obtain legal compliance, accuracy, completeness, timeliness, and efficiency.

CRD Objective 1: *Provide accurate and complete information.*

Strategies	Targets	Status
1. Provide fingerprint identifications to criminal and non-criminal justice agencies.	100% accurate Identifications.	
2. Process criminal history record information.	100% accuracy to the correct record.	
3. Assess completeness of collision reports.	100% complete reports submitted by law enforcement agencies.	
4. Audit criminal justice and non-criminal justice agencies to ensure compliance with state and federal usage and security requirements.	Each agency audited once every three years.	
5. For arrests over one year old without a disposition, research court databases for the missing disposition and enter into WASIS – 2015 NCHIP Grant.	Research 84,000 missing dispositions and enter 60,840 into WASIS by 9/30/16. Complete*	

*The goals for the 2015 NCHIP grant funded disposition audit project were exceeded.

2016 NCHIP Award - \$569,000

1. Disposition Audit Project
2. CJIS Validation Software
3. Criminal History Compliance Auditor
4. Live-Scan Devices for Local Agencies



On Schedule



Concerns



Behind Schedule



Goals and Objectives



Agency Priority 1.4

Leverage POPS and LEAN philosophies to build effective partnerships, solve problems, and improve processes.

Agency Priority 5.5

Manage and evaluate internal processes and work products to minimize risk, obtain legal compliance, accuracy, completeness, timeliness, and efficiency.

CRD Objective 2: Manage more information and process it faster.

Strategies	Targets	Status
1. Enter collision record reports into the collision report repository.	Electronic Reports – 1 day Paper Reports – 5 days	
2. Provide copies of collision reports to eligible parties.	Electronic Reports – 1 day Paper Reports – 5 days	
3. Move ACCESS audit reports to a paperless records management process. Lean	Move records and processes to paperless by 12/31/16.	
4. Research and propose an electronic process for completing NCIC validations. Lean	Preferred solution identified by 6/30/16.	
5. Create efficiencies in the ACCESS audit process that continue to meet federal standards but reduce travel and onsite time conducting record reviews. Lean	Reduce the number of audit days by 15 percent.	
6. Provide results from fingerprint based record submissions.	Criminal arrest livescan – 1 day Criminal arrest hard card – 2 days Civil livescan – 7 days Civil hard card – 10 days	
7. Enter criminal history record information into WASIS.	Routine electronic dispositions – 1 day Other dispositions – 15 days Court orders – 15 days Sex/Kidnapping offender documents – 3 days Correction notices, DOC/FP Cards – 15 days	



On Schedule



Concerns



Behind Schedule



Goals and Objectives



Agency Priority 1.4

Leverage POPS and LEAN philosophies to build effective partnerships, solve problems, and improve processes.

Agency Priority 5.1

Develop, improve, secure, and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

CRD Objective 3: *Maintain the integrity of and enhance systems used to collect and disseminate information.*

Strategies	Targets	Status
1. Replace the Washington State Identification System (WASIS) and the Washington Crime Information Center (WACIC), collectively known as W2.	Complete by 6/30/20.	
2. Implement electronic Housing and Urban Development background checks within WATCH. Lean	Complete by 6/30/16. Complete	
3. Develop an electronic interface between the Washington Association of Sheriffs and Police Chiefs Offender Watch application and WASIS to enhance the submission process for sex and kidnapping offender information. Lean	Implement interface in all 39 counties by 12/31/16.	
4. Acquire and implement a new ABIS Store and Forward server at the State Data Center.	Complete by 12/31/16.	



On Schedule



Concerns



Behind Schedule



Goals and Objectives



Agency Priority 4.2

Improve inter-agency and intra-agency information sharing.

CRD Objective 4: *Improve inter-agency criminal justice information sharing with local, state, tribal, and federal entities.*

Strategies	Targets	Status
1. Train, certify, and recertify all ACCESS users biennially.	Ensure 24,000+ users are trained and certified for ACCESS usage eligibility once every two years	
2. Train Terminal Agency Coordinators (TACs) once every three years.	Train 400+ TACs once every three years.	
3. Implement Collision Records Migration Project.	Implement enhanced reports for FOB, WTSC, and Collision Records Section by 9/30/16.	
4. Conduct National Instant Criminal Background Check System (NICS) classes regionally.	Conduct 6 classes by 12/31/16.	
5. Conduct a minimum of 18 stakeholder meetings with Superior Court Clerk's, County Prosecuting Attorney's, County Sheriff's, and Jails/Corrections related to improving the completeness of criminal history records.	Complete by 12/31/16. Complete	
6. Install 9 livescan devices per the 2015 NCHIP Grant.	Complete by 12/31/16.	
7. Begin accepting mug shots and photos of scars, marks, and tattoos from local law enforcement agencies with the arrest fingerprint record for retention in ABIS Archive and forwarding to the FBI.	Complete by 12/31/16.	



On Schedule



Concerns



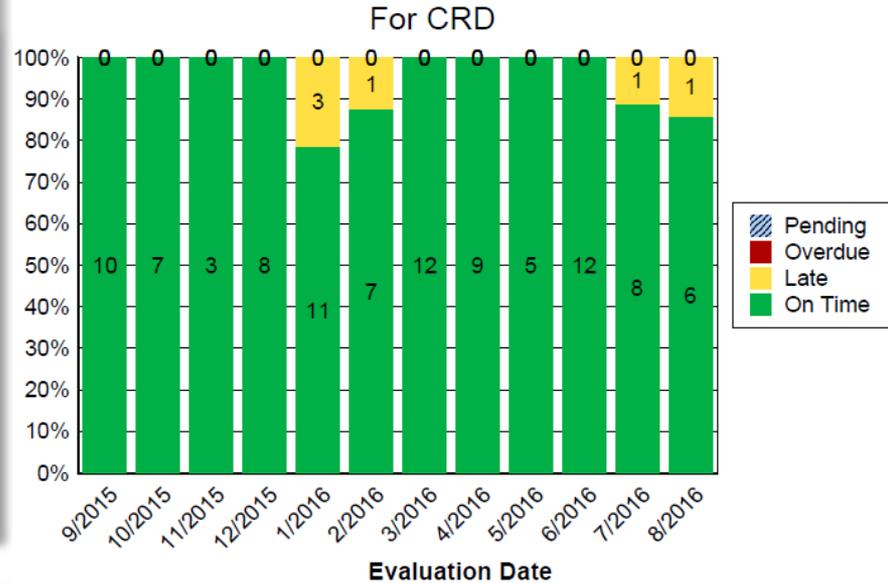
Behind Schedule

Position & Evaluation Overview



Section/Unit	Authorized	Actual	Vacancies
Administrative	5.0	4.0	1.0
ACCESS	6.0	6.0	0
Collision Records	9.0	9.0	0
Background Check	11.0	10.0	1.0
Fingerprint	24.0	19.0	5.0
Criminal History Records	34.0	34.0	0
Technology Support	12.0	10.0	2.0
Project / Temporary	6.0	1.0	5.0
TOTALS	107.0	93.0	14.0

Evaluation Completion Percentage



Vacant Positions		
Administrative	1.0	Secretary Senior
Background Check	1.0	Fiscal Technician
Fingerprint Unit	5.0	Fingerprint Technician
Technology Support	2.0	IT Specialist
Project / Temporary	4.0	Office Assistant 3
Project / Temporary	1.0	Criminal Identification Coord. Spec.
TOTAL	14.0	

Division Statistics



2016 Criminal Records Division Statistics

Identification and Criminal History Section	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Totals	2015 CY	2014 CY	CHANGE	CHANGE (%)
Crim Arrest FP Cards Processed	17,724	17,717	18,648	18,967	18,481	17,648	18,013	18,928	146,126	219,932	216,185	3,747	1.71%
Civil FP Cards Processed	26,313	22,236	24,994	22,340	21,455	22,864	21,836	23,406	185,444	254,415	220,272	34,143	13.43%
% Fingerprint Cards Received Electronically	90.22%	92.00%	91.00%	90.13%	91.00%	91.24%	91.55%	93.05%	92%	91%	88.25%	2.75	3.03%
% Fingerprint Criminal Cards Rejected	0.01%	0.00%	0.00%	0.02%	0.00%	0.00%	0.00%	0.00%	0%	3%	3%	0	0%
% Civil Applicant Cards Rejected	3.87%	3.00%	3.50%	3.76%	3.50%	3.72%	2.93%	4.55%	2%	3%	3%	0	0%
CODIS/Deceased Prints Processed	31	37	49	54	40	63	50	44	368	477	389	88	18.45%
Alias Name Hits	537	537	697	632	555	551	637	646	4,792	5,398	6,013	(615)	-10.23%
WATCH Checks - billed and credit card	51,359	54,342	60,442	57,519	58,450	64,090	55,195	61,478	462,875	409,874	439,867	(29,993)	-6.82%
WATCH Checks - non-profit	37,427	38,974	44,621	39,196	49,637	39,473	27,305	46,119	322,752	649,066	640,809	8,257	1.28%
WATCH Checks - Total	94,043	100,290	110,800	101,298	113,234	109,083	87,101	112,531	828,380	n/a	n/a	n/a	n/a
Paper NDOB Checks Processed	588	813	968	957	848	879	724	827	6,604	9,880	8,878	1,002	10.15%
Notary Letters Processed	259	305	311	269	361	374	320	316	2,515	3,008	3,316	(308)	-9.29%
HUD/III Checks Processed	411	383	458	338	403	444	324	427	3,188	5,308	4,994	314	5.92%
Counter Customers	515	611	671	591	586	655	838	1,010	5,477	6,413	5,746	667	10.41%
Dispositions Processed	32,823	32,652	43,841	35,863	33,152	29,840	28,894	32,139	269,204	376,016	372,426	3,590	0.96%
% Electronic Dispositions Processed "lights out"	4.88%	4.71%	4.87%	5.12%	5.25%	4.52%	5.10%	4.54%	4.71%	4.69%	4.73%	(0.04)	-0.04%
% Electronic Dispositions Processed via CHIPS	86.37%	83.14%	86.72%	85.51%	80.58%	79.64%	85.50%	86.17%	83.14%	84.69%	84.74%	(0.05)	-0.06%
Sex/Kidnapping Offender Registrations Processed	332	340	387	361	351	460	353	403	2,987	4,444	4,367	77	1.74%
Sex/Kidnapping Offender Documents Processed	1,206	1,307	1,558	1,443	1,267	1,161	1,148	1,322	10,412	20,225	15,635	4,590	22.70%
Court Orders Processed	1,189	1,212	1,856	1,369	1,545	1,553	1,148	1,505	11,377	15,467	14,586	881	5.70%
Documents Indexed (CHDAR)	34,627	36,433	40,377	49,651	58,368	60,655	76,182	93,741	450,034	315,743	206,548	109,195	34.59%
Quality Control Verification	6,917	7,908	8,759	10,200	32,237	32,208	9,864	7,794	115,887	88,102	95,311	7,209	7.57%
Number of Non-Criminal Justice Agency Audits Conducted	0	0	26	29	22	24	34	22	157	37	15	22	59.46%
Number of Trainings Conducted	1	2	2	4	3	5	4	1	22	37	42	(5)	-11.91%
Collision Records Section													
PTCRs Received	12,824	10,403	11885	11,209	11,498	11,936	11,163	11,562	92,480	146,043	118,990	27053	18.53%
% PTCRs Received via SECTOR	78%	78%	79%	80%	80%	80%	80%	90%	78%	77%	63%	14	18.19%
Citizen Reports Received	1,437	1,194	1,411	1,186	1,405	1,306	1,895	1,356	11,190	11,465	11,893	(428)	-3.60%
Public Disclosure Reports Provided	11,197	11,252	12,575	11,071	12,353	11,451	12,262	13,012	95,173	108,936	88,321	20,615	18.93%
Numbers of Data Requests	12	12	14	11	8	9	13	13	92	90	88	2	2.23%
Number of Reports Processed for Viewing	5,153	5,396	6,498	5,878	6,248	5,983	5,102	7,231	47,489	59,956	44,178	15,778	26.32%
ACCESS Section													
Required ACCESS/TAC/NICS Trainings Provided	21	17	27	25	30	12	15	25	172	247	229	18	7.29%

Division Budget



ACCESS Section

Budget Status
August 31, 2016

Total Budget	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Biennium to Date	Total Biennium
Allotment	131,175	145,075	78,075	179,375	104,875	58,075	133,475	104,875	58,075	204,375	105,075	217,982	1,861,290	3,105,547
Expenditures	96,453	96,422											1,608,260	1,608,260
Variance	34,722	48,653	78,075	179,375	104,875	58,075	133,475	104,875	58,075	204,375	105,075	217,982	253,030	1,497,287

Collision Records Section

Budget Status
August 31, 2016

Total Budget	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Biennium to Date	Total Biennium
Allotment	49,983	60,983	60,983	60,983	60,983	76,757	60,983	60,983	60,983	141,283	61,283	97,687	950,466	1,693,374
Expenditures	76,444	55,140											1,071,132	1,071,132
Variance	(26,461)	5,843	60,983	60,983	60,983	76,757	60,983	60,983	60,983	141,283	61,283	97,687	(120,666)	622,242

Identification Section

Budget Status
August 31, 2015

Total Budget	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Biennium to Date	Total Biennium
Allotment	725,117	479,017	472,017	787,117	523,417	473,517	738,417	473,817	473,817	791,917	481,017	479,149	8,170,394	13,864,596
Expenditures	637,971	509,867											7,178,363	7,178,363
Variance	87,146	(30,850)	472,017	787,117	523,417	473,517	738,417	473,817	473,817	791,917	481,017	479,149	992,031	6,686,233



STRATEGIC ADVANCEMENT FORUM

Office of Professional Standards

Captain Michael S. Saunders
Lieutenant Tyler M. Drake
Lieutenant Daniel L. Sharp



Follow up

OPS was asked to check with California Highway Patrol to learn how Education Based Discipline has been applied in their agency. We were informed CHP does not currently utilize any form of EBD.



Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.2: Uphold an ethical, nonbiased workforce that operates with integrity and accountability.

Objective: Identify, acknowledge and recognize the professional efforts of our employees while maintaining accountability.

Area of Interest: Communicate the positive and deal with the negative.

Analysis: The Office of Professional Standards enjoys the unique opportunity to identify and recognize the professional efforts of our employees by communicating the positive points of internal controls and to build trust in administrative processes.

Action Plan: Ongoing communications with District/Division Commanders regarding exceptional conduct, messaging during training opportunities and SAF, and an OPS presence at District/Division meetings.

Progress: OPS Talking Points for the first six months of 2016 were provided to commanders.

- Generated 831 OPS case numbers, with 93 resulting in an investigation
- 90% of the OPS case numbers DID NOT result in an investigation
- Most cases investigated were minor in nature - 76% Minor, 15% Moderate, 9% Major
- 87% of the investigations took place at the District/Division level
- Minimal sanctions were imposed
 - 82% of the total proven findings resulted in a Written Reprimand or lower
 - 11% of the total proven findings resulted in a Suspension or higher
 - 5% resulted in employee separation (termination or in Lieu)
- 102 Total Collisions - 71% with NO POLICY VIOLATIONS, 111 FLUP only (no IIR resulting)
- Subject of OPS case numbers
 - Pursuits – 42% Fleet Incidents/Collisions – 20% Complaints – 14% Use of Force – 19% Lost/Damaged Equipment – 5%
- Employees with 1-5 years tenure led the agency in all 5 categories above.
- Employees 25 years of age and younger, account for the largest number of complaints.



OFFICE OF PROFESSIONAL STANDARDS

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.
Priority 1.6: Deliver high quality training programs for the entire workforce.
Objective: Provide training to promote professionalism.

Area of Interest: How can OPS educate supervisors to recognize early warning signs and promote intervention?

Analysis: Problem: OPS continually reviews cases which may have been prevented if a supervisor recognized, responded, and documented events leading up to an investigation.

Action Plan:

- Continue to provide relevant and practical training to supervisors and managers in the field.
- Refresh and build upon the cross training program.
- Supervisors Basic Training being modified to include “field trip” to OPS
- Training programs to include interactive scenarios
- Provide reports from Research Analyst

Progress: Moving away from this report and creating a document which will provide relevant information at a glance

FOB Totals	Jul	Jun	Change	Change	2016	2015	Change	Change	2015	2014	Change	Change	2014	2013	2012	2011
	2016	2016		%	YTD	YTD		%	CY	CY		%	CY	CY	CY	CY
Complaints (Admin Investigations)	7	13	-6	-46%	67	81	-14	-17%	139	152	-13	-9%	152	157	180	196
Fleet - Collisions	5	13	-8	-62%	88	89	-1	-1%	172	157	15	10%	157	154	192	172
Fleet - Vehicle Incidents	4	8	-4	-50%	43	73	-30	-41%	127	98	29	30%	98	81	92	90
Loss/Damage of Equipment	1	4	-3	-75%	20	15	5	33%	36	38	-2	-5%	38	40	40	31
NIMS	7	8	-1	-13%	86	136	-50	-37%	222	268	-46	-17%	268	212	236	212
TASER Deployments	3	0	3	--	20	20	0	0%	50	88	-38	-43%	88	90	61	86
Use of Force	12	15	-3	-20%	128	151	-23	-15%	265	270	-5	-2%	270	271	228	234
Pursuit	21	36	-15	-42%	270	245	25	10%	390	358	32	9%	358	390	330	321



OFFICE OF PROFESSIONAL STANDARDS

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.2: Uphold an ethical, nonbiased workforce that operates with integrity and accountability.

Objective: Identify, acknowledge and recognize the professional efforts of our employees while maintaining accountability.

Area of Interest: Education Based Discipline

Analysis:

- Los Angeles County Sheriff's Department – Process designed to focus on behavioral change through education rather than punishment.
- In effort to build a productive workforce, actively engaged in achieving the mission of the agency, should we consider on-duty education/mentoring towards agency goals?

Progress:

- On July 29th LACSO Sergeant Cobos provided training an EBD briefing to members of the Executive and Command staff. Key points include:
 - Participation in EBD is voluntary, completed on duty, in lieu of suspension days
 - Training Division provides a one day class based on “The Nobility of Policing”
 - Additional classes identified by the Appointing Authority and relevant to the root cause of the policy violation are completed
 - Participation is limited based on timelines and/or AA's recommendation
- On August 16th stakeholders met to discuss the training and unanimously agreed there was potential for application in the WSP. Additional research to be completed.

Status Update:

- OPS found the WSP has averaged 11.6 suspensions per year over the last 5 years
- Leading causes for suspension are Unacceptable Conduct, Unsatisfactory Performance and Neglect of Duty
- Developing an in-house training program would require additional resources
- OPS identifying existing resources for on-line classes an AA may choose to include in a settlement agreement.
- OPS to conduct a final meeting with stakeholders



Project Status

Strategy	Target	Schedule
Reclassify current AA3 positions to a Research Analyst, and Forms/Records Analyst (public disclosure)	Completed	✓
Research Analyst in place to collect and validate data, identifying trends, and report findings.	Completed	✓
Update cross-training, supervisor basic and mid-manager training programs	Completed	✓
Provide District/Division Commanders with monthly OPS cross training calendars to encourage new supervisor/manager cross training.	July 2016	✓
Create E-Communication notifications regarding public disclosure	October 2016	✓
Automate administrative closing letters	September 2016	✓
Collaborate with ITD to complete Remedy-based IIRs and NIMs	September 2016	✓
Meet with new Appointing Authorities to discuss roles and responsibilities relating to administrative investigations	Within 30 days	✓
Provide Appointing Authorities with well organized, complete, impartial and timely investigations which require no additional follow-up	Ongoing	✓



STRATEGIC ADVANCEMENT FORUM

Criminal Investigation Division

Captain Jay Cabezuela
Lieutenant Keith Huntley
Lieutenant Bruce Lantz
Lieutenant Randy Hullinger



Follow up

No Follow up



CRIMINAL INVESTIGATION DIVISION

Goal #4: Deliver results-oriented, statewide public safety services.

Priority 4.4: Enhance criminal and forensic investigative capability and capacity.

Area of Interest: How does the WSP improve the technical and reconstruction training programs?

Target: Provide standardized and progressive technical and reconstruction training to enhance WSP's CTS program

Analysis:

- Responsibility for the collision investigation program is shared between CID, FOB, and the Training Division
- For many the task of training is a collateral duty and may not receive the attention necessary
- CTS semi-annual training (conducted differently in most districts; no consistency)
- CTS and Recon class coordination (shared between the Training Division and CID)
- CTS certification (needs more structure and scrutiny, especially with pending specialty pay increases)
- Dedicated resource/point of contact to assist CTS troopers
- Assist Training Division with Basic and Advanced collision training programs

Action Plan:

- Assist FOB with coordination of CTS In-Service
- CTS and Recon curriculum review (should be done annually)
- A new Detective Sergeant position assigned to CID, dedicated to addressing analysis issues
- The goal is to make our CTS and Recon programs the best in the nation and to ensure we are progressing
- Recognition within the districts for certified CTSEs, in conjunction with other yearly awards



Goal #4: Deliver results-oriented, statewide public safety services.

Priority 4.4: Enhance criminal and forensic investigative capability and capacity.

Area of Interest: Develop a plan to procure and deploy Unmanned Aerial Mapping Systems (UAS)

Target: January 1, 2017

Analysis:

- Detectives Gunderson and Noahr have conducted extensive research into the technology and have spoken with L/E personnel currently utilizing UASes and vendors to provided a proposal to CID command
- A demonstration at the Academy, with members of the Executive Staff, to compare UAS data with 3D scanner data and determine if the are comparable and complimentary
- Requirements provided to Supply with a request to initiate the procurement process

Action Plan:

- Identified seven detectives as Operators (already reviewing FAA study materials)
- Winning vendor to prepare WSP operators for COA certification (including Part 107 for commercial flights)
- Winning vendor will assist WSP with reviewing and updating UAS policies
- Operators will be trained in maintenance
- Update Event Summaries and CITE in order to document the number of flights and associated times



CRIMINAL INVESTIGATION DIVISION

Goal #1: Build a culture of trust, participation and continuous performance improvement

Priority 1.4: Leverage POPS and LEAN philosophies to build effective partnerships, solve problems, and improve processes.

Area of Interest: The only process to make an appointment for a VIN inspection is for customers to call one or more of their nearest lanes, leave a message and wait for a call back.

Target: Eighty percent decrease in phone calls made to customers to schedule appointments (as compared to CY 2014 data) by December 31, 2016.

Analysis:

- Phone call appointments reduced from 46,574 in 2014 to 9,562 in 2015 (-79%)
- Phone call appointments reduced 56% year-to-date in 2016 compared to 2015
- Inspections reduced 26% year-to-date partly due to customer education

Action Plan:

- Third party software purchased in 2014
- Schedules published incrementally beginning October 2014 with full implementation in February 2015
- FAQs and VIN webpage on wsp.wa.gov site updated with better information
- Inspection guidelines revised in early 2016 and published on VIN webpage
- Continue ongoing evaluation of data
- Produce and publish customer satisfaction survey in 2017



STRATEGIC ADVANCEMENT FORUM

Homeland Security Division

**Captain Edward J. Swainson
Lieutenant Troy Tomaras
Lieutenant Keith Trowbridge
Ms. Arel Solie**



Follow up

Open Air Detection K9s





Trooper [Name] and K9 [Name]

Trooper Brian Convent and K9 Max

Trooper Mike Allen and K9 Frankie

Trooper Walter Hellig and K9 Rex

Trooper Matt Chatterton and K9 Evie

Trooper [Name] and K9 Ralph

Sergeant Kerry Kintzley and K9 Moss

Sergeant Lenny Crichton and K9 Mitchell

Trooper Alishan Nomani and Buster

- AA3 turnover challenges
- In service training
- Academy improvements
- Organizational Assessment

HOMELAND SECURITY DIVISION



October 2016

Washington State Patrol

In Service Training



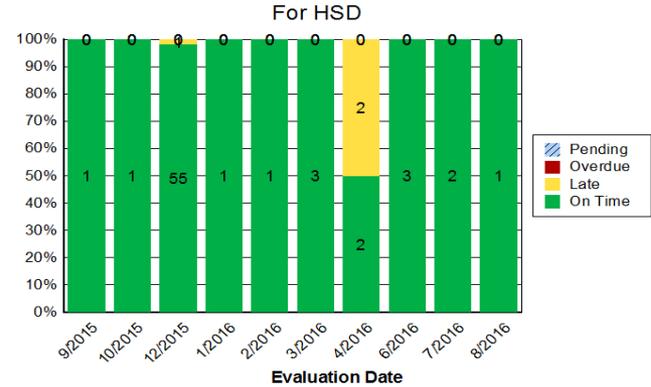


Organizational Assessment

DIVISION OVERVIEW

Homeland Security Division	
AUTHORIZED FTES	80
VACANCIES	12
REASSIGNED / TDL / ADMIN	0
ACTUAL TOTAL	68

Evaluation Completion Percentage



NAME OF SECTION	NAME	FTES
Captain	EJ Swainson	1/1
HQ/Admin Support		1/2
HSS	Arel Solie	3/4
Lieutenants		2/2
Sergeants		10/10
Troopers		42/47
Detectives		2/3
Cadets		0/4
Security Guards		7/7
Total		68/80

NAME OF SECTION	NAME	FTES
Lieutenant	Troy Tomaras	1/1
Sergeant/ Training	Darrell Hash	5/5
Sergeant/ Region 1	Lenny Crichton	7/8
Sergeant/ Region 1 VATS	Paul Joyce	4/5
Sergeant/ Region 2	Bill Ashcraft Kerry Kintzley	6/6 5/6
Sergeant/ Region 2 VATS	Kyle Smith	4/4
Sergeant/ Region 3	Matt Ecker	7/8
Sergeant/ Region 3 VATS	Harlan Jackson	3/4

NAME OF SECTION	NAME	FTES
Lieutenant	Keith Trowbridge	1/1
Sergeant/Video Monitoring Cadets/Security Guards	Gill Vandenkooy	0/4 (Cadets) 7/7 (SGs)
Trooper/Bomb Squad	Mark Soper	1/1
Sergeant/OCIU	Craig Johnson	2/3

VESSEL AND TERMINAL SECURITY - AGENCY GOAL 2

Reduce our people's vulnerability to fire, crime, terrorism, and natural hazards.

Objective: Ensure federally mandated ferry screening standards are met while increasing security measures around ferry operations to maximize terrorism deterrence.

Strategy(ies): Track screening status throughout each month and schedule employees to meet Maritime Security (MARSEC) and Risk Reduction and Resource Assessment(3RAM) requirements.

Work with partner agencies to evaluate and gain approval for new and innovative security metrics that maximize risk reduction and the overall safety of the ferry system.

Maximize the security value of the Video Monitoring Center(VMC) and Automated License Plate Readers (ALPR).

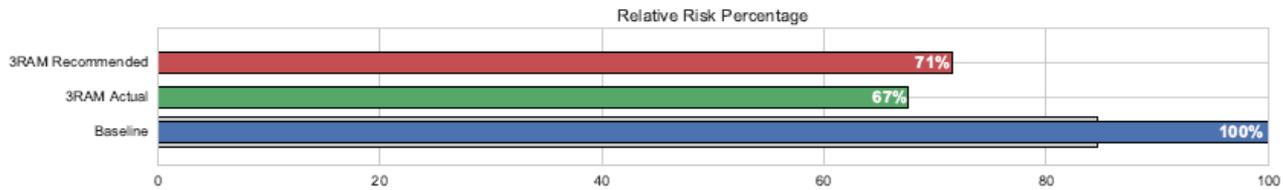
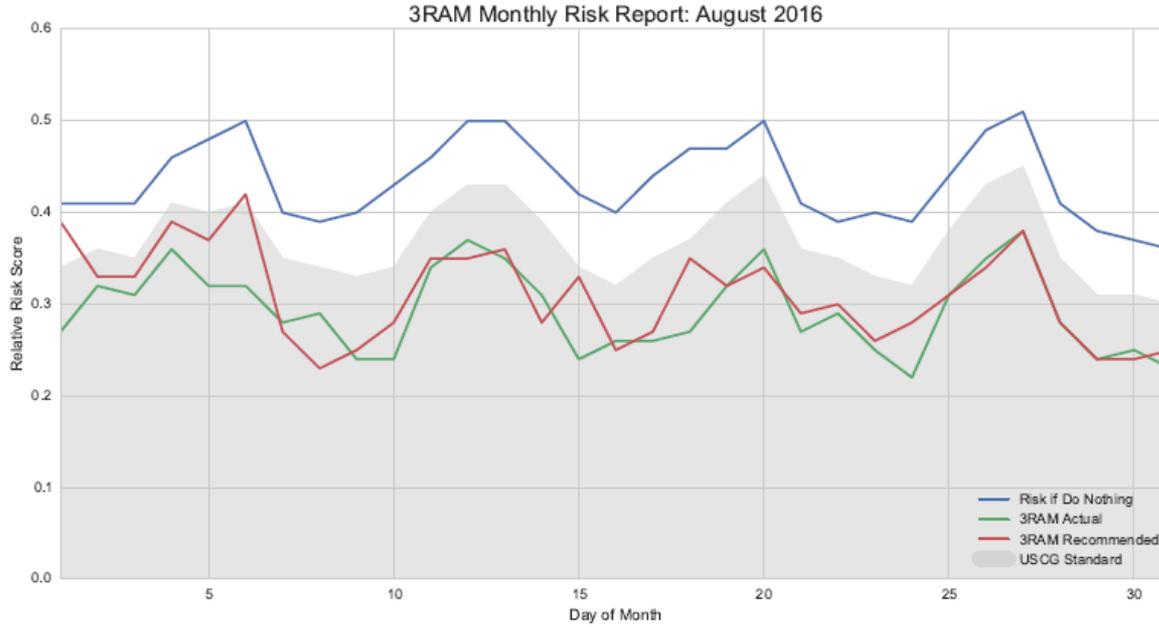
Target(s): Complete 100% of required MARSEC 1 and 3RAM screening and risk reduction standards.

Update the Risk Reduction Resource Allocation Model(3RAM).

	AUG 2016	JUL 2016	CHANGE	CHANGE (%)	2016 YTD	2015 YTD	CHANGE	CHANGE (%)	2015 CY	2014 CY	CHANGE	CHANGE (%)
Vehicle Screening Total	105%	110%	-5	-5%	106%	107%	-1	-1%	106%	111%	-5	-4%
Vehicle Screening Large Capacity	119%	113%	6	5%	119%	124%	-5	-4%	123%	132%	-9	-7%
Vessel Ride Hours	472	409	63	15%	4,535	3,896	639	16%	6,164	5,301	863	16%

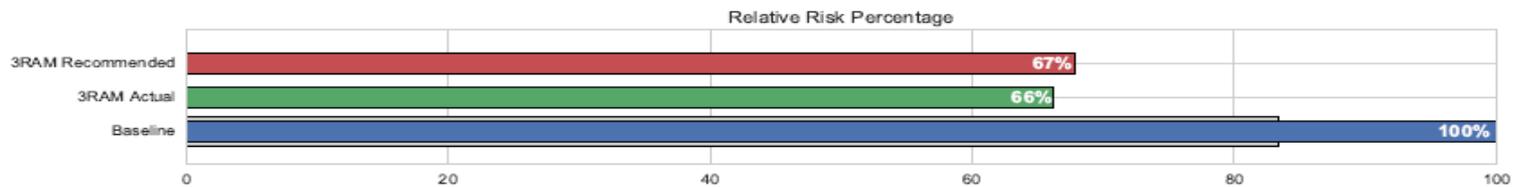
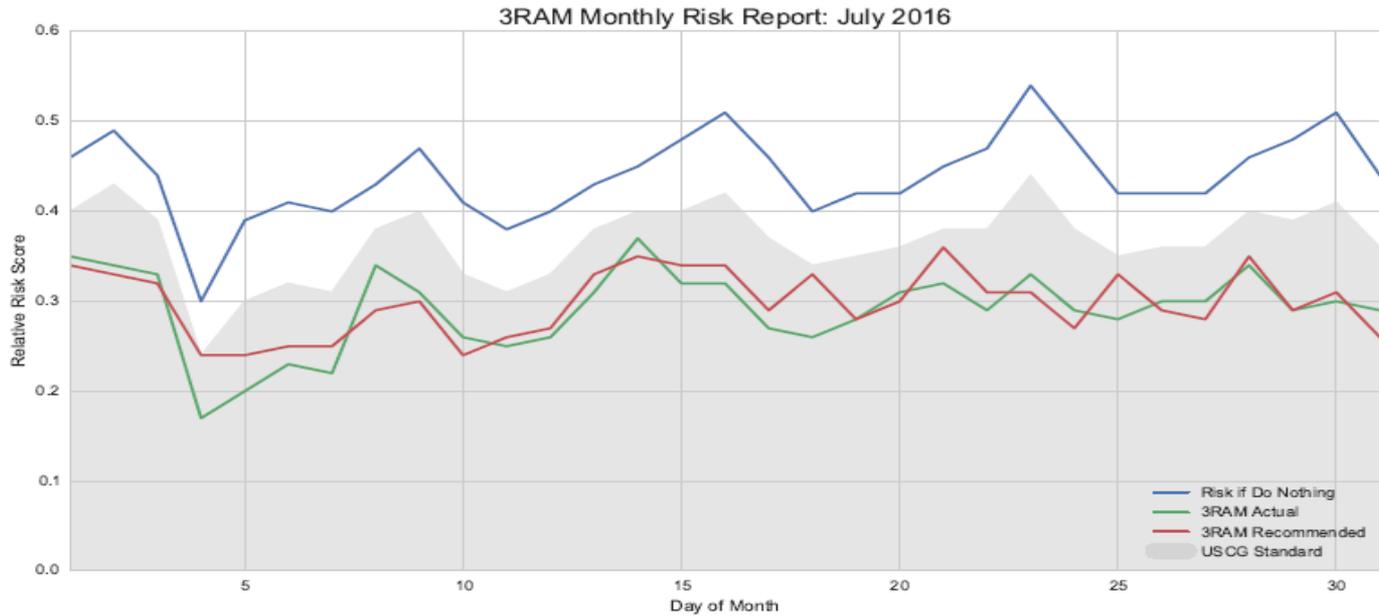
VESSEL AND TERMINAL SECURITY - AGENCY GOAL 2

3RAM Analysis Report



VESSEL AND TERMINAL SECURITY - AGENCY GOAL 2

3RAM Analysis Report



HOMELAND SECURITY SECTION - AGENCY GOAL 2

Reduce our citizen's vulnerability to fire, crime, terrorism, and natural hazards.

Objective: Enhance emergency response capabilities to all hazards in the state of Washington.

Strategy(ies): Prioritize gaps in agency NIMS compliance.

Promote an effective Continuity of Operations Program to support agency-wide essential functions.

Obtain, maximize, and monitor the use of federal grant monies to support performance objectives.

Ensure grant applications are aligned with agency priorities and strategies.

Maintain effective Emergency Management Program to support agency mitigation, preparedness, response and recovery.

Provide expert Homeland Security Policy Analysis and Strategic Planning to support executive decision making and statewide planning efforts.

Target(s):	JUN 2016	MAY 2016	CHANGE	2016 YTD	2015 YTD	CHANGE	CHANGE (%)	2015 CY	2014 CY	CHANGE
Close Top 3 NIMS Compliance Gaps (with Dist/Div)	0	0	0	0	0	0	0%	0	0	0
Conduct 4 EOC Trainings	1	0	0	3	1	1	100%	1	2	-1
Participate in 4 Exercises	1	0	0	6	2	4	300%	5	18	-13
Conduct 3 Homeland Security Capability Assessments	1	0	1	1	1	0	-100%	3	2	1

INTERAGENCY BOMB SQUAD - AGENCY GOAL 2

Reduce our people's vulnerability to fire, crime, terrorism, and natural hazards.

Objective: Enhance emergency response capabilities to all-hazards in the State of Washington by enhancing capabilities and maintaining the readiness of the WSP Interagency Bomb Squad.

Strategy(ies):

Target(s): Maintain readiness and enhance the capabilities of the WSP Interagency Bomb Squads. Participate in FBI required technician training.

Attend Advanced Techniques training to further enhance response capabilities and stay up on current trends.

Complete required annual training for all bomb squad technicians.

Complete monthly equipment maintenance and inspections for each of the four regional bomb squads.

	AUG 2016	JUL 2016	CHANGE	CHANGE (%)	2016 YTD	2015 YTD	CHANGE	CHANGE (%)	2015 CY	2014 CY	CHANGE	CHANGE (%)
Annual Training Hours Completed	64	119	-55	-46%	1,808	3,180	-1,372	-43%	4,735	4,830	-95	-2%
Equipment Maintenance	4	4	0	0%	32	32	0	0%	48	48	0	0%
Total Bomb Calls	29	30	-1	-3%	199	167	32	19%	243	221	22	10%
Bremerton	11	7	4	57%	50	48	2	4%	73	69	4	6%
Marysville	11	5	6	120%	58	61	-3	-5%	85	78	7	9%
Olympia	4	14	-10	-71%	47	47	0	0%	72	63	9	14%
Tri Cities	3	4	-1	-25%	16	11	5	45%	13	11	2	18%

ORGANIZED CRIME INTELLIGENCE UNIT- AGENCY GOAL 3

Meet the growing need for law enforcement, forensic, investigative, fire protection, and other public safety services statewide.

Objective: Expand our ability to identify, disrupt, and dismantle organized crime groups.

Strategy(ies): Provide timely and accurate homeland security intelligence to the public safety community within Washington State.

Provide timely and accurate information and/or intelligence to allied law enforcement agencies regarding organized criminal activity.

Analyze Field Information Reports(FIRs) to identify and assess criminal activity trends.

Investigate and follow-up on Washington State Fusion Center tips and leads.

Target(s): Complete 38 intelligence reports.

	AUG 2016	JUL 2016	CHANGE	CHANGE (%)	2016 YTD	2015 YTD	CHANGE	CHANGE (%)	2015 CY	2014 CY	CHANGE	CHANGE (%)
Intelligence Reports Completed	0	3	-3	-100%	21	48	-27	-56%	75	63	12	19%
Informant Development	0	1	-1	-100%	11	9	2	22%	10	8	2	25%
RIG Meetings Attended	0	3	-3	-100%	15	13	2	15%	20	19	1	5%

ORGANIZED CRIME INTELLIGENCE UNIT- AGENCY GOAL 3

Meet the growing need for law enforcement, forensic, investigative, fire protection, and other public safety services statewide.

Objective: Expand our ability to identify, disrupt, and dismantle organized crime groups.

Strategy(ies): Provide timely and accurate homeland security intelligence to the public safety community within Washington State.

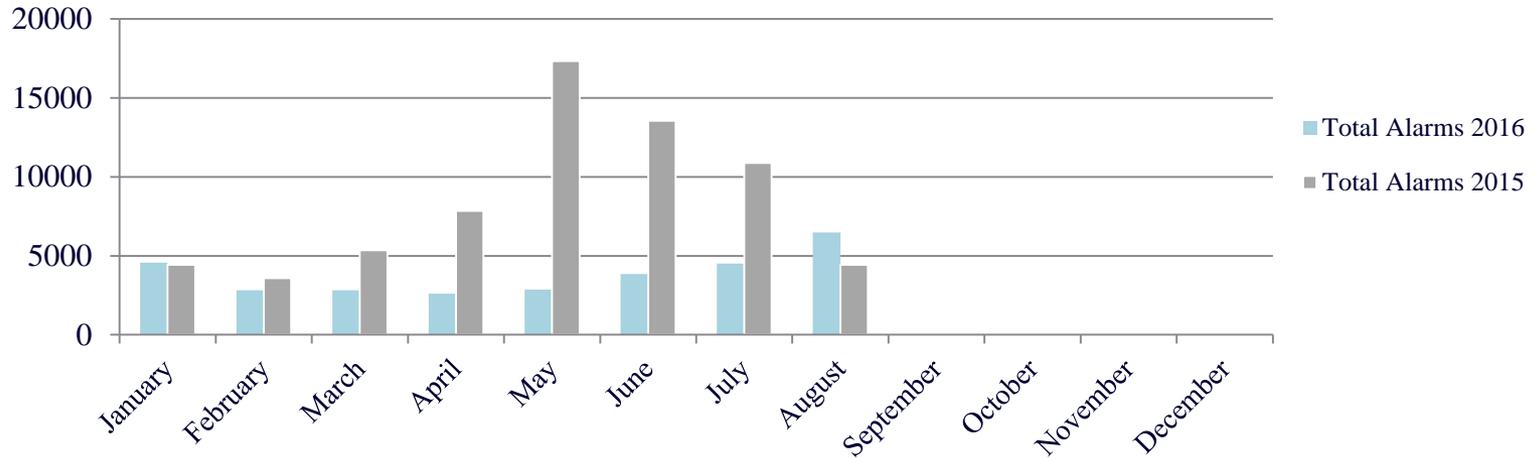
Investigate and follow-up on Washington State Fusion Center tips and leads.

Target(s): 100% follow-up on valid tips and leads.

Provide “right of first refusal” to the appropriate agency of jurisdiction for 12 criminal cases.

Tips and Leads												
	AUG 2016	JUL 2016	CHANGE	CHANGE %	2016 YTD	2015 YTD	CHANGE	CHANGE %	2015 CY	2014 CY	CHANGE	CHANGE %
Total Received	30	28	2	7%	209	86	123	143%	153	173	-20	-12%
Total Closed	23	28	-5	-18%	175	87	88	101%	142	133	9	7%
Criminal Case Referred to Outside Agency	5	1	4	400%	18	8	10	125%	15	15	0	0%
Suspicious Case Referred to Outside Agency	11	5	6	120%	34	13	21	162%	20	25	-5	-20%
SARs Entered	2	3	-1	-33%	30	16	14	88%	32	41	-9	-22%

ALARM RESOLUTION



	AUG 2016	JULY 2016	CHANGE	CHANGE (%)	2016 YTD	2015 YTD	CHANGE	CHANGE (%)	2015 CY	2014 CY	CHANGE	CHANGE (%)
Total Alarms	6473	4517	1956	30%	23,139	48,170	-25,031	-52%	89,711	93,099	3588	-4%
Video Searches	20	15	5	25%	119	98	21	21%	150	67	87	130%
Criminal Case Assists	6	5	1	17%	57	39	18	46%	50	38	24	63%
ALPR Hits	73	48	25	32%	439	683	-244	-36%	984	910	74	8%
Stolen Vehicle Recovery	0	0	0	NA	1	0	1	100%	0	26	-14	-54%

ORGANIZED CRIME INTELLIGENCE UNIT- AGENCY GOAL 3

Meet the growing need for law enforcement, forensic, investigative, fire protection, and other public safety services statewide.

Objective: Improve interagency criminal intelligence sharing with local, state, and federal entities.

Strategy(ies): Analyze Field Information Reports (FIRs) to identify and assess criminal activity trends.

Provide timely and accurate information and/or intelligence to allied law enforcement agencies regarding organized criminal activity.

Target(s): Produce one comprehensive assessment of agency submitted FIRs.

Produce a bi-monthly report that tracks the number and type of FIRs reported by district/division.

WSP FIR by District	2016 YTD Reported	Reporting Period Total	D1	D2	D3	D4	D5	D6	D7	D8	D9/10
TOTAL	256	43	2	2	6	4	4	3	16	2	4

OCIU FIRs Received by Category for Reporting Period	Auto Theft	Narcotics	Officer Safety	Officer Safety WACIC	OMG's	Eluding	Suspicious Behavior	Street Gangs	Human Trafficking	Anti-government	Other
TOTAL	1	11	4	0	8	1	2	0	1	1	14

DIVISION BUDGET



Homeland Security Division

Budget Status
August 31, 2016

FY2016

Total Budget	FY 2016 Ending Balance	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
Allotment	8,384,343	687,139	687,409	687,509	687,509	708,459	743,599	687,719	687,849	688,049	688,049	688,059	742,994
Expenditures	8,117,479	640,209	677,663	628,494	644,197	622,265	696,560	632,313	684,761	716,855	646,397	744,239	783,526
Variance	266,864	46,930	9,746	59,015	43,312	86,194	47,039	55,406	3,088	(28,806)	41,652	(56,180)	(40,532)

FY2015

Total Budget	Biennium to Date	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017
Allotment	9,855,965	735,811	735,811										
Expenditures	9,646,692	728,203	801,010										
Variance	209,273	7,608	(65,199)	0	0	0	0	0	0	0	0	0	0

Travel	Biennium to Date	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017
Allotment	54,236	3,872	3,872										
Expenditures	88,948	9,174	6,099										
Variance	(34,712)	(5,302)	(2,227)	0	0	0	0	0	0	0	0	0	0

Supplies	Biennium to Date	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017
Allotment	116,144	8,295	8,295										
Expenditures	138,857	2,051	10,854										
Variance	(22,713)	6,244	(2,559)	0	0	0	0	0	0	0	0	0	0

Overtime	Biennium to Date	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017
Allotment	683,660	48,830	48,830										
Expenditures	716,172	65,349	75,571										
Variance	(32,512)	(16,519)	(26,741)	0	0	0	0	0	0	0	0	0	0

FTEs	Biennium to Date	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017
Allotment	1,092.00	79.00	79.00										
Expenditures	994.88	77.27	75.40										
Variance	97.12	1.73	3.60	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Budget Notes:

Biennium to Date values have been updated to FY1 actuals.



STRATEGIC ADVANCEMENT FORUM

Special Operations Division

Captain Alexander
Lieutenant Nobach
Lieutenant Ramirez



Follow up

- Aviation:**
- 83 King Air – Preparing aircraft for sale/trade (phase 1-4)
 - Trooper Pilot Jayson Caton reported to Eastern Washington Assignment
- ESS:**
- District EPU Update
 - DES Contract Update



SPECIAL OPERATIONS DIVISION AVIATION

GOAL #3: Make people secure by reducing the risk of crime, terrorism, fire, and other natural disasters.

Priority 3.4: *Enhance agency-wide emergency response capabilities to all hazards in the State of Washington.*

Priority 3.6: *Efficiently mobilize resources for fires, disasters, and other emergencies.*

Area of Interest: Beginning July 16, 2016, SOD implemented a new TAR reporting system to track security functions as contractually obligated in the revised DES contract “Statement of Work.”

Target: Establish a baseline of new security functions and activities on the Capitol Campus for future comparison and goal setting.

Analysis: Review data to perform Strengths, Weaknesses, Opportunities, and Threats (SWOT) analysis in order to revise strategies to achieve obligations/responsibilities outlined in the revised DES contract.

Action Plan Progress:

- Created new TAR recording process to better capture security functions/activities on campus
- Provided training for troopers to utilize new reporting procedures
- Collect data, gather internal/external feedback, and provide ongoing monitoring/guidance to properly record activities and strategically deploy resources.



SPECIAL OPERATIONS DIVISION AVIATION

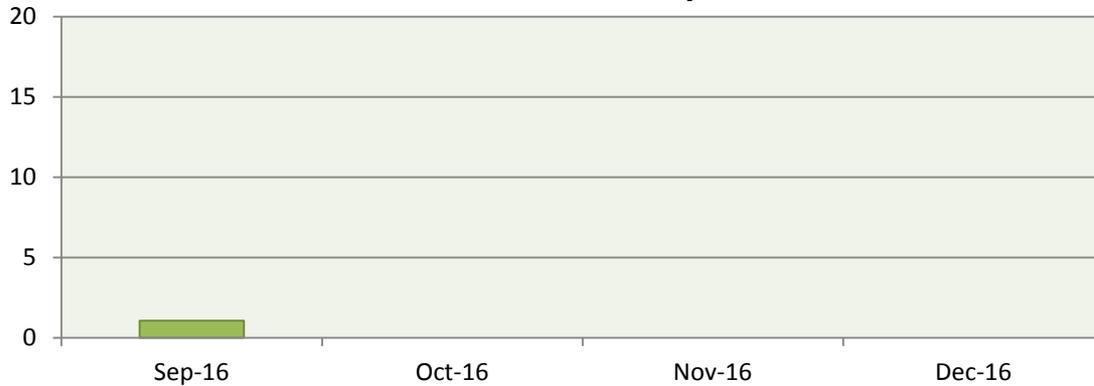
Goal 2: Make people safe on Washington roadways.

Priority 2.2: Enhance safety and services to our citizens through targeted enforcement, education, emergency communications, collision investigations, motorist assists, and other calls for service.

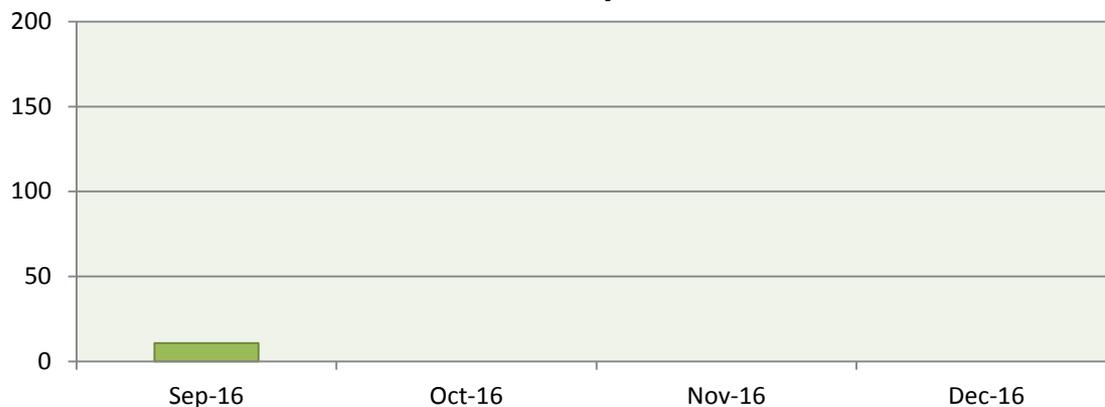
Targets:

- Reduce traffic backups by 970 miles annually (UW Comparison Study)
- \$1.8 million annual economic savings (UW Comparison Study)

Hours of Traffic Back-Up Saved



Miles Of Traffic Back up That Did Not Occur



Analysis:

- YTD Self-initiated and Calls for Service Response - 111
- Hours of Traffic Back-up Saved – 1.07
- Miles of Traffic Back-up Saved – 10.88
- YTD Economic savings - \$20, 946
- Total Aircraft Flight Cost \$5,387
- Aggressive Driving 20 mph+ (11) 30 mph+ (2)
- Reckless (2)
- Pursuits/Arrest (1)

Action Steps:

- Update/Validate Metro study with UW and WSDOT
- New Trooper Pilots Anson Statema and Jared Elliott are expected to be trained and released for Metro operations in November 2016.
- Consult GMR regarding Twitter Account.

Significant Accomplishment

Aviation FLIR Video – Teen Police Car Thief Charged as Adult After Attempting to Elude Troopers in Lewis County

Charges:

- **Second Degree Assault on Law Enforcement Officer**
- **Hit and Run with Injury**
- **Theft of Motor Vehicle**
- **Eluding**





STRATEGIC ADVANCEMENT FORUM

Human Resource Division

**Captain Travis W. Matheson
Lieutenant John E. Matagi
Dr. Ben Lastimado**



HUMAN RESOURCE DIVISION

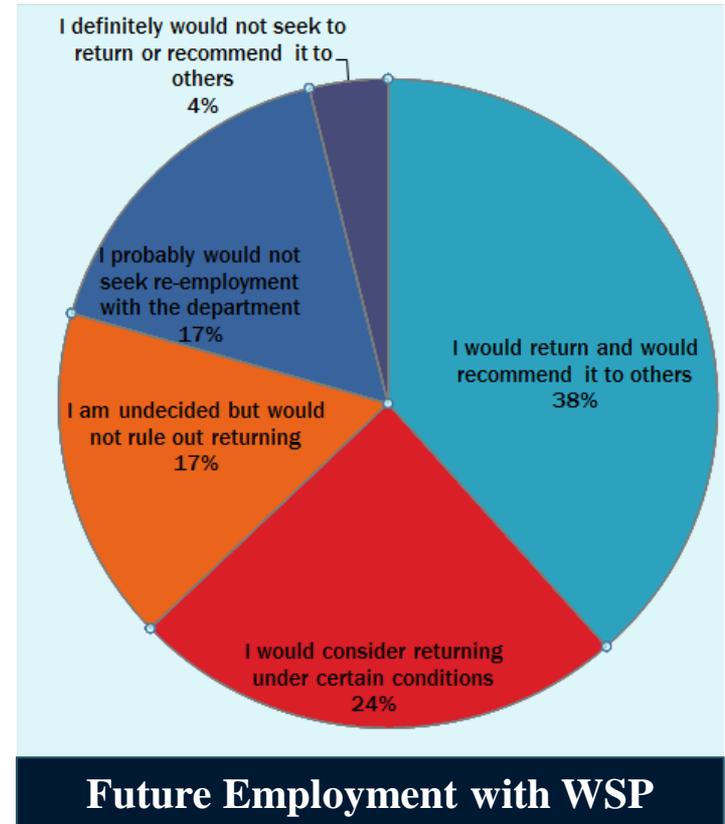
Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.1: Recruit, train and retain a qualified and diverse workforce committed to the WSP's mission and values.

Division Objective: Reduce the number of employees (Civil Service/Commissioned/Cadets) who separate from the WSP.

Target: Utilize information from surveys (Exit, Employee Life Cycle, Employee Engagement) to identify next steps to improve retention.

WSP Attrition		
	2015 YTD	2016 YTD
Commission Separation	31	24
Commission Retirement	38	27
Civil Service Separation	59	66
Civil Service Retirement	20	13
Cadet Separation	13	15





Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.1: Recruit, train and retain a qualified and diverse workforce committed to the WSP's mission and values.

Division Objective: Reduce the time to fill vacancies for Non-Ready Hire Positions.

Target: 60 Calendar days from the date the position was approved to fill

Time to Fill

	# Civil Service Hired	Median Days to Fill
Jan	16	38
Feb	26	89
March	26	57
April	24	49
May	13	51
June	13	68
July	14	66
Aug	26	78
YTD	158	60

Lean Review:

- Standardize the e-mails and consolidate the e-mails that are sent to supervisors.
- Standardize to Job-Posting Checklist to eliminate items that are unnecessary.
- Update the PBE questions to ensure they are in line with our standards.
- Have a consistent naming convention for recruitments.
- Allow Supervisor access to their recruitments within NEOGOV Online Hiring System.*
- Standardize and add recruitment documents to the HRD webpage for Supervisor Access.*



HUMAN RESOURCE DIVISION

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.1: Recruit, train and retain a qualified and diverse workforce committed to the WSP's mission and values.

Division Objective: Reduction in Time Loss

Target: Reduce Time Loss by 5% from 2015 end of year time loss

Time Loss			
	Days	# of Employee	Avg. # of Days (Per Employee)
2014 YTD	306	82	3.73
2015 YTD	276	80	3.45
2016 YTD	422	34	12.41

*Data does not include individuals on maternity or paternity leave

SmartHealth Assessment as of 9/18/2016:

- 923 out of 1,987 (46.5%) are registered with SmartHealth.
- 568 (61.5%) of those registered completed the Well Being Assessment.
- 184 (19.9%) of those registered are engaged.
- 390 (42.3%) of those registered qualify for the incentive.

Safety Program:

- Safety Team Training Day on November 3, 2016, from 8:30 am to 4:00 pm in the GA Building Auditorium. Will be doing a Value Stream Mapping workshop on the injury reporting process.
- Overhaul of Safety & Wellness Manual and program with full implementation by June 30, 2017.
- Increase in trainings available.
- Quarterly reports to district/division commanders.



HUMAN RESOURCE DIVISION

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.1: Recruit, train and retain a qualified and diverse workforce committed to the WSP's mission and values.

Division Objective: Ensure the WSP workforce diversity is reflective of the Washington State population.

Target:

1. Successful hire of 60 Trooper Cadets for the 32nd Arming. Recruitment began August 15, 2016.
2. Attend 100% of Public Safety Testing (PST) testing events.

32nd Arming Class Current Numbers as of September 26, 2016	
Number 32nd Arming Hired:	8
• 5 of 5 Public Safety Testing (PST) events attended	
• 177 of 321 (55%) total applicants tested at PST selected WSP	
*32nd Arming Class Begins March 6, 2017	

Media Marketing:

Website target quality candidates in diverse communities through strategic advertising and recruitment efforts with a special emphasis on underrepresented gender and ethnic groups.

Radio Use streaming radio audio advertisements which were created for Pandora, I-heart, Tune-in, traditional radio, and other streaming audio channels to provide more relevant and contemporary content appealing to the Millennial and Generation Z target demographic.

Additional PST Test Dates:

- October 5th in the General Administration Building
- October 20th at the Vancouver District Office



Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.1: Recruit, train and retain a qualified and diverse workforce committed to the WSP's mission and values.

Division Objective: Recruit, process and hire 60 quality trooper cadets every Arming Class.

Target:

1. Median wait time of 15 days for all applicants for polygraph;
2. Median cycle time of 20 days for backgrounds

Polygraph & Background		
	2015	2016
Polygraphs Completed YTD	661	916
Polygraph Median Cycle Time	8	15
Backgrounds Completed YTD	338	649
Background Median Cycle Time	15	27

Successful Process Improvements:

- Background Form Consolidation – Three background forms were consolidated into one which eliminated duplication of effort and added value to each successive viewer.
- Dept. Psychologist Access to Electronic Records – Provide Dr. Clark with read-only access to electronic records rather than just providing a summary.
- Electronic Hiring Files (phase 1) – 2016 Files are now electronically stored for easy access, and the paper files can be placed in archives to save room.



Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.6: Improve Supervisor/manager/leader and non-SMLs access to learning opportunities.

Target: Provide additional methods for delivering training to assist in improving KSAs for SML/non-SML employees

Supervisor Effectiveness On-Site Training

2-3 Day training to improve supervisor knowledge and skills in managing employee actions.

Job classes Trained: Communications Officers & Commercial Vehicle Enforcement Officers

DAY 1

August 24, 2016 (see **NOTE** below)

• 8-8:30 p.m.	Intro to HRD CVEO Intro to Training	Captain Matheson CVEO4
• 8:30-10:30 a.m.	Recruitment Process/NEOGOV PDF-Physical Demands-JAR and the connection	EST/HRCs
• 10:30-Noon	NEO/Payroll Process/ <u>Evals</u>	
LUNCH from Noon to 1p.m.		
• 1- 5:00 p.m.	FMLA/Shared Leave L&I, Ergonomics & Medical, Documentation, IAP/RA, Injury Report/TTA	EHST

DAY 2

August 25, 2016

• 8-8:30 a.m.	HRD <u>iWSP</u> Tour	EST/HRC2s
• 8:30-10:00 a.m.	Documentation Training	Ben Lastimado
Break-15 minutes		
• 10:15-Noon	JPIP	Ben Lastimado
LUNCH from Noon to 1p.m.		
• 1-1:30 p.m.	Polygraph Process	Polygraph Team
• 1:30-2p.m.	Background Process	Background Team Captain & Ben
Break-15 minutes		
• 2:30 p.m.	Follow Up	
*All		



THE
AMAZING
RACE
HRD Edition





STRATEGIC ADVANCEMENT FORUM

Training Division

**Captain Shannon Bendiksen
Lieutenant Dennis Bosman**



Follow-up

- Are wrong-way vehicles included in the 2016 3rd Trimester training?
- Review the possibility of including Captain Liebrecht's training on wildfire evacuation plan in future RAI training

31st Arming Class Update

- 31st Arming
 - August 15 – October 4, 2016
 - Graduate October 4, 2016
- Class started with 60 cadets
 - Currently 60 cadets
- Attrition Reasons
 - Veracity on application
 - Different career path



Upcoming Cadet Schedule

- 31st Arming
 - August 15 – October 4, 2016

- 107th TBTC
 - October 17 – April 26, 2017
 - Coaching Trip February 26 – April 22, 2017

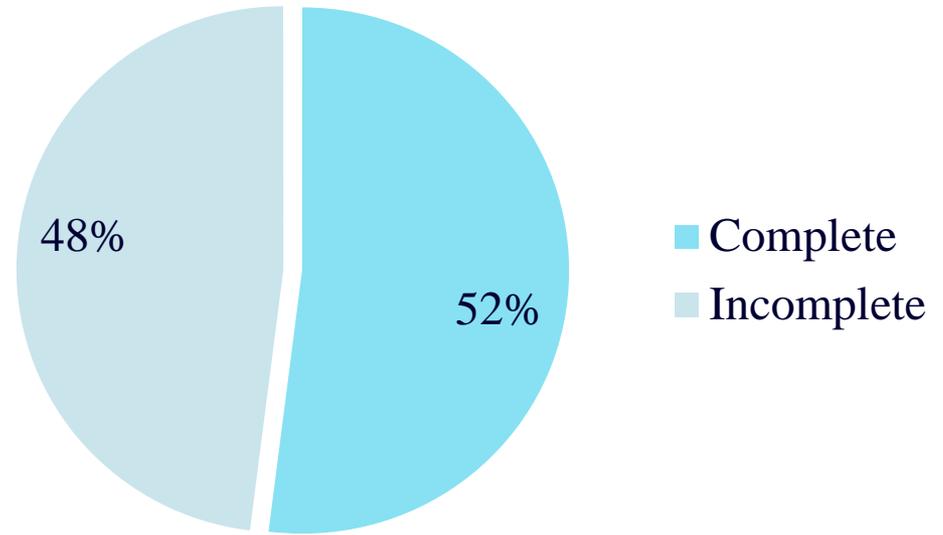
- 32nd Arming
 - March 6 – April 21, 2017

- 108th TBTC
 - May 8 – November 15, 2017
 - Coaching Trip September 10 – November 11, 2017

Crisis Intervention Training

GOAL: 30% trained by 2017

- 475 commissioned personnel have completed



EVOC Highlights

- Due to paving project delays, Corporals Pedro and Blankers measured the skills course in order to make the move over to the Port of Shelton, in preparation for the paving project
 - Corporals Pedro, Varkevisser, Blankers, and Valentine moved all of the cones and assisted in setting up the skills course at the Port
- 31st Arming Class
 - Manual Traffic Control
 - Motorist Assist
 - Skills Course Practice and Testing
- Training Vehicles
 - Worked with Fleet and replaced 7 high mileage track vehicles
 - New PIT vehicles under construction. Will consist of Caprice and SUV Interceptor
- Z-Man Award Nomination
 - Our EVOC Team was nominated for the ALERT Z-Man Award
 - The award presented on an annual basis for the best innovative ideas in Police Training over the year

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.6: Deliver high-quality training programs for the entire workforce.

Area of Interest: Drive Course Repaving Project Delay

Target: September 2016

Analysis:

- The project was originally scheduled to start in August
- Several meetings occurred prior to August to ensure the project was on schedule
- The Training Division was notified of a delay ½ weeks before the project was due to start
- The delay of this project has significantly impacted the Training Division
- Training originally scheduled in September has been rescheduled, including BLEA classes and Tualatin, OR PD
- Loss of revenue to the agency

Action Plan:

- Met with Property Management stakeholders to identify the reason for the delay and why after several meetings occurred to ensure project was on schedule (ongoing)
- Contacted CJTC and other agencies to establish new training dates in August or some time during the remainder of the year
- Will utilize the Port of Shelton to conduct skills course training scheduled for the 31st Arming Class



Project is underway!

Practicing Agency Values

Effective Partnerships and a Culture of Continuous Improvement

- **Outdoor dining area upgrade**





Questions?



STRATEGIC ADVANCEMENT FORUM

TSB/Communications

**Heather Anderson
Vanessa Barnes**



Follow up Items

- No follow up



COMMUNICATIONS DIVISION

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.1: Recruit, train and retain a qualified and diverse workforce committed to the Washington State Patrol's mission and values.

Area of Interest: Staffing levels in District 1, 2, 6 and 7 need to improve.

Target: Recruit, hire, and successfully see staff through training to create a 90% staffing level.

How are we doing (July/August):

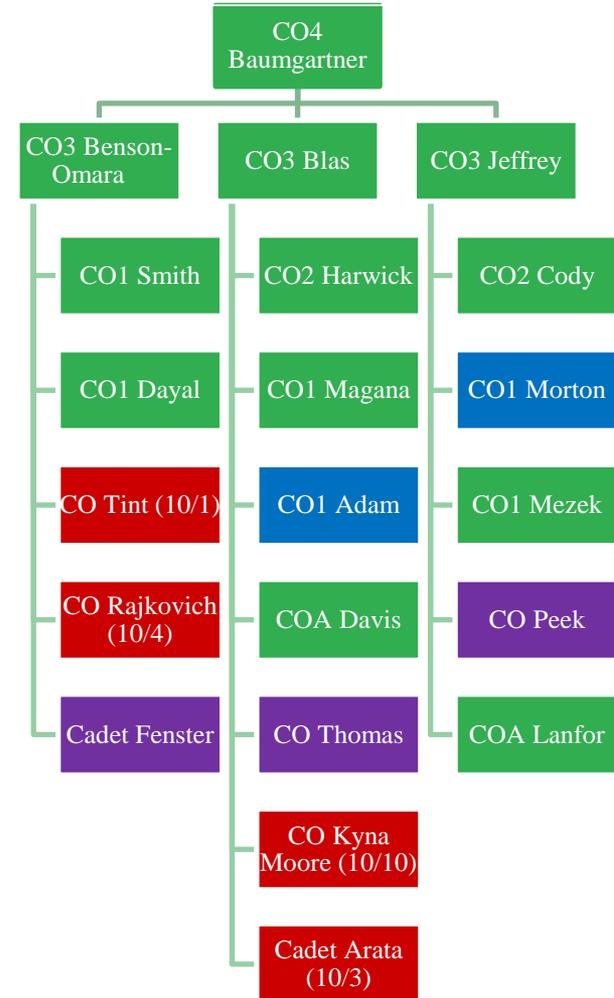
- Polygraphs are being given higher priority for Bellevue and Wenatchee
- Updated licenses with Criticall...we will soon be able to test in all centers, academy, and HQ
- Working on a couple of reallocations from COA to CO1 for Marysville and Tacoma
- Leaned up the background form process. Still doing multiple interviews through training staff and HQ. D3, D4, D5, and D6 are handling their own interviews
- CO4 Tony Amorati is working the month of October in Bellevue
- Training staff are working shifts in Bellevue. Training classes cancelled
- Multiple centers are providing coverage for longer stays in Bellevue and Wenatchee
- Training staff are still attending recruiting venues such as the one pictured for the first Women on the Rise Conference at the University of Washington
- Planning some talks in high schools/colleges
- Working with GMR on videos, radio time and Facebook stories



District	Trained Staff	Vacancies
Tacoma	73%	4
Bellevue	45%	12
Yakima	86%	0
Spokane	88%	1
Vancouver	94%	1
Wenatchee	60%	4
Marysville	65%	5
Bremerton	88%	1

Bellevue Staffing: 45%

- 3 COs in training
- 1 cadet in training as a COA
- **12** vacancies
- Multiple centers are assisting for longer periods of time
- 3 On Call COs
- Business phones routed to D1 during business hours
- 2 cadets pending hire
- Training staff cancelled classes
- Researching moving a frequency to D1
- CO4 Tony Amorati – October in D2
- Working with GMR on the following:
 - Videos
 - Radio time
 - Facebook stories



Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

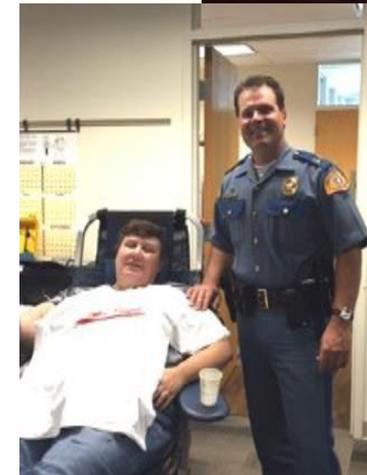
Priority 1.2: Uphold an ethical, nonbiased workforce that operates with integrity and accountability.

Area of Interest: Create a culture in each communications center that encourages professionalism, teamwork, collaboration, and the highest level of customer service to all stakeholders and customers.

Target: District Management teams conduct regular staff meetings, offer outside trainings, and professional development for employees.

How are we doing:

- Nancy Johnson (Yakima) recognized for 24 years and her early retirement
- Bi-monthly CO4 Meetings and bi-weekly CO4 status calls
 - September was an offsite teambuild
- September Newsletter sent out with 100 staff recognized in two month cycle
- D4 and 6 were recognized for putting on another Blood Donation/Bone Marrow Registry Drive on behalf of Trooper Padgett
- Staff were recognized by the Governor's Proclamation naming September 11 9-1-1 Day
- We are current on our public disclosure and have reduced this workload from CO3s
- D7 staff will report on schedule project in December timeframe
- The training team is working on the curriculum for the CO2/CO1 CTO Basic
- Reworking the CO2 test (CO4 project)
- Training opportunities have been offered out to line staff as well as assisting with some recruiting venues and dispatching opportunities at events such as Seafair, Rod Run, DUI Emphasis, Parks Emphasis, POTUS, and other persons of notoriety
- CO3s have been encouraged to job shadow in centers they have an interest in promotionally
- All newer COs are being encouraged to work in other centers
- Training team is researching and rebuilding trainings for 2017





COMMUNICATIONS DIVISION

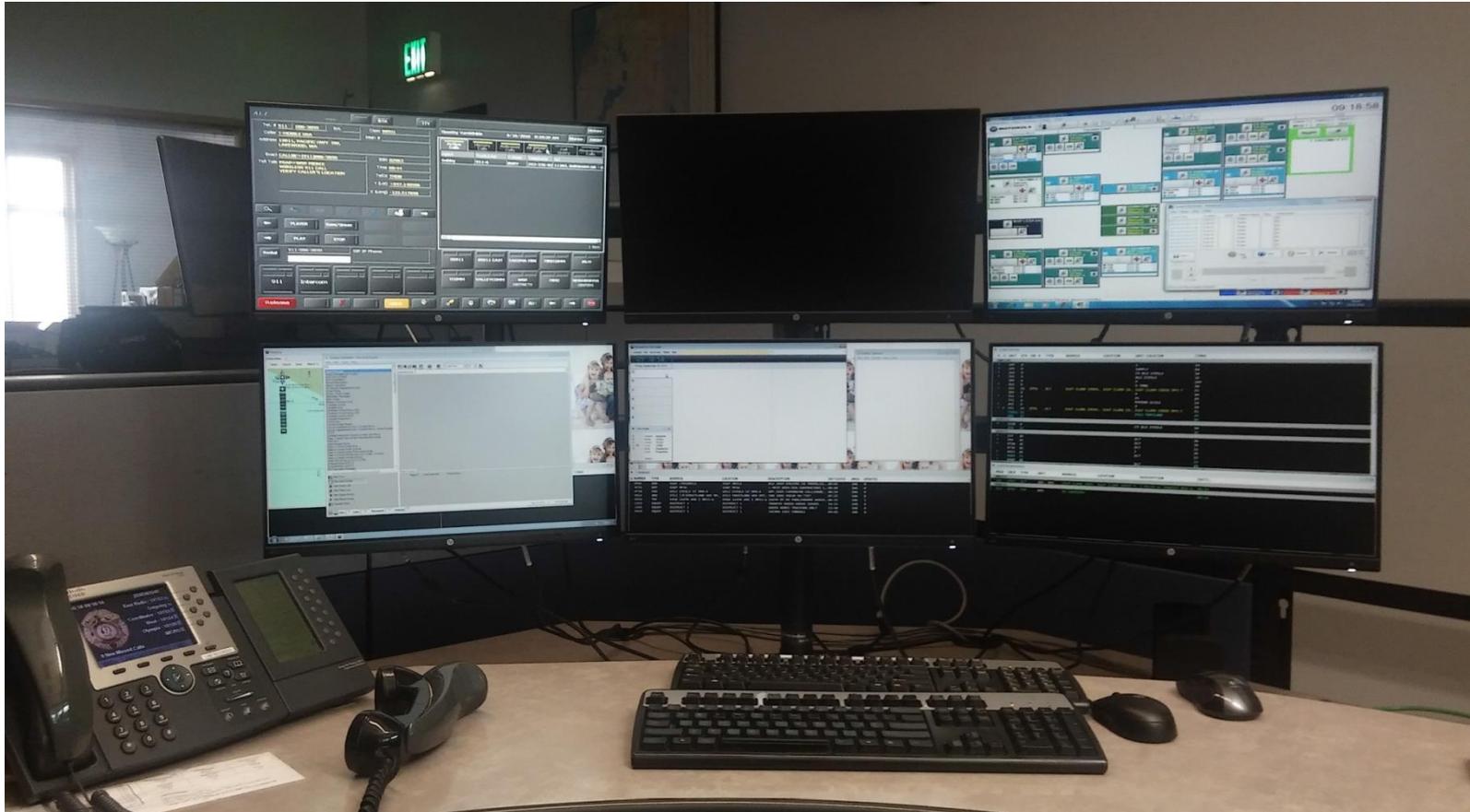
Goal 5: Improve and sustain agency infrastructure and business processes.

Priority 5.1: Develop, improve, secure, and sustain agency use of technology with computers, operating systems, and applications.

Objectives	Scope	Schedule	Budget
Complete the P25 Narrowband project in Districts 1, 6, and 8	★	★	★
Work with ITD and Motorola to complete the updates and address all fixes for the P1CAD upgrade	➡	➡	➡
Replace all legacy phone systems with Viper	➡	➡	⬇
Support electronic services issues with NICE logging. Become a back up support	➡	➡	➡
Equipment replacements meet the needs of the centers	➡	➡	➡
P1 Cad, Open Query State Data Center Move	➡	➡	➡

Goal 5: Improve and sustain agency infrastructure and business processes.

Priority 5.1: Develop, improve, secure, and sustain agency use of technology with computers, operating systems, and applications.





COMMUNICATIONS DIVISION

Budget

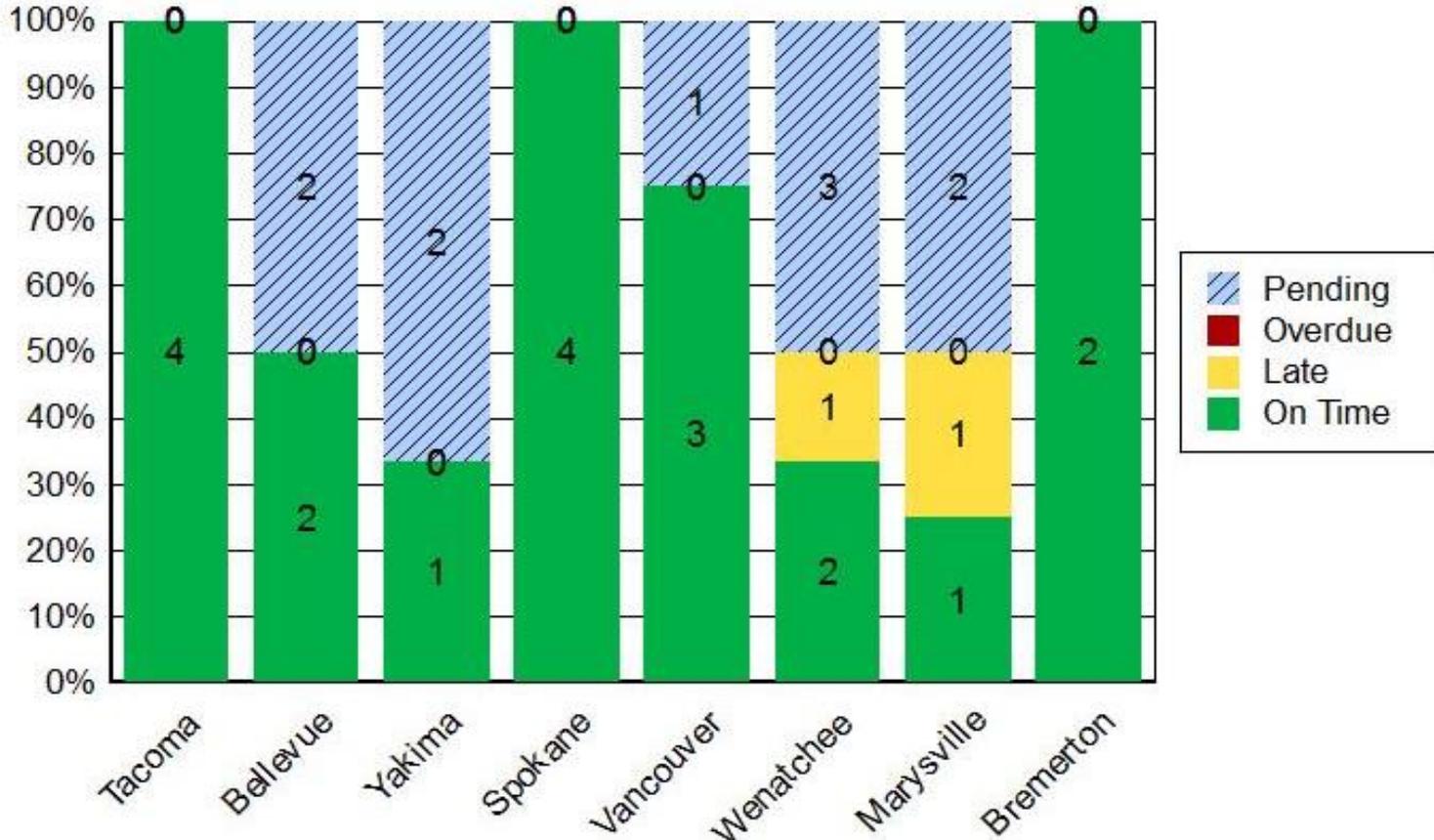
Travel	Biennium to Date	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Total Biennium
Allotment	40,600	2,900	2,900	2,900	2,900	2,900	2,900	2,900	2,900	2,900	2,900	2,900	2,900	69,600
Expenditures	66,574	74	4,173											66,574
Variance	(25,974)	2,826	(1,273)	2,900	2,900	2,900	2,900	2,900	2,900	2,900	2,900	2,900	2,900	3,026

FTEs	Biennium to Date	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Total Biennium
Allotment	2206.4	157.60	157.60	157.60	157.60	157.60	157.60	157.60	157.60	157.60	157.60	157.60	157.60	3,782.40
Expenditures	2160.83	152.37	145.85											2,160.83
Variance	45.57	5.23	11.75	157.60	157.60	157.60	157.60	157.60	157.60	157.60	157.60	157.60	157.60	1,621.57

Overtime	Biennium to Date	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Total Biennium
Allotment	735,900	59,100	34,000	56,300	28,500	103,200	51,700	66,900	62,100	38,400	39,100	63,600	51,400	1,297,100
Expenditures	900,669	91,240	64,929											900,669
Variance	(164,769)	(32,140)	(30,929)	56,300	28,500	103,200	51,700	66,900	62,100	38,400	39,100	63,600	51,400	396,431



Evaluations





Questions?



STRATEGIC ADVANCEMENT FORUM

Electronic Services Division

Mr. Robert Schwent, Division Commander
Mr. Mike Geiger, Engineering Section Manager
Mr. Mark Vetsch, Field Support Section Manager

October 5, 2016



Follow up

None



Division Overview and Evaluations

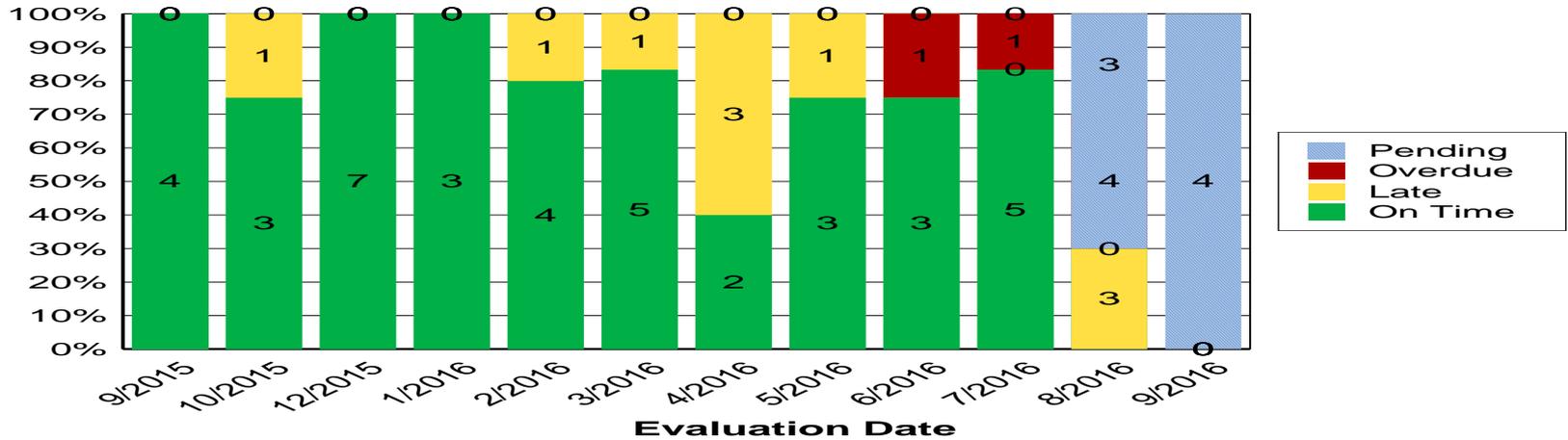
	Authorized	Available	% Available
<u>Division Total</u>	58	55	95%
Administrative	6	6	100%
Field Support Section	27	26	96%
Network Engineering	11	10	91%
Engineering Support	10	10	100%
Field Crew	4	3	75%

Positions Not Available

Vacancies:	3
In-Training/Probationary:	0
FMLA:	0
Military Leave:	0
Admin. Reassignment:	0

Evaluation Completion Percentage

For ESD





ELECTRONIC SERVICES DIVISION

Goal 5: Improve and sustain agency infrastructure and business processes.

Priority 5.1: Develop, improve, secure and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Priority 5.2: Implement and maintain a communication system that meets the Federal Communications Commission Narrowband requirements and enhances statewide operable and interoperable communication for public safety agencies.

Area of Interest: **Aging Infrastructure**

Root Causes for Concern:

- 230 Quantar Base stations go out of support in 2020
- Increased failure rate of the Quantars
- 104 FAS analog microwave radios being supported through the used parts market
- 72 DVM digital microwave radios being supported through the used / refurbished parts market
- 200 Alcatel MDR microwave radios no longer supported by the manufacturer

Leader Plan:

- Continue seeking OFM support for replacement funding
- Complete Engineering Study for phase 2 system upgrade
- Continue seeking strategic partnership opportunities to enhance communication
- Seek funding to expand the 700MHz trunking system



ELECTRONIC SERVICES DIVISION

Goal 5: Improve and sustain agency infrastructure and business processes.

Priority 5.1: Develop, improve, secure and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Priority 5.2: Implement and maintain a communication system that meets the Federal Communications Commission Narrowband requirements and enhances statewide operable and interoperable communication for public safety agencies.

Area of Interest: **Aging Infrastructure**

Leader Plan (continued):

- Quantar base stations
 - Increased emphasis on preventive maintenance
 - Increase stock of spare parts on most common failure items
 - Prioritize replacement of Area Frequency base stations
- FAS analog microwave radios
 - Complete migration of services from analog to MPLS circuits on spur paths
 - Relicense and replace analog loop paths with MPLS radios
- DVM digital microwave radios
 - Replace the DVM Radios with modern digital microwave radios
- MDR digital microwave radios
 - Remove the MDR radios from the Service Level Agreement (SLA) with Nokia
 - Use the savings realized from the reduced SLA to begin a phased replacement of the older radios based on priority of service



ELECTRONIC SERVICES DIVISION

Goal 5: Improve and sustain agency infrastructure and business processes.

Priority 5.1: Develop, improve, secure and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

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P25 Narrowbanding Project

Major Tasks Completed or In Process

- District 1 (Tacoma) – Complete
 - District 2 (Bellevue) – Complete
 - District 3 (Yakima) – Complete
 - District 4 (Spokane) – Complete
 - District 5 (Vancouver) – Complete
 - District 6 (Wenatchee) – **Complete**
 - District 7 (Marysville) – Complete
 - District 8 (Bremerton) – Complete
-
- **Narrowband Compliant September 22, 2016**



ELECTRONIC SERVICES DIVISION

Goal 5: Improve and sustain agency infrastructure and business processes.

Priority 5.1: Develop, improve, secure and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Priority 5.2: Implement and maintain a communication system that meets the Federal Communications Commission Narrowband requirements and enhances statewide operable and interoperable communication for public safety agencies.

P25 Narrowbanding Project

Project Closeout Activities

- North Bend/Tiger East site
- Baldy Mountain Site
- Capitol Campus Communications Improvements
- D1/Pierce County ISSI connection
- Final documentation
- Equipment reconciliation
- Contract closeout
- Archiving
- Closeout report
- Celebration and recognition



ELECTRONIC SERVICES DIVISION

Goal 5: Improve and sustain agency infrastructure and business processes.

Priority 5.1: Develop, improve, secure and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Priority 5.2: Implement and maintain a communication system that meets the Federal Communications Commission Narrowband requirements and enhances statewide operable and interoperable communication for public safety agencies.

P25 Narrowbanding Project

Project Scope

- 42 Dispatch Consoles
- 1350 Mobile radios
- 1380 Portable Radios
- Master Site
- CAD replacement
- Radio and telephone logging system
- Interzone IWN Link and IWN master site upgrade
- 9 new 700MHz trunked sites
- 3 ISSI Connections (1 in progress, 2 pending)
- All primary dispatch base stations converted to P25 operation
- 60 voted receivers changed to P25 capable radios
- System Key and System sharing agreements
- Capitol Campus Communications improvements
- 8 new conventional P25 transmission sites
- Microwave MPLS conversion



ELECTRONIC SERVICES DIVISION

Goal 5: Improve and sustain agency infrastructure and business processes.

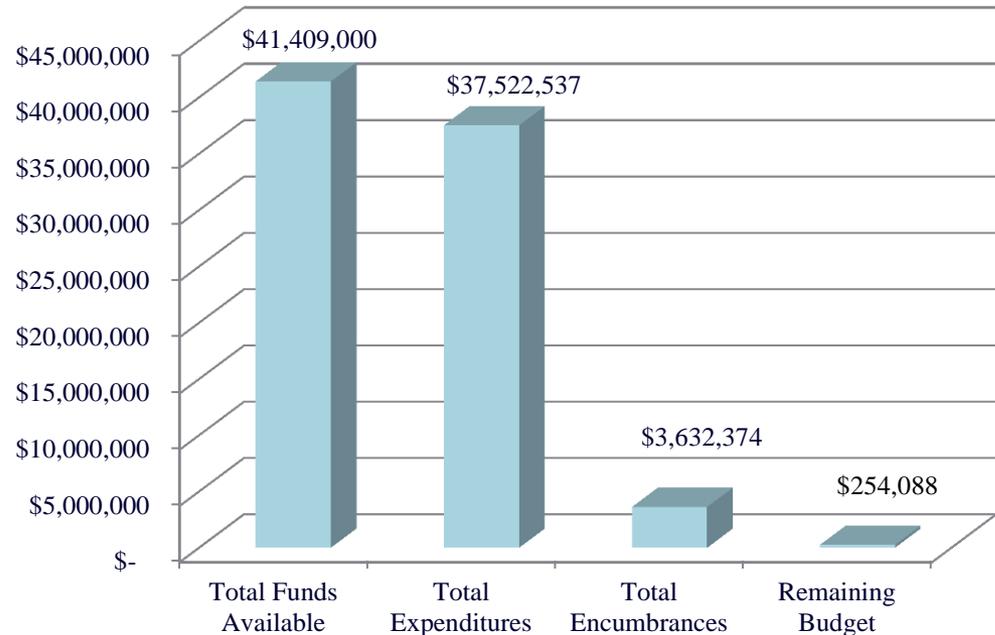
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Priority 5.2: Implement and maintain a communication system that meets the Federal Communications Commission Narrowband requirements and enhances statewide operable and interoperable communication for public safety agencies.

P25 Narrowbanding Project

- \$40.1 Million appropriated
- \$300,000 agency operating funds
- No additional FTEs allocated
- External QA paid from operating funds
- Project Manager paid through operating funds
- Overtime and travel paid through operating funds

Performance to Budget





ELECTRONIC SERVICES DIVISION

Goal 5: Improve and sustain agency infrastructure and business processes.

Priority 5.1: Develop, improve, secure and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Priority 5.2: Implement and maintain a communication system that meets the Federal Communications Commission Narrowband requirements and enhances statewide operable and interoperable communication for public safety agencies.

P25 Narrowbanding Project

Project Pace-Setters	Risk to the Project	Notes
Budget Availability		Remaining budget is sufficient to meet project needs, if scope remains stable.
Human Resource Availability		Available resources are well-managed and meet current and projected project needs.
Schedule Stability		Schedule remains stable and targets FCC compliance October 3, 2016.
Scope Management		Scope has been re-baselined and remains stable.
Technology		The technology available for the project appears adequate.
Coverage Survey Progress		D6 wideband/narrowband coverage surveys are in process, but are not hampering project progress.
Training Progress		District leadership continues to take ownership over Trooper training, utilizing lessons learned.



Selected Accomplishments and Upcoming Efforts

Accomplishments:

- District 6 cutover and Narrowband compliance
- State Data Center Network Migration
- Filled two vacant ITS3 positions
- Filled vacant Vancouver Senior Telecommunications Specialist position

Upcoming Efforts:

- Steptoe Butte tower replacement
- Wireless Mobile Microphone testing
- VATS communications improvements
- Baldy Mt. site addition (D6)
- Dodge Ridge and Tiger East site additions (D2)
- All Hands Division Meeting
- 1063 Building technology requirements



ELECTRONIC SERVICES DIVISION

Division Budget

FY2016														
Total Budget	FY 2016 Ending Balance	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	
Allotment	14,034,439	965,360	576,160	721,560	644,560	717,279	803,860	792,160	599,660	603,060	611,360	615,810	6,383,610	
Expenditures	13,590,384	1,031,760	673,736	563,323	565,351	560,862	798,524	716,488	648,695	595,607	621,759	551,594	6,262,685	
Variance	444,055	(66,400)	(97,576)	158,237	79,209	156,417	5,336	75,672	(49,035)	7,453	(10,399)	64,216	120,925	
FY2017														
Total Budget	Biennium to Date	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Total Biennium
Allotment	15,608,255	988,358	585,458	615,358	538,358	616,858	775,458	780,258	587,758	591,158	599,958	604,358	6,399,552	27,717,329
Expenditures	15,000,618	743,852	666,382	615,358	538,358	616,858	775,458	780,258	587,758	591,158	599,958	604,358	6,399,552	15,000,618
Variance	607,637	244,506	(80,924)	615,358	538,358	616,858	775,458	780,258	587,758	591,158	599,958	604,358	6,399,552	12,716,711
Travel														
Total Budget	Biennium to Date	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Total Biennium
Allotment	246,000	9,000	9,000	9,000	9,000	9,000	9,000	9,000	9,000	9,000	9,000	9,000	9,000	336,000
Expenditures	224,985	5,401	12,077	9,000	9,000	9,000	9,000	9,000	9,000	9,000	9,000	9,000	9,000	224,985
Variance	21,015	3,599	(3,077)	9,000	9,000	9,000	9,000	9,000	9,000	9,000	9,000	9,000	9,000	111,015
FTEs														
Total Budget	Biennium to Date	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Total Biennium
Allotment	770.0	55.00	55.00	55.00	55.00	55.00	55.00	55.00	55.00	55.00	55.00	55.00	55.00	1,320.00
Expenditures	743.07	51.95	51.97	55.00	55.00	55.00	55.00	55.00	55.00	55.00	55.00	55.00	55.00	743.07
Variance	26.93	3.05	3.03	55.00	55.00	55.00	55.00	55.00	55.00	55.00	55.00	55.00	55.00	576.93
Overtime														
Total Budget	Biennium to Date	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Total Biennium
Allotment	68,800	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	118,800
Expenditures	62,210	5,549	4,492	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	62,210
Variance	6,590	(549)	508	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	56,590



Questions?



STRATEGIC ADVANCEMENT FORUM

Risk Management Division

Dr. Donald Sorenson, Commander

Ms. Gretchen Dolan, Public Disclosure Section

Ms. Lila Kirkeby, Strategic Planning and Accountability Section

Sergeant Michael Faulk, Audit Section



RISK MANAGEMENT DIVISION

Goal 5: Improve and sustain agency infrastructure and business processes.

Priority 5.5: Manage and evaluate internal processes and work products to minimize risk and obtain legal compliance, accuracy, completeness, timeliness, and efficiency.

Area of Interest: Governor's Executive Order 16-06 – Enterprise Risk Management.

Analysis:

- Risk Assessment and Analysis report completed and approved July 22, 2016.
- Risk Policy – REGULATION 14.00.065, ENTERPRISE RISK MANAGEMENT.
- Risk Register (next slide).
- DES push for ISO 31000 compliance.

Action Plan:

- WSP fully compliant with EO 16-06.
- WSP compliant with ISO 31000 since 2011.

Annual Risk Assessment Results / Risk Register

Tier One

1. Health & Safety – ambush/facilities
2. Staffing
3. Budget
4. IT – aging/capacity

Tier Two

- | | |
|--------------------------------|-----------------------|
| 1. Compliance | 5. Pursuits |
| 2. Public Disclosure/Discovery | 6. Vehicle Operations |
| 3. Use of Force | 7. Lawsuits |
| 4. Communications | 8. Training |



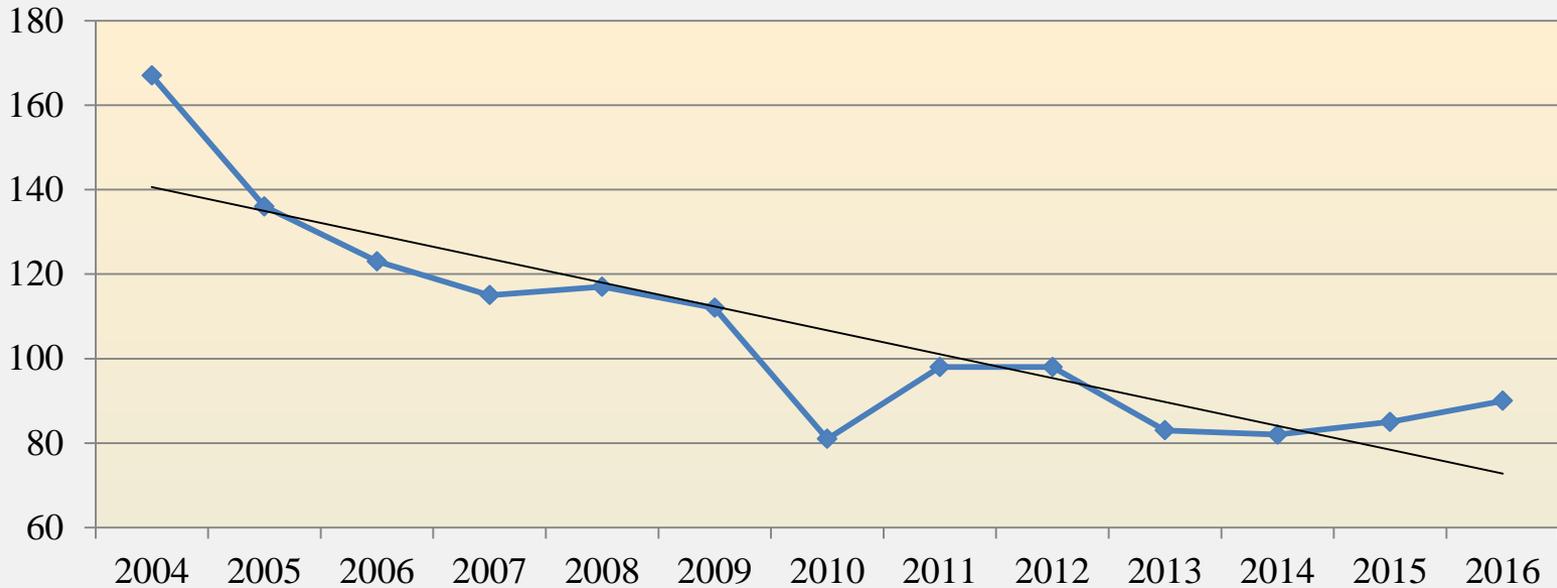
Risk Register
Washington State Patrol
July 22, 2016

		Risk	Level	Risk Type	Likelihood	Consequence	Management Plan	Status
TIER I (Highest) Risks	1	Active Threats/ambush and facility safety/security	High	Health & Safety	High	High	Addressed in strategic plan, policy and/or operational plans.	Current
	2	Recruitment, retention, and sufficiency of staffing	High	Personnel	High	High	Addressed in strategic plan, policy and/or operational plans.	Current
	3	Information back-up & recovery, network and capacity limitations	High	IT	High	High	Addressed in strategic plan, policy and/or operational plans.	Current
	4	Budget: operational and capital funding, asset tracking/management	High	Financial	High	High	Addressed in strategic plan, policy and/or operational plans.	Current
TIER II Risks	5	Compliance with regulatory agencies, RCW's and rules.	Moderate	Legal	Moderate	High	Addressed in strategic plan, policy and/or operational plans.	Current
	6	Public Disclosure: PRA violations/PDR response mistakes	Moderate	Legal	Moderate	High	Addressed in strategic plan, policy and/or operational plans.	Current
	7	Use of Force	Moderate	Legal	High	High	Addressed in strategic plan, policy and/or operational plans.	Current
	8	Communications: Lifeline 100 emergency 911 phone system and narrowband system operations	Moderate	Operations	Moderate	High	Addressed in strategic plan, policy and/or operational plans.	Current
	9	Pursuits	Moderate	Operations	Moderate	High	Addressed in strategic plan, policy and/or operational plans.	Current
	10	Vehicle Operations	Moderate	Operations	High	High	Addressed in strategic plan, policy and/or operational plans.	Current
	11	Lawsuits	Moderate	Legal	Moderate	High	Addressed in strategic plan, policy and/or operational plans.	Current
	12	Duty specific and first-line supervisors and managers training	Moderate	Training	Low	Moderate	Addressed in strategic plan, policy and/or operational plans.	Current

Total Claims Filed by Fiscal Year

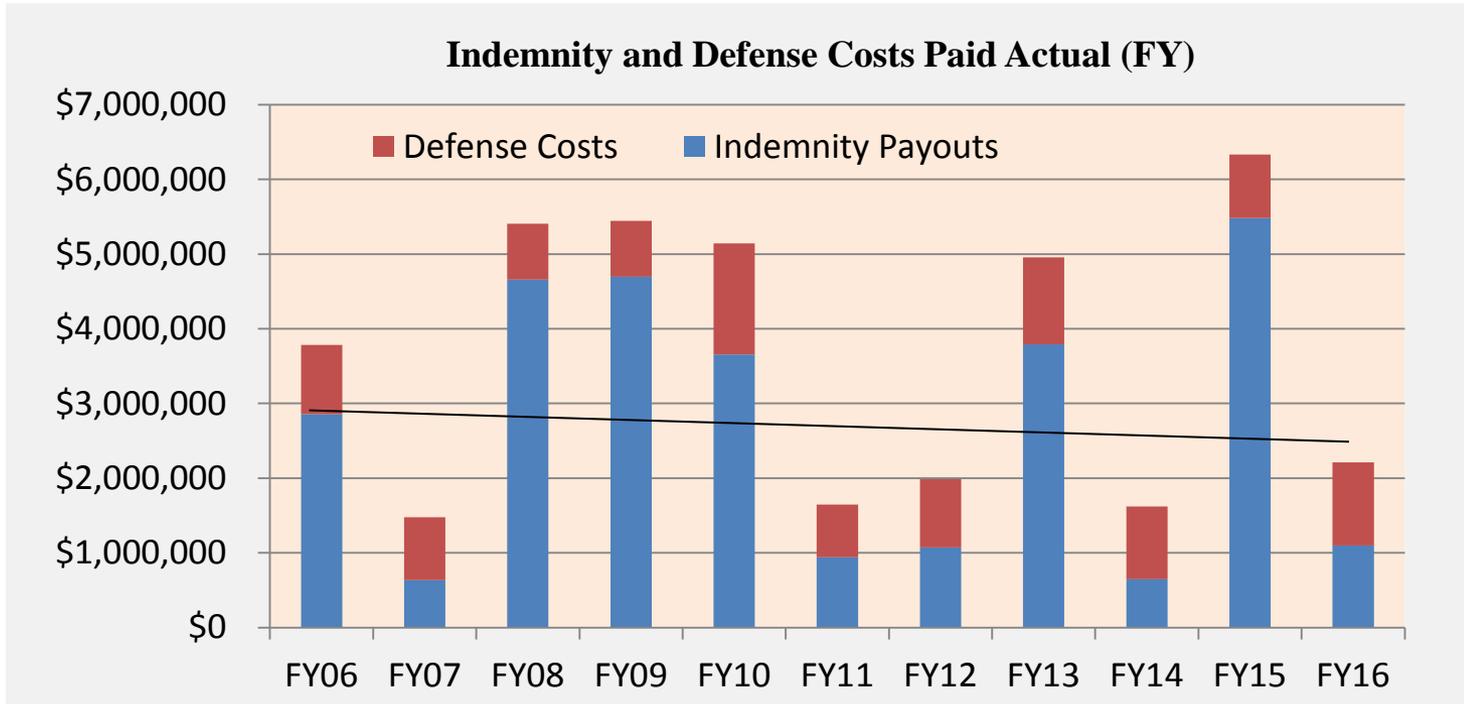
Fiscal Year	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	Total	Average
Number of Claims	167	136	123	115	117	112	81	98	98	83	82	85	90	1387	106.7

Claims by Fiscal Year of Loss



Sources: DES/RM iVOS and WSP/RMD Database

Total Liability Costs – FY 2005-2015



	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13	FY14	FY15	FY16
Indemnity Payouts	\$2,856,244	\$636,495	\$4,659,828	\$4,694,945	\$3,656,758	\$943,159	\$1,072,951	\$3,792,894	\$649,558	\$5,484,546	\$1,099,895
Defense Costs	\$927,061	\$840,782	\$747,210	\$749,444	\$1,483,932	\$705,249	\$915,307	\$1,163,921	\$972,459	\$848,764	\$1,112,626
Total Cost - SILA	\$3,783,305	\$1,477,277	\$5,407,038	\$5,444,389	\$5,140,690	\$1,648,408	\$1,988,259	\$4,956,815	\$1,622,017	\$6,333,309	\$2,212,521

Goal 5: Improve and sustain agency infrastructure and business processes.

Priority 5.5: Manage and evaluate internal processes and work products to minimize risk and obtain legal compliance, accuracy, completeness, timeliness, and efficiency.

Area of Interest: WSP Lean Enculturation.

Analysis:

- The 2016 Lean agency goal is to increase the number of cross-agency Lean process improvement projects from 20 in 2015.

Action Steps: Agency Lean Coordinator communicates with each of the new DJA graduates to ensure they have the tools and resources to use Lean knowledge within their working group.

Lean Training (Roll-Up)	
Bureau	Student #
CVEB	3
FLSB	0
FOB	8
FPB	2
ISB	7
TSB	17
TOTAL	37





RISK MANAGEMENT DIVISION

Goal 5: Improve and sustain agency infrastructure and business processes.

Priority 5.5: Manage and evaluate internal processes and work products to minimize risk and obtain legal compliance, accuracy, completeness, timeliness, and efficiency.

Area of Interest: 2017 Operational Plan Template.

Analysis:

- The CALEA expectation is that commanding officers should be held accountable for those portions of the agency’s goals and objectives that relate to their functions.
- WSP Written directive 10.05.020 requires division/district plans to include long-term goals, objectives, strategies, anticipated workload and population trends, anticipated staffing levels, anticipated capital improvements, and equipment needs.

Action Plan:

- Make minimal changes to the Operational Plan Template and distribute it to Captains and Commander not later than November 1, 2016.
- Add a page for reporting Bureau map information.

APPENDIX A
Agency Priority

Strategies (What are you going to do?)	Plan of Action (How will you measure your progress?)

(copy this page as many times as necessary)



Questions?



STRATEGIC ADVANCEMENT FORUM

Information Technology Division

Mr. Eric Vonderscheer, Division Administrator
Mr. Scott Jarmon, Assistant Division Administrator
Mr. Glenn Briskin, IT Planning Section Manager
Ms. Meagan Renick, WAJIS Manager



Follow up

None



INFORMATION TECHNOLOGY DIVISION

Goal 5: Improve and Sustain Agency Infrastructure and business processes.

Priority 5.1: Develop, improve, secure and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Objectives	Scope	Schedule	Budget
Relocate Server/Network Infrastructure to State Data Center	Completed		
Criminal Records System Replacement (W2)			
Maintain and Improve the Agency's IT Computer Architecture and Infrastructure to Achieve 99.9% Availability			
Ensure Mission Critical Agency Applications are Based on Modern, Stable Technologies Capable of Supporting Agency Goals and Responsibilities			
Maintain and Improve the Agency's IT Security Compliance with the State OCIO Security Standards			
SOA Audit Finding Mitigation Effort			
Provide High-Quality Customer Service in Support of the Agency's Use of Technology			
Identify, Plan, and Deliver Business System Improvements			
1063 Building Technology Move Project			



INFORMATION TECHNOLOGY DIVISION

Goal 5: Improve and Sustain agency Infrastructure and business processes.

Priority 5.1: Develop, improve, secure and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Objectives	Scope	Schedule	Budget
Planning and Discovery for Statewide Asset Management	➔	➔	➔
Planning and Discovery for Statewide Training, Testing, and Certification	➔	➔	➔
Sexual Assault Kit Tracking System Project	➔	➔	➔
TAS Rewrite	➔	➔	➔
Electronic DUI Packet	➔	➔	➔
WSP Website Refresh projects (HRD, FPB, ITD)	➔	➔	➔
BB Replacement Smart phone Project	➔	TBD	TBD
New & Upcoming Projects			
<i>Pipeline of Applications under development</i>	➔	➔	➔
<i>New external facing Web Page Design (GMR)</i>	TBD	TBD	TBD

Goal 5: Improve and Sustain agency Infrastructure and business processes.

Priority 5.1: Develop, improve, secure and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Area of Interest: Relocate server and network infrastructure into the State Data Center (SDC).



Accomplishments and Comments:

- Project objectives completed.
- ACCESS servers migrated without disruption.
- Some tasks will persist through 2016 to migrate NetMotion to the upgraded network, complete network adjustments, and finalize documentation.
- Extended RSI to help ESD complete final network adjustments.
- The project will finish about \$90k over its \$1.29M budget for this biennium.

Project Status	Scope	Schedule	Budget
	Milestones	Target	Status
	Network Core/Servers Ready for Application Migration	April 2015	✓
	WSP Data Replicated at SDC and WSP	Jun Aug 2015	✓
	Migration Sprint 1	June 2015	✓
	Migration Sprint 2	Aug 2015	✓
	Migration Sprint 3	Oct 2015	✓
	CAD Upgrade	Feb 2016	✓
	Migration Sprint 4 and 5	Dec 2015	✓
	Migration Sprint 6 (MOP)	Mar 2016	✓
	WIN/ABIS Migration	Mar 2016	✓
	CAD Migration	May 2016	✓
	ACCESS Migration	Sep 2016	✓

✓ = Completed ● = On schedule □ = Delay in schedule ✗ = Schedule at risk

Goal 5: Improve and Sustain agency Infrastructure and business processes.

Priority 5.1: Develop, improve, secure and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Area of Interest: Relocate server and network infrastructure into the State Data Center (SDC).

Summary of Project Accomplishments

ITD/ESD implemented a standard and modern private cloud infrastructure that enables us to efficiently and transparently manage server and network resources across WSP, WaTech, and external resources. This allowed us to:

- Move over 500 Terabytes of data and 100 business systems between data centers with no lost data and minimal disruption of service.
- Have continuous replication of all WSP data in two locations.
- Take a huge step toward meeting WSP recovery time objectives of four hours or less for essential systems including CAD, ACCESS, W2, and VoIP.

ITD/ESD completed the project in ways that improved our internal processes, tools, and productivity including:

- More open collaboration and teamwork between ITD and ESD.
- Risk reduction due to use of the SDC and a separate DR facility.
- Upgraded applications and databases to streamline support and enable the private cloud.
- Server and network architecture and capacity that provide a foundation for growth, network speed improvements, mobility, and new business systems.
- Change processes that create and maintain up-to-date documentation.
- Continuous identification and application of lessons learned.



The project team appreciates the support and patience across WSP that helped us achieve these advances.

Goal 5: Improve and Sustain agency Infrastructure and business processes.

Priority 5.1: Develop, improve, secure and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Area of Interest: 1063 Building Technology Move Project – ESD/ITD/PMD Partnership

Acquire and implement the technology needed to move into the 1063 Building; and move the WSP disaster recovery data center from Tumwater to a state approved data center to vacate the Tumwater location.

1063 Building Technology:

- Includes workstations, phones, internal networks and links to external networks, wireless, conference rooms, video, public safety radio, security
- Working closely with DES and WaTech
- Target completion date is August 1, 2017
- Cost estimate is \$2.4M before discounts and incentives.*

Disaster Recovery (DR) Site:

- Provides off site data and system redundancy to enable recovery from a disaster or disruption to essential systems within four hours (target)
- The Tumwater facility covers all WSP data backup, ACCESS, W2, CAD/PMDC, Phones, Email, SharePoint, and supporting technology
- Recommended approach is to move to the WaTech DR data center in Quincy by June 30, 2017 complying with state standards and policies, supporting recovery time objectives, and minimizing lease costs.
- If funded this biennium, the target date is June 30, 2017
- If funded next biennium, the target date is June 30, 2018 (after 1063)
- Cost estimate is \$1.3M before discounts and incentives.*



***Discounts and Incentives:**

If all network equipment is ordered together by Nov. 2016, savings are approximately \$700K on the combined costs of 1063 and DR.

Goal 5: Improve and Sustain Agency Infrastructure and business processes.

Priority 5.1: Develop, improve, secure and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Area of Interest: Classic BlackBerry (BB) devices are no longer manufactured. A new direction is needed.

Target: Start the replacement of the BB devices with an acceptable new mobile device (e.g., iPhone) within 4 to 6 months.

Accomplishments and Challenges:

- Estimated 630 BlackBerry devices deployed.
- 24 BB phones in inventory (est. 2 mos. supply).
- 20 IOS devices on hand for testing.
 - 5 devices in configuration testing w/in-house BES 12.5 Mobile Device Manager (MDM) software.
- Evaluating costs and functionalities of MDM's available on state contract.
 - Due to increase licensing cost of BES12.5
 - Procurement would include MDM & Professional Services
- Next Steps
 - Continuing project planning and technical options and detailed schedule.
 - Agency deployment projected to begin between Dec 2016 – Feb 2017





Goal 5: Improve and sustain agency infrastructure and business processes.

Priority 5.1: Develop, improve, secure, and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Area of Interest: Significant number of SAO audit findings are not resolved and process is behind schedule.

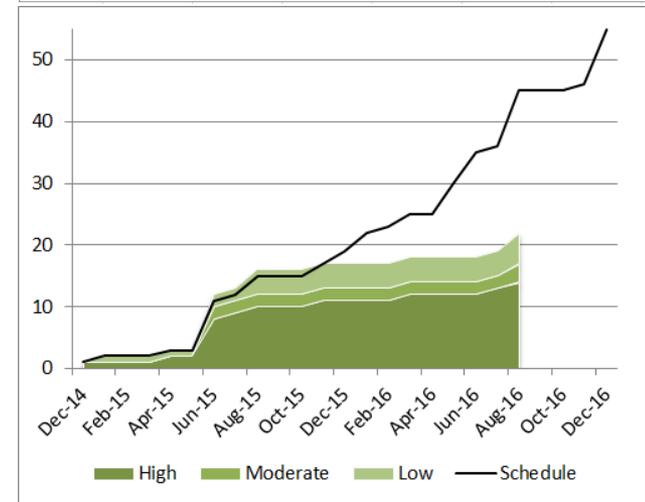
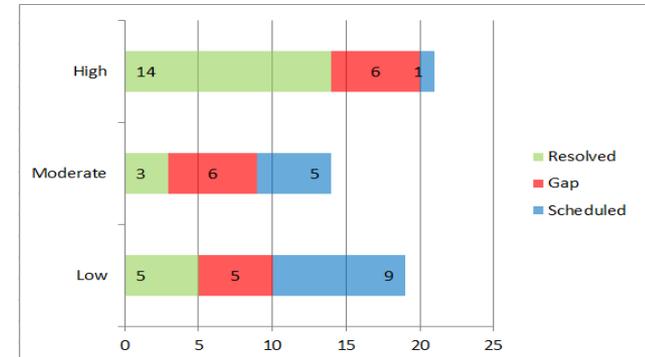
Target: Resolve all findings by December 2016.

Analysis:

- Audit completed in 2014 had 55 finding. Each of the findings were ranked as High (21 findings), Moderate (14 findings), or Low (20 findings).
- Efforts are behind schedule for achieving the target of resolving all findings by year’s end. Currently we are 16 findings behind.
- Low available resources in ITD and ESD. Daily priorities and emergencies are taking time from staff needed to resolve these findings.
- WSP is due for another audit in 2017.

Action Plan:

- Short term
 - Assigning relevant findings to appropriate managers for resolution.
 - Bring on a college intern to help the IT Security Officer with minor time consuming tasks.
- Long term
 - Submitted a Decision Package for additional resources to mitigate further audit findings.



Goal 5: Improve and Sustain agency Infrastructure and business processes.

Priority 5.1: Develop, improve, secure and sustain agency use of technology with computers, operating systems, applications, networks, phone systems, radios, and microwave communication systems.

Area of Interest: Upgrade/replace existing Criminal History System (W2) with a modern commercial application.

Phase	Phase 1 - Initiation	Phase 2 - CCH	Phase 3 - CIC	Phase 4 - Final
Target	Jan 2017	Feb 2019	Oct 2019	Feb 2020
Status	70%			



Accomplishments and Comments

- OCIO Procurement Phase is complete.
- Initial Data Conversion (47 of 72 Tables) is complete.
- COTS installation is underway.
- Gap Analysis phase on schedule.
- Business Analyst began September 1st.
- W2 Staff and PM are building detail schedule for Gap Analysis.

Phase 1

	Scope	Schedule	Budget
Milestones	Target	Status	
Contract Execution	April 2016	✓	
Project Initiation	April 2016	✓	
Initial Data Conversion	Sept 2016	✓	
COTS installation	Oct 2016	□	
Gap Analysis Completes	Jan 2017	●	

✓ = Completed
 ● = On schedule
 = Delay in schedule
 ✗ = Schedule at risk

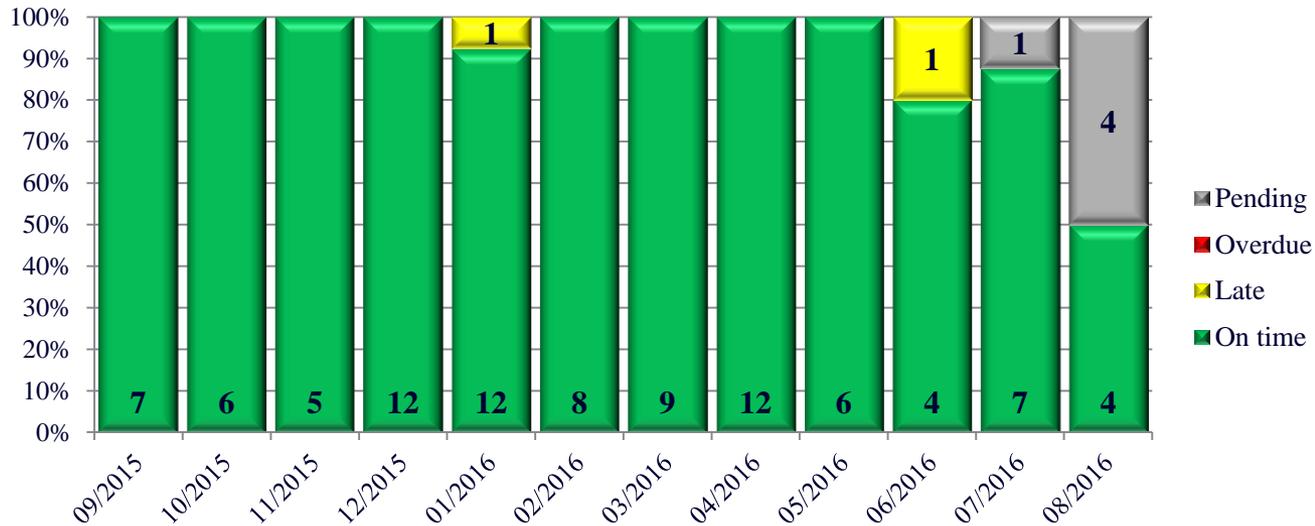


Overview and Evaluations

	Authorized	Assigned	Available	% Assigned	% Available
<u>Division Total</u>	99	89	87	88%	88%
Admin	18	16	16	89%	89%
CSU	30	28	28	93%	93%
ADSS	27	26	24	89%	89%
ISSS	19	14	14	74%	74%
ITPS	5	5	5	100%	100%

Positions Not Available

Vacancies:	15
In-Training/Probationary:	4
FMLA:	0
Military Leave:	0
Admin Reassignment:	0





INFORMATION TECHNOLOGY DIVISION

Division Budget

Total Budget	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Biennium to Date	Total Biennium
Allotment	627,698	620,038	650,938	925,538	950,818	625,338	637,198	625,238	704,538	635,638	642,938	816,819	8,332,326	15,547,327
Expenditures	496,819	518,918											7,458,222	7,458,222
Variance	130,879	101,120	650,938	925,538	950,818	625,338	637,198	625,238	704,538	635,638	642,938	816,819	874,104	8,089,105
Travel	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Biennium to Date	Total Biennium
Allotment	1,300	1,300	1,300	1,300	1,300	1,300	1,500	1,500	1,500	1,500	1,500	1,500	15,800	30,000
Expenditures	871	2,092											10,738	10,738
Variance	429	(792)	1,300	1,300	1,300	1,300	1,500	1,500	1,500	1,500	1,500	1,500	5,062	19,262
FTEs	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Biennium to Date	Total Biennium
Allotment	65.50	65.50	65.50	65.50	65.50	65.50	66.50	66.50	66.50	66.50	66.50	66.50	905.0	1,566.00
Expenditures	56.41	57.19											789.47	789.47
Variance	9.09	8.31	65.50	65.50	65.50	65.50	66.50	66.50	66.50	66.50	66.50	66.50	115.53	776.53
Overtime	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Biennium to Date	Total Biennium
Allotment	1,900	1,900	1,900	1,900	1,900	1,900	1,900	1,900	1,900	1,900	1,900	1,900	26,600	45,600
Expenditures	934	65											13,519	13,519
Variance	966	1,835	1,900	1,900	1,900	1,900	1,900	1,900	1,900	1,900	1,900	1,900	13,081	32,081



Accomplishments

- SDC applications moves completed without disruption.
- Coordinated and worked with WaTech on WAN and Data Center completing DPs.
- Creating OCIO documents and IT 1063 project charter for 1063 move
- Completed Update to the IT COOP charter and objectives.
- Completed server upgrade project, replaced 49 servers year to date
- Implemented (4) ADAMS servers in Marysville, Seattle, Tacoma and Vancouver.
- Contracted project management and procurement support for Sexual Assault Kit tracking project.
- Sector Ticket Void project completed.



STRATEGIC ADVANCEMENT FORUM

Field Operations Bureau - Headquarters

Captain Tim Coley
Lieutenant John Matagi
Lieutenant Mark Tegard
Joanna Trebaczewski



GOAL #2: Make people safe on Washington roadways.

Priority 2.1: Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.

a. Decrease the number of impaired driver fatality and injury collisions.

Priority 2.2: Enhance safety and services to our citizens through targeted enforcement, education, emergency communications, collision investigations, motorist assists, and other calls for service.

NHTSA National Teen Driver Safety Week October 16 – 22, 2016

In support of National Highway Traffic Safety Week we have prepared resources and materials in cooperation with Government and Media Relations.



1. No Drinking and Driving.
2. Buckle Up. Every Trip, Every Time, Everyone
3. Eyes on the Road, Hands on the Wheel. All the Time.
4. Stop Speeding Before it Stops You.
5. No More than One Passenger at a Time.

GOAL #5: Improve and sustain agency infrastructure and business processes.

Priority 5.5: Manage and evaluate internal processes and work products to minimize risk and obtain legal compliance, accuracy, completeness, timeliness, and efficiency.

Video Disclosure Improvements

Area of Interest:

- The video coordinators are experiencing extensive problems with our current machines.
- Current DVD burning equipment is not adequate to keep up with our public disclosure requests and six of our eight (\$12,000 machines) will be up for replacement next year.
- Replacement machines that will handle our output range roughly from \$26,000 to \$36,000
- Burning DVDs for prosecutors (80% of the requests) is antiquated and inefficient.



Action Plan:

- FOB proposed a *cloud* service with an approximate cost of \$8K to 10K per year through COBAN.
- ITD was able to locate a free state service for large file transfers that is anticipated to perform as the COBAN *cloud* service would.
- Testing is under way and appears positive.



Field Operations Bureau - Headquarters

GOAL #1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.1: Recruit, train, and retain a qualified and diverse workforce committed to the Washington State Patrol's mission and values.



FOB Districts' FTE Information

106th TBTC graduated 37 troopers on August 3, 2016



<u>DISTRICT</u>	<u>AUTHORIZED</u>	<u>DEPLOYMENT</u> <i>(August 2016 Data)</i>	<u>VACANCIES</u>	<u>FULL STAFF%</u>	<u>VACANCY%</u>
D1* Tacoma	101	86	15	85.1%	14.9%
D2* Bellevue	129	104	25	80.6%	19.4%
D3* Yakima	57	48	9	84.2%	15.8%
D4* Spokane	72	63	9	87.5%	12.5%
D5 Vancouver	71	62	9	87.3%	12.7%
D6 Wenatchee	59	51	8	86.4%	13.6%
D7* Marysville	112	94	18	83.9%	16.1%
D8 Bremerton	70	60	10	85.7%	14.3%
(*TZT Districts)					
TOTAL	671	568	103	84.6%	15.4%



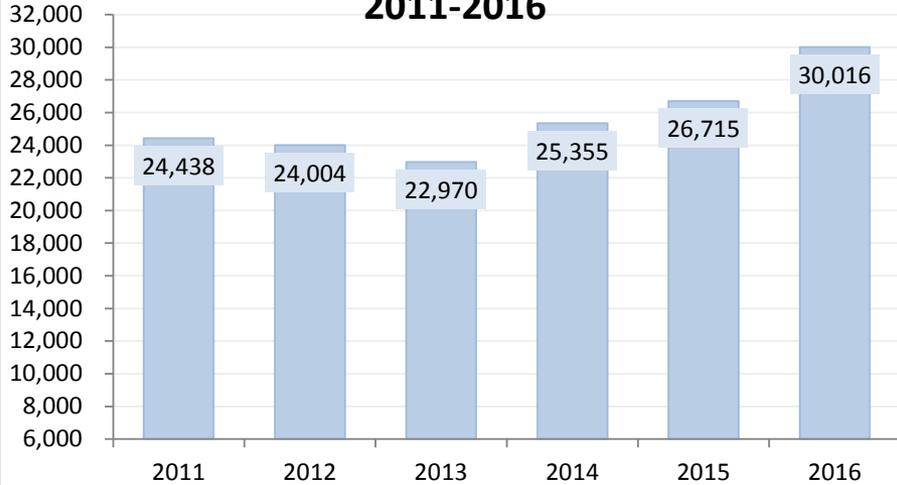


Field Operations Bureau - Headquarters

Goal 2: Make people safe on Washington roadways.

Priority 2.1: Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.

**Collision Totals: YTD (Jan-Aug)
2011-2016**



Collisions: YTD (Jan-Aug) 2015 vs 2016

- During the first eight months of 2016, collisions increased 12% over 2015
- Fatal collisions increased 7% (+9)
- Injury collisions increased 3% (+130)
- Serious injury collisions stayed consistent
- Property damage collisions increased 14% (+2,240)

ALL Collisions: YTD (Jan-August) 2011-2016

Year	Totals	Fatal	Serious Injury	Injury	Property Damage	Unable to Locate	Non Reportable
2011	24,438	153	127	4,908	13,603	2,452	3,195
2012	24,004	137	251	4,472	13,627	2,308	3,209
2013	22,970	129	219	4,078	13,821	2,103	2,620
2014	25,355	125	234	4,393	15,215	2,403	2,985
2015	26,715	131	231	4,448	16,541	2,373	2,991
2016	30,016	140	231	4,578	18,781	2,637	3,649

Source: TAS as of 09/26/2016



Field Operations Bureau - Headquarters

Goal 2: Make people safe on Washington roadways.

Priority 2.1: Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.

ALL Collisions: YTD (Jan-August) 2015 vs 2016

Collisions	January-August	D1	D2	D3	D4	D5	D6	D7	D8
Fatal Collisions	2015	10	18	20	14	12	15	29	13
	2016	18	16	20	12	12	25	26	11
Serious Injury Collisions	2015	17	53	25	23	19	21	37	36
	2016	21	44	21	23	21	24	41	36
Injury Collisions	2015	762	1,443	308	372	322	277	655	309
	2016	783	1,525	336	336	297	299	655	347

- Fatal collisions increased in two of eight districts
- D1 fatal collisions increased 80% in 2016
- Serious injury collisions decreased in four of eight districts
- Injury collisions increased in five of eight districts

Source: TAS as of 9/26/2016

Districts with Highest Increases in Collisions

Fatal Collisions

D1: 80% (8)
D6: 67% (10)

Serious Injury Collisions

D1: 24% (4)
D6: 14% (5)

Injury Collisions

D8: 12% (38)
D3: 9% (28)



Field Operations Bureau - Headquarters

Goal 2: Make people safe on Washington roadways.

Priority 2.1: Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.

DUI Collisions

All DUI Collisions: YTD (Jan-Aug) 2015 vs 2016

Collisions	Jan-Aug	D1	D2	D3	D4	D5	D6	D7	D8
DUI	2015	196	246	96	89	139	68	249	139
	2016	239	267	91	118	144	69	263	123

Districts with Highest Increase in DUI Collisions:

- D4: 33% (29)
- D1: 22% (43)

Speed Collisions

All SPEED Collisions: YTD (Jan-Aug) 2015 vs 2016

Collisions	Jan-Aug	D1	D2	D3	D4	D5	D6	D7	D8
SPEED	2015	1029	2488	102	301	345	158	967	234
	2016	1088	2747	151	290	400	314	1072	248

Districts with Highest Increase in Speed Collisions:

- D6: 99% (156)
- D3: 48% (49)

Source: TAS as of 9/26/2016



Field Operations Bureau - Headquarters

Goal 2: Make people safe on Washington roadways.

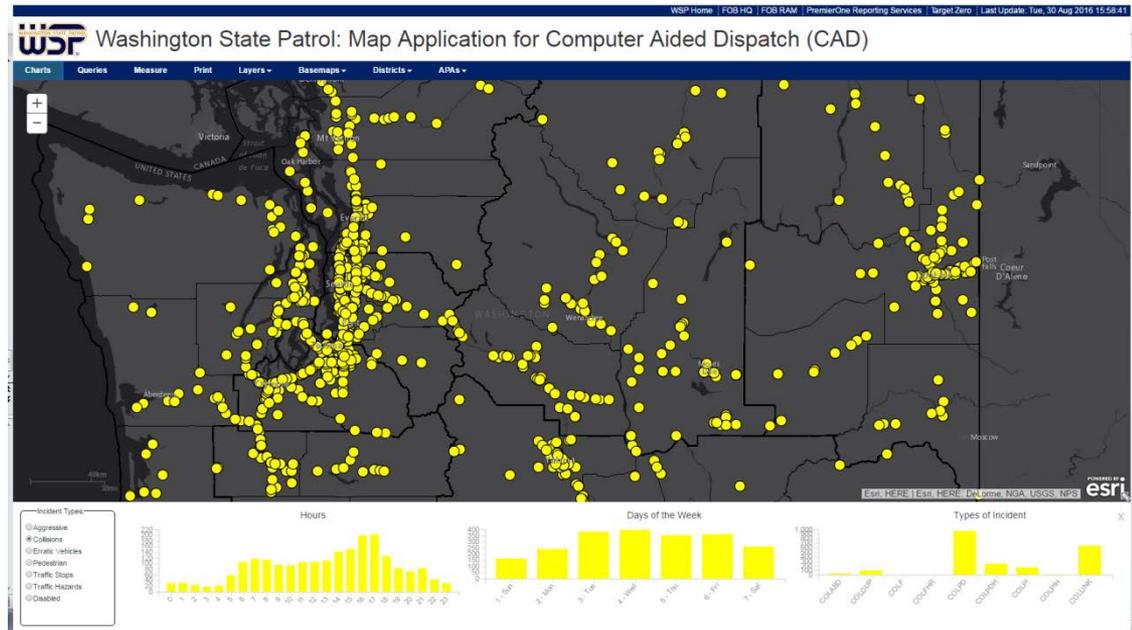
Priority 2.1: Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.

Map Application for Computer Aided Dispatch

Web Map Application

Key Attributes:

- Dynamic map interface that will pan, zoom, and scale
- Updated hourly
- Integrated charts for hours, days of the week, and type of activity
- Basic queries
- Ability to add multiple layers
- Ability to change basemaps
- Ability to create printouts





STRATEGIC ADVANCEMENT FORUM

District 8

**Captain Chris Old
Lieutenant Robert Brazas
Lieutenant James Mjor II**

Follow-up

D8 Mentorship Program

- Program is on-going. Currently awaiting feedback from protégé on feedback, success stories, and value.

APA 37 (Hoquiam):

- Increase contacts of ERD's by trooper on SR 8 between MP1 and 10.
- Project is on-going
 - 27% of APA contacts on in the project area.
 - 522 aggressive drivers YTD 2016, 312 in 2015
 - 4254 contact YTD, 2831 in 2015



Goal 2: *Make people safe on Washington roadways.*

Priority 2.2: *Enhance safety and services to our citizens through targeted enforcement, education, emergency communication, collision investigation, motorist assist and other call for service.*

Area of Interest: Wireless Microphone Test

Target:

Enhance communications capability of troopers while outside their patrol vehicles.

Analysis:

- Narrow banding emphasized the limitations on the existing portable radios in those areas with limited coverage.
- Existing off the shelf technology *might* provide for improvement.

Action Plan:

- Procure equipment for limited proof of concept test.
- Deploy to Troopers in Naselle, Forks, and Bremerton
- Develop Survey for Testers to provide proper feedback on system.

Update:

- Hardware received, installations in progress.
- Survey developed, and reviewed by ESD, and D8 Communications.

Goal 2: *Make people safe on Washington roadways.*

Priority 2.2: *Enhance safety and services to our citizens through targeted enforcement, education, emergency communication, collision investigation, motorist assist and other call for service.*

Area of Interest:

Over a 4 day period nearly 4,000 motorcycles travelled through Grays Harbor County

Target:

Enhance the safety of the motoring public the weekend of **July 28-31, 2016 in the Gray's Harbor APA.**

UPDATE:

- **Washington State Traffic Safety Commission Funds** to apprehend speeding, distracted, and impaired drivers to assist regular scheduled staffing:
 - **Dayshift:** 2 D8 motors, 1 patrol vehicle, aircraft.
 - Aviation was **OUTSTANDING!**
 - **Nightshift:** 3 Troopers plus 1 WSP narcotic K9.
 - **Outcomes:** 267 Violator contacts, 42 assists, 7 collisions (zero MC), 8 DUI's, 2 Drug arrests, 52 aggressive, ZERO traffic related fatalities or serious injury collisions (MV)
- **Communications:** partner with local Sheriff and D8 PIO for common safety message.



Historical relevance: 2013-2015 - steady rise in participants, significant rise in MC related injury collisions, and impaired drivers.

Goal 2: *Make people safe on Washington roadways.*

Priority 2.1: *Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.*

Priority 2.2: *Enhance safety and services to our citizens through targeted enforcement, education, emergency communications, collision investigations, motorist assists, and other calls for service.*

Area of Interest:

The **33rd Annual Rod Run to the End of the World** – Collector Vehicle Car Show (1986 model year and older)

Target:

Enhance the safety of the motoring public the weekend of **July 28-31, 2016 in the Gray's Harbor APA.**

UPDATE:

- **Washington State Traffic Safety Commission Funds** to apprehend speeding, distracted, and impaired drivers to assist regular scheduled staffing:
 - Mandatory work schedule for Det. 9
 - Additional staffing: 1 LT, 1 Sgt., 2 Trooper (1-K9), 2 MC Troopers
- **Outcomes:** 1 Fatal, 257 total contacts, 14 criminal, 15 seatbelt, 4 impaired drivers.



Goal 2: Make people safe on Washington roadways.

Priority 2.2: Enhance safety and services to our citizens through targeted enforcement, education, emergency communication, collision investigation, motorist assist and other call for service.



Shelton Detachment Highway Clean Up

On August 20th, the Shelton Detachment had a "Highway Clean Up" day. The detachment has adopted State Route 102 through the Department of Transportation for clean up.

They had a great turn out. Sgt. Ethan Wynecoop with wife Lindsey and children, Josie and Callen; Trooper James Snow and son Max; Trooper Cody Pierce with wife Megan and children, Ali and CJ; Trooper Michael Pease with wife Hannah; Trooper Tim Salverson; Mrs. Sheila Batiste; CVEO Max McGuire; Trooper Joshua Bellesen; and Trooper Timothy Hopper and wife Rachel along with Mrs. Hopper's mother and family friends.





STRATEGIC ADVANCEMENT FORUM

District 7

Captain Scott McCoy
Acting-Captain Luke Brandon
Lieutenant Jason Longoria
Acting-Lieutenant Scott Betts
Acting Lieutenant Chris Caiola



DISTRICT 7

Goal 2: *Make people safe on Washington Roadways*

Priority 2.1: *Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.*

2016 YTD Fatal Collisions	
Total	27
Interstate	6
State Route	11
County Road	10

2015 Fatal Collisions	
Total	38
Interstate	4
State Route	21
County Road	12

2016 to 2015 Comparison	
Total	- 11
Interstate	+ 2
State Route	- 10
County Road	- 2

Fatal Recap by County	
Whatcom	11
Skagit	3
Island	3
Snohomish	8 *
King	2 **

Percentage by County	
Whatcom	40 %
Skagit	11 %
Island	11 %
Snohomish	29 %
King	7 %

* Snohomish County = 1 Agency Assist with Search Warrant

** King County Collisions, SR 2 MP 43 and MP 60

Follow up

Motorcycle Rally Events

- Monkey Butt, SR-20
- Oyster Run, Anacortes



Trump Rally/Protest

- > 10,000 in attendance
- Zero Uses of Force
- Nearly 100 officers deployed



Drug Interdiction – 9/7/16

- Troopers Darryl Tolen (K9 Kobe) and Kris Sivertsen
- Hit & Run collision
- Driver apprehended (had '14 FIR)
- Flipped and used for larger busts



Drug Interdiction Continued



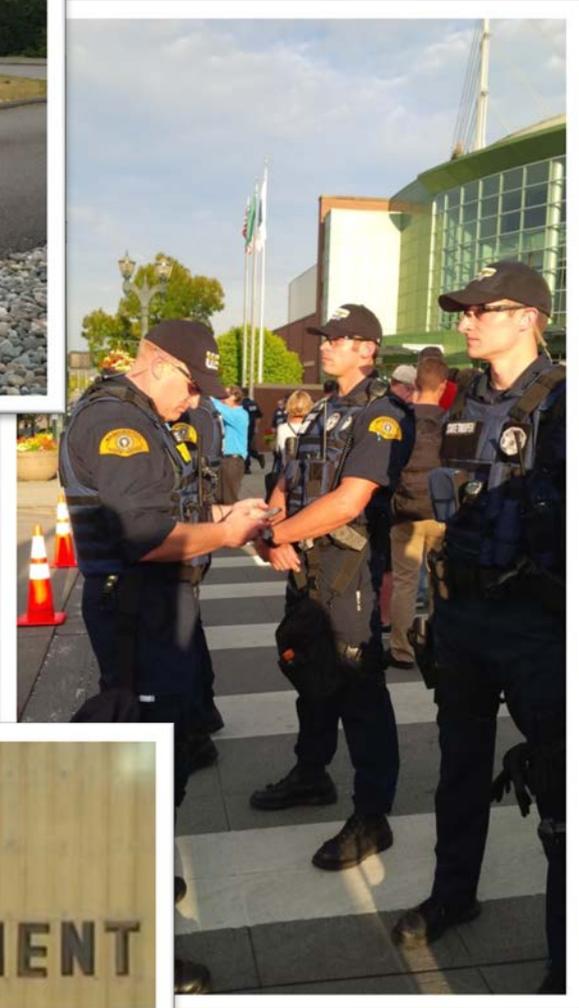
Response

- More than 27 agencies from five counties
- Over 200 First Responders
- Shooter arrested less than 24 hours later





Questions?



THANK YOU
LAW ENFORCEMENT



STRATEGIC ADVANCEMENT FORUM

District 6

**Captain Rob Huss
Lieutenant Kevin Overbay
Lieutenant Grant Clark**

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.8: Collaborate with those closest to the work being done in order to sustain successes, encourage innovation, and identify emerging problems.

Goal 5: Improve and sustain agency infrastructure and business processes.

Priority 5.1: Develop, improve, secure, and sustain agency use of technology



DISTRICT 6 – P25 NARROWBAND RADIO SYSTEM TRANSITION/CUT-OVER

SEPT. 20TH - 29TH

April/May: ESD updated APA specific code plug/programs and programmed area repeaters to be scanned in advance; in direct support of upcoming P25 Narrowband Project-Radio System upgrade in District 6.

- Motorola Radio P25 Conventional-Trunking User on-line training provided to personnel with completion required prior to the above upgrade install and cut-over; posted on District SharePoint Team Site. 100% trained.
- “Hot Keys” training/application to enable APA’s direct communication with District 2, 3, and 4 Communication Centers for emergency purposes.

July-September: D6 Leadership Meetings - Narrowband Project Team/ESD provided detailed step by step overviews/training of new radio system, radio system functionality and capabilities, expectations and limitations of the new radio system. Hands on display provided.

Pre-emptive/Supported by messaging from D6 command

September 19: Motorola Team provided three blocks of system functionality and capabilities instruction to all D6 communications personnel.

- Final P25 Cutover - Preparation Meeting by ESD/Motorola to D6 Command and Communications.“ALL SYSTEMS GO”
- APA Coverage Maps, District/APA Coverage Summaries, and Radio Zone and Channel program guides/templates distributed.

- *Future study/action:* ESD assess inter-operability with Multi Agency Communications Center (MACC) encrypted system and lacking capability/coverage of LERN in/across Grant County.



WSP Radio Tech's specialized equipment



Hands-on instruction from Motorola

Final P25 Radio System Cutover Meeting



Goal 1: *Build a culture of trust, collaboration, and continuous performance improvement.*

Priority 1.8: *Collaborate with those closest to the work being done in order to sustain successes, encourage innovation, and identify emerging problems.*

Goal 2: *Make people safe on Washington roadways.*

Priority 2.1: *Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.*

Priority 2.2: *Enhance safety and services to our citizens through targeted enforcement, education, emergency communications, collision investigations, motorist assists, and other calls for service.*

Area of Interest: Sharp increase in collisions on I-90 corridor in/around the four separate construction zone(s) in Kittitas County.

Analysis:

- In 2015 YTD (Jan to Aug) there were 2 fatal collisions, five-year average was slightly less .
- In 2016 YTD (Jan to Aug) there were 7 fatal collisions in this same stretch, 4 occurring in month of July.
 - ❑ 3 occurred in area of MP 88 to 90 - (during inactive construction periods)
 - ❑ Sunday and Tuesday each had two
- In 2016 YTD (Jan to Aug) there were 61 injury collisions, five-year average was 66.
 - ❑ Sunday, Monday, and Friday most prevalent. High in June: 15 collisions (63%) increase over 5 year average of 9. July and August saw decrease compared to 5 yr. average.
- Significant traffic back-ups, especially on approach to constructions zones. Greatest impact Sunday afternoons well into the night.
- 2013-----10,220,000 cars traveled on Interstate 90, daily average 28,000 vehicles
- 2014-----10,925,180 cars traveled on Interstate 90, daily average 29,932 vehicles
- 2015-----11,289,085 cars traveled on Interstate 90, daily average 30,929 vehicles
- **2016-----11,684,202 cars traveled on Interstate 90, daily average 32,011 vehicles (3.5% increase)**
- Collisions per 10,000 vehicle units (Jan-Aug)
 - 2013 – .46 collisions/10,000 vehicles
 - 2014 – 1.07 collisions/10,000 vehicles
 - 2015 – .80 collisions/10,000 vehicles
 - 2016 – 1.13 collisions/10,000 vehicles



Goal 1: *Build a culture of trust, collaboration, and continuous performance improvement.*

Priority 1.8: *Collaborate with those closest to the work being done in order to sustain successes, encourage innovation, and identify emerging problems.*

Goal 2: *Make people safe on Washington roadways.*

Priority 2.1: *Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.*

Priority 2.2: *Enhance safety and services to our citizens through targeted enforcement, education, emergency communications, collision investigations, motorist assists, and other calls for service.*

Area of Interest: Sharp increase in collisions on I-90 corridor in/around the four separate construction zone(s) in Kittitas County.



Action Plan:

- Meeting with WSDOT South Region Administrator (August)
- Developed strategies to reduce collisions in/around construction zones
 - ❑ *Speed Limit adjustment (fixed/LED active signs)*
 - ❑ *IRT deployment to strategic locations*
 - ❑ *Staffing during peak traffic periods – WSDOT/WSP*
 - ❑ *Revision of construction zone expectations – WSP*
 - ❑ *Communication Improvements - VMS/HAR messaging, WSDOT.com/Twitter/Facebook, Collaboration with WSP PIO, Travel Hub/Rest Area Kiosks*
- Labor Day weekend and week(s) preceding strategies
 - ❑ *Organized Team Plan/Approach*
 - ❑ *Joint Media releases – Traveler Safety & Resources, Increased Patrol Efforts*
 - ❑ *WSDOT resource deployments - WSDOT: Deployment of 3 Incident Response Vehicles – Snoqualmie Summit area (MP 53 - MP 63), Elk Heights (MP 85 - MP 93), and I90-I82 interchange area.*
 - ❑ *WSP resource deployment – Average 14 FTE daily (5 days), 18 WSDOT overtime shifts, 70 total shifts*
 - ❑ *1.09 collisions/10,000 vehicles (based upon daily average)*
 - ❑ *WSDOT reported 7% traffic volume increase compared to 2015*



Goal 2: *Make people safe on Washington roadways.*

Priority 2.1: *Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.*

a. Decrease the number of impaired driver fatality and injury collisions.

b. Decrease the number of speed-involved fatality and injury collisions.

Area of Interest: Data reveals a high concentration of erratically driven vehicle reports on SR-28 from MP 0-22.

Target: Reduction in erratically driven vehicle reports on SR-28 from MP 0-22.

Analysis:

- Data shows that we have had three DUI fatality collisions over the past five years on SR-28.
- Get on top of the issue, before the erratically driven vehicles cause serious injury/fatality collisions.
- Analysis of 2015 (911/ERD) calls reveals that 68% of ERDs occur during swing shift hours (1200-2200).
- ERDs are fairly evenly distributed throughout the week.
- High volume of ERDs are lane travel /unsafe passing related.

Action Plan:

- Establish a Target Enforcement Area from MP 0-22, understanding limitations of cellular signal for reporting.
- Utilize ADAT vehicles to target the area.
- Work with aviation to properly target the area. (Afternoon versus morning patrols and days of week with higher ERD volume)

Assessment:

- **20% decrease in 911/ERD calls during July/August - down to 72 ERD calls in 2016 from 90 ERD calls in 2015.**
SR 28 Daily Traffic volumes in excess of 8000 vehicles – 4% annual increase each year since 2014
- **1 less injury collision in 2016, same number of non-injury collisions both years.**
- **Calls for service and assists are virtually identical year to year.**
- **161 hours spent in the TEA zone, each detachment contributing equally. No data for 2015 to compare hours.**
- **40% increase in self initiated contacts in 2016 vs. 2015, with a 60% increase in violators receiving enforcement.**

Goal 2: *Make people safe on Washington roadways.*

Priority 2.1: *Support Target Zero strategies to reduce injury and fatality collisions on state routes and interstates.*

Priority 2.2: *Enhance safety and services to our citizens through targeted enforcement, education, emergency communications, collision investigations, motorist assists, and other calls for service.*

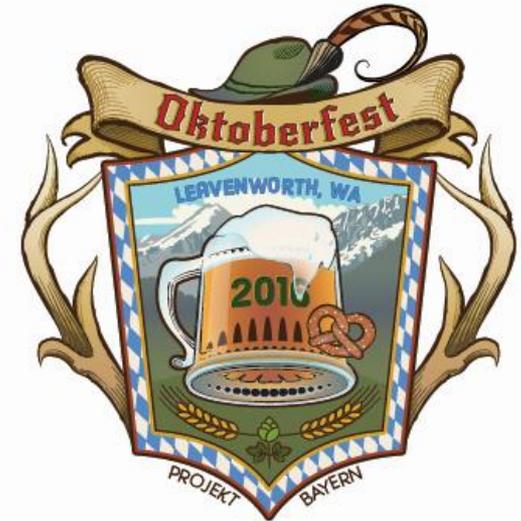
Area of Interest: 17th Annual Oktoberfest

Analysis:

- Event weekends: Sept. 30- Oct. 1, Oct. 7-8, and Oct. 14 & 15.
- 50,000+ visitors expected
- Chelan County Sheriff's Office strong presence with WSP and other LEA support
- 2014 – 144 hours (26 shifts), 237 contacts, 22 DUI arrests, 2 Property Damage Collisions
- 2015 – 158 hours (26 shifts), 206 contacts, 21 DUI arrests, 0 Collisions
- Expanded patrol zone SR 97 (164-185) /SR 2 (85-119)

Action Plan:

- Projekt Bayern (organizers) in collaboration with CCSO and other LEA (foot patrols)
- WSP Troopers focus on traffic enforcement
- MIDU scheduled - Implied Consent Troopers (2)
- 2016 – 170 hours (30 shifts)
- RDF (White Alert) for Civil Disobedience concerns





STRATEGIC ADVANCEMENT FORUM

District 5

**Captain James Riley
Lieutenant Darren Mihelich
Acting Lieutenant Glen Hobbs**

Follow up

State Route 14 Collisions:

- Fatal Comparison 2015 – 2016
- Commercial Vehicle Collisions
- Commercial Vehicle Emphasis

Chambers Way Overpass:

- Temporary Bridge installed
- Working with DOT on installation of over height warning devices



Goal 2: Support Target Zero strategies to reduce injuries and fatality collisions on state routes and interstates. Build a culture of trust.

Priority 2.2: Enhance safety and services to our citizens through targeted enforcement, education, emergency communications, collision investigations, motorist assists, and other calls for service.

Area of Interest: Challenges with accessibility and an increase in the time required for troopers to conduct legal/voluntary blood draws

- AMR Blood Draw Agreement



Process:

- AMR requested through communications
- They respond to the requested location within 30 minutes
- Legal/voluntary blood draw is conducted
- Trooper takes custody of Blood

Outcome:

- Increased efficiency
 - Saves time, which equates to more troopers on the road and available for calls for service
- Improved moral

Goal 2: *Make people safe on Washington roadways.*

Priority 2.1: *Support Target Zero strategies to reduce injury and fatality collision on state routes and interstates.*

Area of Interest: Serious injury/fatal collisions on SR-503 and all involved young drivers (under 25 years old)

- Vehicular Assaults
- Pursuits
- Fatality collisions

Action Plan:

- ADAT and Motors emphasis patrols
- Devote personnel to area each shift for increased presence
- Work with local TZM for extra patrols
- Involve local high schools and community groups
- Involve local agencies (Battle Ground PD, CCSO)



Successes

Clark County Pre-Booking Process

- Thanks to ITD for their assistance

Great Work Being Done by District Troopers

- Awards Submissions

Focus on Distracted Driving

- August 14, 2016 news article

District 5's Involvement in Recruiting Efforts

- Recruiting Team Developed

Exceptional work and Positive Attitudes of District 5 Personnel

- Proactive efforts continue to increase
- Moral continues to improve





STRATEGIC ADVANCEMENT FORUM

District 4

**Captain Jeff Otis
Lieutenant Chuck Arnold
Lieutenant Kris Schweigert**



Follow up

No follow up from previous SAF



Goal 1: *Build a culture of trust, collaboration and continuous performance improvement*

Priority 1.8: *Collaborate with those closest to the work being done to sustain successes, encourage innovation and identify emerging problems*

Area of Interest:

- Organizational Survey

Analysis:

- Multiple areas of improvement to ensure District 4 personnel feel valued and work in an inclusive environment, have the ability to share their thoughts, receive regular communications about issues affecting the agency, etc.

Action Plan:

- Share survey results with district personnel
- Meet with district stakeholders to discuss results and potential next steps
- Develop strategies to close performance gaps within the district



Goal 1: *Build a culture of trust, collaboration and continuous performance improvement*

Priority 1.1: Recruit, train and retain a qualified and diverse workforce

Area of Interest:

- Critical staffing levels in the Ritzville and Colfax APAs

Analysis:

- 3 Ritzville troopers retiring in December resulting in overall vacancy rate of 45% for the APA
- 4 of 7 Colfax troopers are retirement eligible (APA already has one existing vacancy) for a potential 50% vacancy rate

Action Plan:

- Ritzville
 - One potential backfill with K9 position
 - Temporary additional coverage with Spokane troopers when call loads exceed available staffing capability
 - Additional staffing when next TBTC class graduates
- Colfax
 - Continue to build on and reward the expertise, influence, experience and work ethic of senior troopers to encourage retention
 - Forecast retirement windows and potentially add staff when TBTC graduates
 - Temporary additional coverage with Spokane troopers when call load exceeds available staffing capability



Goal 2: *Make people safe on Washington's roadways.*

Priority 2.2: Enhance safety and services to our citizens

Area of Interest:

- Outside agency investigations and events and their impact on the WSP

Analysis:

- Kettle Falls PD fatality collision investigation
- Spokane Tribe issuance of tribal license plates
- Spokane PD Chief/Ombudsman selections
- WSU
 - Collisions on SR 195/SR 26
 - Investigations involving students/athletes
 - Alcohol sales inside the stadium during football games

Action Plan:

- Kettle Falls
 - Neutral position/continue professional working relationship
- Spokane Tribe
 - Neutral enforcement position
- Spokane Police Department
 - Continue normal police operations/SIRR
 - Neutral position on selections
- WSU
 - Targeted education/enforcement in collision zones
 - Coordinated efforts with DOT and WSU
 - Roadway enhancements in 2017
 - Treat all investigations the same
 - Additional troopers in contract overtime capacity for football games to address potential problems with alcohol sales



Questions?



STRATEGIC ADVANCEMENT FORUM

District 3

**Captain Terry E. Liebrecht
Lieutenant Kiley Conaway
Lieutenant Debbie Wilson**



Follow up

Goal 1: Build a culture of trust, collaboration, and continuous performance improvement.

Priority 1.7: Support the specialized work, training and certifications that enhance employee development and agency capabilities.

Area of Interest: The Yakama Nation Retrocession

Analysis:

On April 19, 2016 the Yakama Nation Retrocession took effect.

At the time of re-assumption, there was insufficient time to address the process and procedures necessary to effect a seamless transition.

Action Plan: Up-Date

- Partner with tribal and federal agencies, including the FBI, BIA, and USAG, to create an agreement for law enforcement on the reservation.
- Obtain BIA-CJIC (SLEC) training for commissioned effected WSP personnel assigned to D3 & D5.
- Consistent, clear communication with our allied law enforcement agencies to promote and preserve public safety.
- Meet with the Yakima County Judges Association.
- Protocol development with input from the working group. (WSP troopers/detectives).





Goal 2: Make people safe on Washington roadways.

Priority 2.1(f): Decrease commercial-motor-vehicle-related collisions

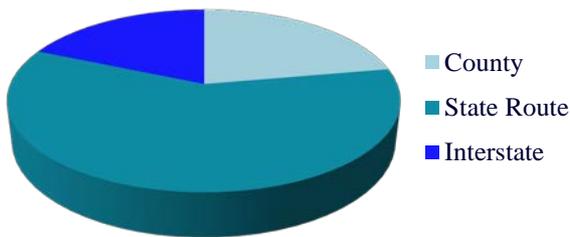
Area of Interest: Support Target Zero strategies to reduce commercial-motor-vehicle related collisions in District Three & POPS Project

Analysis:

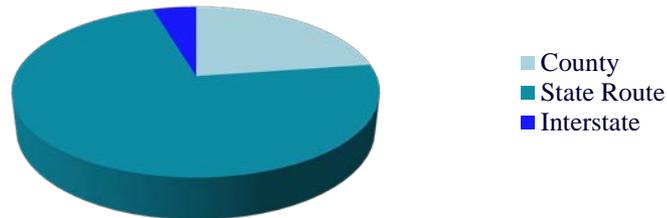
- Month of August, agricultural harvest season begins.
- Substantial increase in the number of CMV on the roadway.



2016 CVM Collisions



2015 CMV Collisions





D3 August CMV Data

CMV Related Collisions	2015	2016
Total CMV Involved Collisions	22	27
Injury	2	8
County	5	6
State Route	16	16
Interstate	5	1
CMV At Fault	14	17
Level Three Inspections	60	41

Goal 3: Make people secure by reducing the risk of crime, terrorism, fire, and other natural disasters.

Priority 3.6: *Efficiently mobilize resources for fires, disasters, and other emergencies.*

Area of Interest: Responding to terrorism, fire and other natural disasters.



Events That Make a Difference



**Officer Involved Shooting
Chaplin Olsen**



**Missing In America
D3 & D4 Escort**



STRATEGIC ADVANCEMENT FORUM

District 2

Captain Ron Mead
Lieutenant JoAnn Buettner
Lieutenant Curt Boyle
Lieutenant Geof Jacobson
Lieutenant Ken Noland



Follow up

No Follow-up



Goal 2: Make people safe on Washington roadways.

Priority 2.2: Enhance safety and service to our citizens through targeted enforcement, education, emergency communications, collision investigations, motorist assist, and other calls for service.

I-90 Collisions Milepost 0-50

Interstate 90	Milepost 0 to 50	Activity January to August		
Year	Total	Injury	Serious	Fatal
2011	138	133	1	4
2012	175	173	0	2
2013	153	150	2	1
2014	161	157	4	0
2015	157	145	8	4
5 Year Average	156.8	151.6	3	2.2
2016	196	190	2	4
Percent Change	25%	25%	-33%	82%

Month	5 Year Average			2016			Percentage Change		
	Injury	Serious	Fatal	Injury	Serious	Fatal	Injury	Serious	Fatal
Jan	17.4	0.2	0.2	22	0	0	26%	-100%	-100%
Feb	14.2	0.2	0.2	17	0	0	20%	-100%	-100%
Mar	20.2	0.6	0	30	0	0	49%	-100%	NA
Apr	18	0.6	0.4	22	0	1	22%	-100%	150%
May	20.4	0	0.2	21	0	0	3%	NA	-100%
Jun	21.8	0.8	0	36	0	1	65%	-100%	NA
Jul	19.4	0	0.8	20	1	0	3%	NA	-100%
Aug	20.2	0.6	0.4	22	1	2	9%	67%	400%

Goal 2: *Make people safe on Washington roadways.*

Priority 2.2: *Enhance safety and service to our citizens through targeted enforcement, education, emergency communications, collision investigations, motorist assist, and other calls for service.*

Homeless Encampment DUI Fatality



2016 Chief for the Day! Chief Angel & Chief Carlos Callejas

Raised over
\$ 2,200.00





STRATEGIC ADVANCEMENT FORUM

District One

Captain Dan Hall
Lieutenant Zach Elmore
Lieutenant Tom Martin
Lieutenant Kristene O'Shannon



Follow-Up

No Follow-Up



DISTRICT ONE

Life-Saving Award

Trooper Jermaine Walker



Metal of Courage

Trooper Tim Gorzynski



Significant Events

Semi Roll-Over Tanker



Significant Events

National Night Out – Fircrest / Gig Harbor



Significant Events

Construction around the Olympia Detachment

