



Appointment Type: Permanent
Working Time: Full Time
Reference Code: NB00019928 E
Opening Date: 12/14/2009
Closing Date: 12/31/9999



Information Technology Specialist 3 - ETRAIN Application Support (NB00019928) \$4,114 to \$5,395 per month (Range 58)

Agency Information

The Washington State Patrol's (WSP) Information Technology Division has an opening for an Information Technology Specialist 3 to work in their Tumwater office to support the Electronic Training Records and Instructional Network (ETRAIN) application.

This position is open until filled; however, the first review of applications will occur on December 18, 2009. Jobseekers are encouraged to apply by this date.

Duties

Serves as a junior level professional, as the primary specialist for the ETRAIN application. The primary responsibilities include:

~ Design, development, programming, support and maintenance of the ETRAIN application and projects associated with it. This position will use application tools such as Visual Studio, SQL Server, JavaScript, and HTML. Designs server-independent systems to meet regional, divisions, or multiple business unit needs. Designs specialized interfaces, file transfers, data gathering, and integrator systems.

~ Serves as a businessperson who will be conversant in the customer's business language, and has an awareness of application impacts across business units.

~ Provides consulting skills in communications with the business customers.

~ Provides mentoring of programmers in the .NET and SQL environment and has a thorough understanding of other WSP standard development environments.

This position requires a cell phone to be carried during business hours and travel to business partner locations throughout the state.

Qualifications

Four years of information technology experience such as consultation, analyzing, designing, programming, and maintaining computer software applications, providing customers or technical support in information technology.

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Possess superior skills in the programming skills/languages listed below with at least one year of experience:

- ~ VB.NET
- ~ SQL / Transact - SQL
- ~ ASP.NET
- ~ JAVAScript
- ~ ADO.NET
- ~ Crystal Reports
- ~ Visual Basic Version 6.0 or later
- ~ MS Access 2003 or later
- ~ Adobe Acrobat Reader v 7.x or higher
- ~ Microsoft Word, Excel, Outlook, Access, Front Page, Visio, Power Point, and Project v 2007
- ~ Microsoft SharePoint v 2003 or higher
- ~ Skills in analyzing and debugging small to large-size applications.

Possess strong skills in the integrated development environment tools listed below with at least one year of experience:

- ~ Visual Studio
- ~ SQL Server 2000
- ~ Infragistics NetAdvantage
- ~ Visual Source Safe 2005 or later

Possess the following competencies:

- ~ Information Systems Development & Administration
- ~ Managing Workloads
- ~ Customer Focus
- ~ Verbal Communication
- ~ Written Communication to include the ability to develop written application documentation including requirements specifications, functional specifications, and test and application deployment plans.

Special Notes

BENEFITS

Washington State offers a solid benefits package that includes a state retirement plan, deferred compensation, paid holidays, paid vacation and sick leave, a full array of health, dental, life and long-term disability insurance coverage, and other optional benefit programs. In addition, the Washington State Patrol offers promotional opportunities, continuous learning opportunities, tuition reimbursement, meaningful and ethical work, and an opportunity in serving citizens and making a difference.

This position is in a collective bargaining unit, the Washington Federation of State Employees, and as a condition of employment you will be required to become a union member or pay a fee as outlined in the Master Agreement.

APPLICATION PROCESS

Applications will be accepted electronically at www.careers.wa.gov. You will be asked to complete an employment profile (application) and additional information, which is an evaluation of your experience and training.

In addition, please provide a current resume that includes your employment history and education. You may attach an existing resume in Word or PDF format to your profile in the "ATTACHMENTS" tab.

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Other Information

BACKGROUND INVESTIGATIONS/TRANSCRIPTS

For those candidates that make it through the selection process a background investigation, including a polygraph exam, will be required due to the nature and security requirements of the job. Applicants will be required to sign releases of information and shall not have access to any investigative materials or files. Background investigations are part of the pre-employment selection process and are not a commitment to employment.

As part of the background investigation, you will be required to submit official college and/or high school transcripts, indicating the education level earned, to the WSP Human Resource Division. Please do not send these transcripts at the time of application. If you are selected to continue on to the background and polygraph process you will be asked to provide transcripts at that time.

For internal applicants only. If you are selected as a top candidate, all educational transcripts will be requested and verified. Please do not submit transcripts to the Human Resource Division unless requested.

If you have questions regarding this announcement, please contact Ms. Ann Weber at Ann.Weber@wsp.wa.gov.

Persons with a disability, who need assistance in the application or assessment process, or those needing this announcement in an alternative format, may call (360) 704-2317. Applicants that are deaf or hard of hearing may call through the Washington Relay Service 7-1-1 or TDD# (360) 586-0660.

The Washington State Patrol actively supports diversity in the workplace and is an Equal Opportunity Employer.